

Notice is hereby given that an ordinary meeting of the Te Awahou Foxton Community Board will be held on:

Date: Monday 9 June 2025
Time: 6:00 pm
Meeting Room: Te Awahou Nieuwe Stroom
Venue: 92 Main Street
Foxton

Te Awahou Foxton Community Board OPEN AGENDA

MEMBERSHIP

Chairperson	Mr John Girling
Deputy Chairperson	Mr Trevor Chambers
Members	Mrs Nola Fox
	Mr Brett Russell
	Mr David Roache
	Deputy Mayor David Allan

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Full Agendas are available on Council's website
www.horowhenua.govt.nz

Full Agendas are also available to be collected from:
Horowhenua District Council Service Centre, 126 Oxford Street, Levin
Te Awahou Nieuwe Stroom, Foxton,
Shannon Service Centre/Library, Plimmer Terrace, Shannon
and Te Takeretanga o Kura-hau-pō, Bath Street, Levin

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Whakataka te hau ki te uru	Cease the winds from the west
Whakataka te hau ki te tonga	Cease the winds from the south
Kia mākinakina ki uta	Let the breeze blow over the land
Kia mātaratara ki tai	Let the breeze blow over the ocean
E hī ake ana te atakura	Let the red-tipped dawn come with a sharpened air.
He tio, he huka, he hau hū	A touch of frost, a promise of a glorious day.
Tīhei mauri ora!	

PROCEDURAL

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KARAKIA WHAKAMUTUNGA

Kia whakairia te tapu	Restrictions are moved aside
Kia wātea ai te ara	so the pathway is clear
Kia turuki whakataha ai, kia turuki whakataha ai	To return to everyday activities
Haumi e, hui e, taiki e!	Draw together, affirm!

Karakia

1 Apologies

2 Public Participation

Notification to speak is required by 12 noon on the day before the meeting. Further information is available on www.horowhenua.govt.nz or by phoning 06 366 0999.

3 Late Items

To consider, and if thought fit, to pass a resolution to permit the Council to consider any further items which do not appear on the Agenda of this meeting and/or the meeting to be held with the public excluded.

Such resolution is required to be made pursuant to Section 46A(7) of the Local Government Official Information and Meetings Act 1987, and the Chairperson must advise:

- (i) The reason why the item was not on the Agenda, and
- (ii) The reason why the discussion of this item cannot be delayed until a subsequent meeting.

4 Declaration of interest

Members are reminded of their obligation to declare any conflicts of interest in writing they might have in respect of the items on this Agenda.

5 Confirmation of Minutes

5.1 Meeting minutes Te Awahou Foxton Community Board, 5 May 2025

Recommendations

That the meeting minutes of Te Awahou Foxton Community Board, 5 May 2025 be accepted as a true and correct record.

File No.: 25/314

6.1 Chairpersons Report - May 2025

Author(s)	John Girling Chair, Te Awahou Foxton Community Board Heamana
Approved by	John Girling Chair, Te Awahou Foxton Community Board Heamana

TE PŪTAKE | PURPOSE

1. To receive the Chairperson's report highlighting matters of interest to Te Awahou Foxton Community Board.

This matter does not relate to a current Council priority.

NGĀ TAUNAKITANGA | RECOMMENDATION

- A. That Report 25/314 Chairpersons Report - May 2025 be received and noted.

MATTERS OF INTEREST | NGĀ TAKE HIRAHIRA

2. Over the past few weeks we have been quite busy. First, some outcomes for local Government from the Budget:

New Funding

3. The Tourism Strategic Infrastructure and System Capability appropriation will increase by \$8.423m to fund pre-committed projects from the International Visitor Conservation and Tourism Levy. [I'm not sure there is anything here for us]
4. There's an extra \$35.0m per annum of funding for tourism-related infrastructure and systems, including capability, in accordance with an agreed International Visitor Conservation and Tourism Visitor Levy Investment Plan. This is being managed outside Budget allowances as the International Visitor Levy provides the source of funding. [It warrants a look at the International Visitor Conservation and Tourism Levy Investment Plan to see if there are opportunities for Foxton]
5. The Department of Conservation has been allocated an extra \$32m over four years for committed levy-funded projects to boost biodiversity and the tourist economy. [There may be possibilities here for Funding for the Ramsar site etc]

Changes to Funding

6. The Department of Conservation will receive an extra \$20.0m per annum through the International Visitor Conservation and Tourism Levy, resulting from the recent rate increase to \$100. In combination with the existing \$35.0m in funding, this provides the Department of Conservation with a total annual investment envelope of \$55.0 million per annum. This is being managed outside Budget allowances, as the International Visitor Levy provides the source of funding. [There may be possibilities here for Funding for the Ramsar site etc]

Te Awahou Foxton Climate Resilience Governance Group

7. Work on the agreed projects is continuing as planned. There is a small amount of co-funding unused and we are looking at the possibility of projects. It however unlikely that we can find anything that can be completed by June 30th. We sent out a short note asking for

suggestions and received this from Jon Roygard at Horizons. The final paragraph is important for future cooperation.

Kia ora John and Justin

Thanks for the support and guidance around this. We really appreciate and agree with the direction being provided here. This has been the key purpose for our governance group meetings and we have explored a range of potential projects over that time including some that are about to be delivered within the timeframe (e.g. the sheet piling) and others that have not been able to be completed within this timeframe (e.g. some of the HDC stormwater). We have also identified some that are outside of scope for the government funding e.g. the additional maintenance and this has been advanced.

Some common challenges for projects being looked into have been the ability to consent and deliver within the timeframes and also the eligibility of the projects for funding via the flood resilience projects. An example that was the discussion with Kanoa as to whether the project could fund some on-the-ground resilience kits for Foxton. This request was declined by Kanoa.

With this government co-funding now coming to an end by June 30, there will be a key role for the group to identify potential future projects and to get them to an investment ready state. We look forward to picking up that conversation as a part of the next meeting of the group.

Ngā mihi

Jon

Jon Roygard | Group Manager – Catchment Operations

Piraharakeke Walkway

8. Connections with the Landcare Trust have resulted in funding. Project with two of our Foxton organisation; Wildlife Foxton Trust and Save Our River Trust.

Project Summary

9. The project will be supporting [Save Our River Trust \(Save Our River Trust \(SORT\)\)](#) - Foxton) to enhance the mauri of Piriharakeke (the Manawatū River Loop at Foxton). SORT has worked alongside the Foxton Community Board, Solid Waste Team at Horowhenua District Council and local businesses to create a scenic walkway at Piriharakeke for the local community to exercise and enjoy their local environment. Part of this walkway runs alongside the Foxton Transfer Station, SORT would like to plant large Pohutukawa trees in this area to help screen out the transfer station and provide future shade for walkers and habitat for native birds. A community planting day will be held with local 3 schools and residents from Riverstone Retirement Village (BUPA) in Palmerston North Invited to enjoy a day by the river, followed by a visit to the beach at Foxton.
10. This project will also support nearby organisations Manawatū Estuary Trust and Wildlife Foxton Trust who work to support the ecology of the Manawatū Estuary RAMSAR site of international significance. Wildlife Foxton Trust work with retired people in Foxton as well as school groups, and have a community building they are turning into an education hub for the community. Part of the grant funding will help with education equipment for the centre as well as a few AT220 automatic traps to control predators on the uninhabited southern edge of the estuary, helping to protect nesting wading and shore birds. Volunteers from MET and Wildlife Foxton will support the community planting day at Piriharakeke.

Safety at Kings Canal.

11. Now the Manawatu River loop at Foxton Bank has been developed into a great public area, it has highlighted the risk attached to the unfenced area of Kings Canal from Harbour Street

to the Loop. The Kings canal is deep and it would not be easy to climb back out should a child or even a teenager fall in.

ATTACHMENTS | NGĀ TĀPIRINGA KŌRERO

There are no appendices for this report

File No.: 25/313

6.2 Community Board Member Report - Nola Fox

Author(s)	Nola Fox Te Awahou Foxton Community Board Member
Approved by	Nola Fox Te Awahou Foxton Community Board Member

TE PŪTAKE | PURPOSE

1. To present to Te Awahou Foxton Community Board matters relating to Te Awahou Foxton Community Board area.

This matter does not relate to a current Council priority.

NGĀ TAUNAKITANGA | RECOMMENDATION

- A. That Report 25/313 Community Board Member Report - Nola Fox be received and noted.

MATTERS OF INTEREST | NGĀ TAKE HIRAHIRA

Meetings, Functions and Events Attended

MAVtech	<p>MAVtech has not met but I expect to be able to give a verbal update to this report at our June meeting.</p> <p>The trust continues to grow awareness in the region and with increased bookings has a growing need for new volunteers to help out on movie nights, tours and/or open days (usually the last Saturday of the month).</p> <p>June movie night 27th, open day 28th 1-4.00pm and To be confirmed July movie night 25th, open day 26th 1-4.00pm.</p>
Foxton Beach Community Centre	<p>The Centre had its AGM on Friday 23rd May. This hard working group celebrated a busy and growing year: a huge 50% increase in transporting residents to health appointments going from 1,359 in 23-24 year to 2049 in the 24-25 year; and meal sales increasing over 10%. They now operate 4 health shuttles and the companion car – which can also be used as a health shuttle if needed. Their fundraising efforts have doubled income, getting ready to self-fund the replacement of their oldest shuttle – all done by around 50 volunteers and over 14,500 volunteer hours – covering drivers, op shop and garage sales. During the year they replaced one shuttle self-funded; a new shuttle from a grant from the Horowhenua NZ Trust.</p> <p>Their new companion service is growing and making significant reductions in isolation for those residents who had been housebound. The unfortunate break-in showed how much the local community supports the centre, with the Foxton Beach Four Square helping to raise \$400 towards the cost of repairs. Reluctantly security systems are being revamped.</p>

	The centre committee saw some resignations and welcomed 4 new volunteers to their committee, making a committee of 10. At their first committee meeting in June they will elect office holders.
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ATTACHMENTS | NGĀ TĀPIRINGA KŌRERO

There are no appendices for this report

File No.: 25/308

7.1 Update on Te Awahou Foxton Community Board Priorities

Author(s)	Alice Petersen Support Officer - Democracy Āpiha Tautoko - Manapori
	Grayson Rowse Principal Advisor - Democracy Kaitohutohu Mātāmua - Manapori
Approved by	Monique Davidson Chief Executive Officer Tumuaki

PURPOSE | TE PŪTAKE

1. This report updates progress of the Board's priorities.

This matter does not relate to a current Council priority.

RECOMMENDATION | NGĀTAUNAKITANGA

- A. That Report 25/308 Update on Te Awahou Foxton Community Board Priorities be received and noted.

BACKGROUND | HE KŌRERO TŪĀPAPA

2. In mid-2024, Te Awahou Foxton Community Board participated in a mid-term review. This provided board members an opportunity to share insights into what was going well and where improvements could be made. The board also discussed where their collective focus could turn to for the remainder of the Council term. Following positive and constructive conversations, the Board formed a consensus on the following priorities.
3. The Board identified the following priorities:
 - 3.1. Foxton Beach Endowment Fund Policy Review
 - 3.2. Foxton and Foxton Beach Community Plan
 - 3.3. Foxton Beach Stormwater Consent

WHY WE MATTER

A Voice for Foxton



WHAT WE BRING

Experience, Community Intelligence and Professional Advocacy



OUR AREAS OF FOCUS

- Develop Foxton and Foxton Beach Community Plan
- Complete Review of Foxton Beach Endowment Fund Policy
- Progress planning and implementation for Flood and Stormwater Management Solutions in Foxton and Foxton Beach

Foxton Beach Endowment Fund Policy Review

4. The working group contributing to the development of the policy met on 19 May 2025 to establish the strategic context and identify key investment and operational priorities to guide the policy. Several strong themes emerged during this session, reflecting the values and aspirations of our communities. These included By Us, For Us (locally led initiatives), Recreation & Conservation, Our Heritage, and Economic Growth. The group emphasised that the fund must be used in a way that is sustainable, responsible, equitable, and future focused ensuring long term benefits across generations.

Following this workshop, a draft version of the policy has been developed and circulated to the group for review and feedback.

A follow up workshop is scheduled for 3 June 2025, where the group will gather again to consider the feedback and refine the policy accordingly. The next key milestone will be a briefing with Council, where the updated draft will be socialised ahead of seeking Council approval to proceed to public consultation.

Foxton and Foxton Beach Community Plan

5. Following the completion of the expressions of interest process, and direction provided at the Foxton Futures meeting in March, Council officers facilitated a Foxton Futures Group Workshop on Tuesday 6 May. Invitations were extended to current members of Foxton Futures Group, and the community members who had expressed an interest to be involved in the Foxton Futures Group going forward. The objective of the workshop was an introductory session to provide an opportunity for those who had expressed an interest, to come together to meet each other, align roles, expectations and confirm their theme preference/s, and set a foundation for collaborative community planning. Attendance comprised an even representation of both existing and new community members with a total of 27 people attending. This was a positive workshop where there was a collective enthusiasm and passion from all members to move forward together to contribute to the community.
6. Officers appreciated the feedback that as the newly formed Foxton Futures Group is a new initiative, it will be subject to adaptation and change along the way, however there was a general eagerness to make a start. To that end, the next steps have been for Officers to schedule four planning workshops on Wednesday 4 June and Thursday 10 June, 12-2pm and 4-6pm to be held at Te Awahou Nieuwe Stroom. The purpose of these workshops will be to introduce the framework and provide members with direction and advice to make a start to prepare action plans with their thoughts and ideas on priorities, tasks, actions and roles of responsibility for each theme to be included in the final version of the Community Plan. These workshops will be facilitated by Council officers. Initially, it had been envisaged that Officers schedule independent workshops specific to each theme, i.e. Community, Commercial and Tourism, Culture and Heritage, Infrastructure and Transport, Nature and Environment, and Recreation. However, to make it easier for members to attend, the four workshops have been scheduled across two separate days and times for members to choose which suits them best. Each workshop will be facilitated using the same format. Members will then be responsible for gathering their groups together to identify a theme lead and complete their action plan in time for the theme leads to bring to the first Foxton Futures Group meeting - yet to be scheduled during July 2025. Horowhenua District Council and Horizons Regional Council will lead the respective Infrastructure and Transport and Nature and Environment themes.

Foxton Beach Stormwater Consent

7. The technical work addressing Horizons Regional Council's Section 92 request is nearing completion. However, progress has been impacted by scheduling challenges in coordinating hui with multiple iwi groups due to limited availability.

8. We remain fully committed to genuine and meaningful engagement with iwi, including sharing environmental monitoring results, discussing cultural values and potential impacts, and incorporating iwi feedback into our approach. Input from iwi-nominated technical advisors is also informing our proposed stormwater improvement measures.
 - The first hui with **Raukawa** took place in **January 2025**, with a follow-up meeting proposed for **late June**.
 - A meeting with **Rangitāne o Manawatū** is confirmed for **early June**.
 - We are currently awaiting confirmation of a meeting date from **Muaūpoko Tribal Authority**.
9. Once all engagement is completed, the outcomes and any recommended changes will be incorporated into our final response to Horizons Regional Council.

Confirmation of statutory compliance

In accordance with sections 76 – 79 of the Local Government Act 2002, this report is approved as:

- a. containing sufficient information about the options and their advantages and disadvantages, bearing in mind the significance of the decisions; and,
- b. is based on adequate knowledge about, and adequate consideration of, the views and preferences of affected and interested parties bearing in mind the significance of the decision.

ATTACHMENTS | NGĀ TĀPIRINGA KŌRERO

There are no attachments for this report.

File No.: 25/309

7.2 Foxton Beach Endowment Fund Update

Author(s)	Ashley Huria Business Performance Manager Tumu Tutukinga Pakihi
Approved by	Jacinta Straker Group Manager Organisation Performance Tumu Rangapū, Tutukinga Whakahaere
	Monique Davidson Chief Executive Officer Tumuaki

PURPOSE | TE PŪTAKE

1. This report updates the board on financial movements in the Foxton Beach Endowment Fund.

This matter relates to Ensuring Financial Discipline and Management

Provide transparent financial reporting and regular updates to the community on the Council's financial performance and initiatives.

RECOMMENDATION | NGĀ TAUNAKITANGA

- A. That Report 25/309 Foxton Beach Endowment Fund Update be received and noted.

DISCUSSION | HE MATAPAKINGA

Financial Statement – as at 30 April 2025

2. The financial statement of the Foxton Beach Freeholding Account for the year to date end 30 April 2025 is attached to this report. Due to timing the May report was not able to be provided in time for this meeting.
3. The balance of the fund currently sits at \$5.195M
4. The full-year forecast includes \$166,000 for Deed of Surrender of Lease. This is in relation to the Boys Brigade lease. At its public excluded meeting on 30 October 2024, Council resolved the following:

Resolution Number CO/2024/340

MOVED by Cr Olsen, seconded Cr Brannigan:

- B. *That Council purchase the buildings on the Endowment Land at Nash Parade and Fabrin Street off the Boys Brigade, noting that the source of funding be from the Foxton Beach Endowment Fund, following a valuation for a fair and reasonable price given the buildings conditions.*

CARRIED

5. The transfer of ownership of the buildings was a necessary part of the surrender of the lease.

Confirmation of statutory compliance

In accordance with sections 76 – 79 of the Local Government Act 2002, this report is approved as:

- a. containing sufficient information about the options and their advantages and disadvantages, bearing in mind the significance of the decisions; and,
- b. is based on adequate knowledge about, and adequate consideration of, the views and preferences of affected and interested parties bearing in mind the significance of the decision.

ATTACHMENTS | NGĀ TĀPIRINGA KŌRERO

No.	Title	Page
A ↓	Foxton Beach Endowment Fund - Financial Results to 30 April 2025	17

Foxton Beach Endowment Fund - Financial Results to 30/04/2025

	Annual Report (audited) 30/06/2022	Annual Report (audited) 30/06/2023	Annual Report (audited) 30/06/2024	YTD Actual (unaudited) as at 30/04/2025	Full Year Forecast 30/06/2025
	\$000	\$000	\$000	\$000	\$000
Income					
Interest 4.71% pa (2024/25)	166	178	262	198	237
Land Lease Income from Pinewood Camp	32	33	33	30	37
Rents (full year charged in October)	71	54	47	46	55
Total Income	270	265	343	274	329
Less: Funded Items					
Administration**	(96)	(99)	(103)	(67)	(86)
Maintenance	(7)	(2)	(2)	(3)	(4)
Rates	(6)	-	(4)	(8)	(8)
Grants*	-	(87)	(258)	(38)	(55)
Total Expenditure	(109)	(188)	(366)	(115)	(153)
Surplus/(Deficit)	161	77	(23)	159	176
Balance at 1 July	5,674	5,281	5,570	5,036	5,036
A. Section Sales per year	-	-	-	-	-
B. Endowment Properties Freeholding	595	-	-	-	-
Foxton Beach Reserves Projects per LTP 2015-2025 incl pump track	(371)	(271)	(11)	-	-
Forbes Road Subdivision extension	(800)	-	-	-	-
Foxton Beach Volunteer Fire Brigade Utility Vehicle	-	(60)	-	-	-
Foxton Pool Re-development	-	-	(500)	-	-
Deed of Surrender of Lease***	-	-	-	-	(166)
Adjustments after Balance Date to 30/06/2022	-	543	-	-	-
Other	22	-	-	-	-
Surplus(Deficit) from Trading	161	77	(23)	159	176
Balance	5,281	5,570	5,036	5,195	5,046
Balance per Annual Report	5,281	5,570	5,036		

*\$38k - Contribution to Motuiti Marae Dining Room Extension

** Includes all Professional Services (Legal, Valuations, Policy Review, Consultants etc) and HDC Administration

***Deed of Surrender of Lease - Council Resolution CO/2024/340

File No.: 25/307

7.3 Te Awahou Foxton Community Board - Actions Monitoring Report - June 2025

Author(s)	Alice Petersen Support Officer - Democracy Āpiha Tautoko - Manapori
Approved by	Monique Davidson Chief Executive Officer Tumuaki

PURPOSE | TE PŪTAKE

1. This report presents Te Awahou Foxton Community Board the updated monitoring report covering requested actions from previous meetings of the Board.

This matter relates to Pursuing Organisation Excellence

Continuing the journey of organisational transformation by enabling a culture of service, excellence and continuous improvement.

RECOMMENDATION | NGĀ TAUNAKITANGA

- A. That Report 25/307 Te Awahou Foxton Community Board - Actions Monitoring Report - June 2025 be received and noted.

Confirmation of statutory compliance

In accordance with sections 76 – 79 of the Local Government Act 2002, this report is approved as:

- a. containing sufficient information about the options and their advantages and disadvantages, bearing in mind the significance of the decisions; and,
- b. is based on adequate knowledge about, and adequate consideration of, the views and preferences of affected and interested parties bearing in mind the significance of the decision.

ATTACHMENTS | NGĀ TĀPIRINGA KŌRERO

No.	Title	Page
A↓	TAFCB Actions Monitoring Report as at 3 June 2025	20

TAFCB Actions Monitoring Report As at 3 June 2025

	Completed
	In progress
	Transfer
	Off track

Reference	Resolution/Action	Officer	Due date	Status	Officer Comment
LTP Monitoring Report Actions*	Council to continue to lobby Central Government in relation to the River Loop as it was not a Council decision initially that gave rise to this issue.	M Davidson	On-going		An initial proposal for the Foxton River Loop project was submitted to assess eligibility under the Regional Infrastructure Fund. Feedback from the Kanoa officials indicated that the application would more closely fit the funding under Māori Economic Development, which has the opportunity to be grant funding. The Horowhenua Company Limited, in partnership with SORT (Save our River Trust) and other stakeholders, continues to lead efforts to secure Central Government funding. An application has been submitted to Ministers (Ministers Jones and Potaka) for consideration.
LTP Monitoring Report Actions*	Naming of Reserves THAT the Horowhenua District Council supports officers to discuss with local iwi, a potential Te Reo name for the River Loop Reserve, with a view to undertaking wider consultation with the community concerning the proposed name.	S Hester	31/01/2022		Council has created a Short Form Agreement (SFA) with Ngati Raukawa which is for district wide projects which includes this mahi. This is currently with them for signing before progressing.

CO/2023/173	That Council direct Officers to make other plans to dispose of the Foxton War Memorial Hall and proceed with preparing the hall to be released to the general market for disposal.	L Winiata B Harvey	30/06/2024		Te Tumatakahuki And Council's lawyers are meeting to negotiate aspects of the agreement further, before a wider hui is held with Officers and Te Tumatakahuki members to finalise.
CO/2023/174	That Council delegates authority to the Chief Executive to expend up to \$10,000 from within existing budgets on retrieving and appropriately displaying memorabilia from the Foxton War Memorial Hall in Foxton.	L Winiata B Harvey	30/06/2024		This action is only applicable if negotiations in respect to the memorial hall do not result in the transfer to community ownership.
Updates requested at TAFCB 10/03/2025	The Board requests an update of the status and progress of the Pinewood Motor Camp lease	L Winiata	30/06/2025		A lease has been drafted by Officers, with the next step being a review of this document by Council's Solicitors, before being finalised with the lessee. Concurrently, a valuation is being sought from a Register Valuer to determine a market rental for this land which is adjacent to the existing Motor Camp leased area. Given the lessee is seeking a lease for more than 5 years, a report and subsequent resolution will be required to finalise this agreement.
	The Board requests confirmation of the erection of new signage that the Manawatū Estuary forbidding dogs.	S Hester			Signage has been installed.
	The Board requested officers report back to a future Te Awahou Foxton Community Board Meeting the detailed pricing of more extensive safety	J Wallace	18/08/2025		Continuing progress on the design and costing of this project, expect to be able to report on accurate costings in June 2025. These costings will be reviewed in during June and a report

	measures at Seabury Ave / Nash Parade.				will be presented at the Board's meeting on 18 August 2025
	The Board requests an update on Speed Management work in progress along Lady's Mile	J Wallace			A single speed hump was installed as a trial, after consultation with emergency services. We are monitoring its performance and continuing conversations with emergency services about the speed hump, and how it effects emergency responses.

File No.: 25/327

7.4 Horowhenua District Council Organisation Performance Report May 2025

Author(s)	Alice Petersen Support Officer - Democracy Āpiha Tautoko - Manapori
Approved by	Monique Davidson Chief Executive Officer Tumuaki

PURPOSE | TE PŪTAKE

1. This report presents the Organisation Performance Report for October 2024 highlighting areas of interest to the Foxton Community.

This matter relates to Pursuing Organisation Excellence

Continuing the journey of organisational transformation by enabling a culture of service, excellence and continuous improvement.

RECOMMENDATION | NGĀTAUNAKITANGA

- A. That Report 25/327 Horowhenua District Council Organisation Performance Report May 2025 be received and noted.

BACKGROUND | HE KŌRERO TŪĀPAPA

2. This report is provided for information purposes only and seeks to update Board Members on a number of key projects and priorities for Horowhenua District Council highlighting areas of interest for Te Awahou Foxton Community.
3. The reporting period for the Organisation Performance Report for May 2025 is 1 March – 30 April 2025. The financial reporting, SSPs and OPMs is the year to 31 March 2025.
4. The full Organisation Performance Report is attached to provide context to Board Members and the community. Members are encouraged to signal questions in advance of the meeting so that appropriate answers can be sought.

FOXTON AREA HIGHLIGHTS

5. Easton Park Lights page 15
6. Foxton Cemetery page 15
7. Papangaio Te Wharangi Manawatū page 15
8. Foxton Pools Lane remarking page 17
9. Te Awahou Nieuwe Stroom Roof page 7 and 17
10. Foxton Drinking Water Treatment and Supply page 26
11. Foxton Beach WWTP page 28
12. Te Awahou Foxton Flood Mitigation Project page 30
13. Foxton and Foxton Beach Community Plan page 61 and 62

Confirmation of statutory compliance

In accordance with sections 76 – 79 of the Local Government Act 2002, this report is approved as:

- a. containing sufficient information about the options and their advantages and disadvantages, bearing in mind the significance of the decisions; and,
- b. is based on adequate knowledge about, and adequate consideration of, the views and preferences of affected and interested parties bearing in mind the significance of the decision.

ATTACHMENTS | NGĀ TĀPIRINGA KŌRERO

No.	Title	Page
A ↓	Full Organisation Performance Report - May 2025	25



Horowhenua District Council Organisation Performance Report

14 May 2025



Nā te Kaiwhakahaere Matua Chief Executive Introduction and Executive Summary

About This Report

This full Organisation Performance Report report is prepared for every second full Council meeting and provides a comprehensive overview of the activities of each of the five groups within Council, a financial summary report and reporting against each of the Statement of Service Provisions (SSPs) and Organisation Performance Measures (OPMs).



The report aligns with the Council's 2024/25 Plan on a Page and reports on the status of each Priority area identified by Council.

The reporting period for Health and Safety, Group Updates, Top Priorities, Organisation Values Highlight is: 1 March – 30 April 2025.

The financial reporting, SSPs and OPMs is the year to 31 March 2025.

Executive Summary

During this reporting period, the **Community Experience and Services Group** has continued to bring Council's Community Wellbeing Strategy to life by advancing the 'Community Connection and Better Wellbeing' priority. Through targeted, community-led initiatives, we are empowering local leaders, fostering deeper relationships and creating strong momentum for positive change across Horowhenua. Significant effort has gone into designing and delivering programmes that respond to real, grassroots needs—particularly by equipping community champions to support their own sectors effectively.

This collaborative approach, grounded in listening and partnership, is already delivering tangible outcomes—from the growth of a robust network of youth workers to the rollout of tailored employment-focused initiatives through the Mayor's Taskforce for Jobs. These efforts strongly align with our strategic vision: a safe, inclusive, and connected Horowhenua where community experience, partnerships, and local knowledge drive collective wellbeing.

Within the **Community Infrastructure Group**, the Land Transport Team has concentrated on delivering the capital works programme while ensuring the safety and upkeep of the road and footpath network. In response to reduced funding from the National Land Transport Fund (NLTF), the team has recalibrated maintenance and capital plans to align with available budgets. Strategic prioritisation and prudent planning have helped mitigate the impact of these funding constraints on the condition and resilience of our transport infrastructure.

In the Solid Waste activity, key efforts have included the trial of the kerbside food scraps collection, and progressing the remediation of the Old Levin Landfill and associated groundwater issues. The Team is currently assessing the Best Practical Option (BPO) for managing the landfill's leachate plume, which involves extracting groundwater and treating it at the Levin Wastewater Treatment Plant. A preferred extraction point has been identified within a

nearby natural wetland, with work underway to determine whether mitigation or offset measures are required and what the potential costs might be.

Meanwhile, the newly established in-house Local Waters Team continues to demonstrate strong operational and financial benefits just six months into its operation. The Team is delivering efficiencies by reducing reliance on contractors, increasing in-house capabilities for monitoring, compliance, planning, and reporting, and optimising maintenance schedules. Drinking water supply remains under Level 2 restrictions due to ongoing dry conditions. Upgrades at Levin and Foxton Beach treatment plants are progressing well, aimed at improving system performance and water quality. Significant progress has also been made on wastewater infrastructure, with key projects either completed or nearing finalisation, including the Foxton Beach WWTP Irrigation Beds and Levin WWTP improvements.

During this reporting period, the **Community Vision and Delivery Group** has made significant progress across Integrated Growth, Economic Development, Strategic Planning and Communications & Engagement. The Integrated Growth & Planning Team advanced District Plan work, including the notification of Plan Change 6A (North West Levin) — the first to use the new ePlan format — and has commenced public engagement through drop-in sessions and stakeholder meetings. The Team is also assessing the implications of the RMA reform blueprint and preparing to relaunch the Integrated Growth Programme with key partners.

In Economic Development, collaboration with The Horowhenua Company Ltd and local business leaders is shaping the updated Economic Development Strategy, with adoption targeted for June 2025. Strategic Planning efforts have focused on key deliverables such as the Shannon Community Plan and Annual Plan 2025/26. Communications & Engagement Officers have delivered campaigns including the Reimaging the Village Green and Levin War Memorial Hall consultation and Local Waters Done Well consultation utilising a broad mix of channels to drive engagement and feedback.

Within the **Housing & Business Development Group** update you will find a housing market overview, growth summary and forecast for the country in terms of new dwelling consents issued and a consenting summary. You will note that New Zealand's housing market is showing early signs of recovery, primarily driven by easing mortgage rates and renewed buyer interest in more affordable areas. While overall affordability remains a constraint and the recovery is uneven across regions, sentiment is gradually improving. In the Horowhenua District, these national trends are being reflected in stable local demand and a 2% year-on-year increase in building consents—outperforming the national trend, which is down by approximately 9%. Despite this relative strength, the local consenting volume is tracking around 30% below the Long-Term Plan (LTP) forecast for the 2024/25 financial year, although this is a slight improvement from earlier projections of a 35% shortfall.

Nationally, building consents for new dwellings rose marginally to 2,791 in February 2025, but overall levels remain subdued compared to historic highs. The number of new dwellings consented per 1,000 residents has also declined, reflecting broader market pressures such as inflation, construction costs, and lending constraints. However, with strong local population growth and infrastructure projects like the Ō2NL corridor on the horizon, Horowhenua is expected to outperform national trends in the medium term.

Delivery performance for consents has improved, with processing becoming more efficient and cost-effective. While national forecasts suggest flat or modest growth in the coming years, Horowhenua's unique economic conditions and project pipeline suggest cautious optimism. Maintaining this momentum will be key to meeting growth objectives and supporting sustainable development across the district.

Within the **Organisaiton Performance Group**, there remains a focus on achieving its targeted operational savings and finalising the draft Annual Plan for adoption. Preparations are also well underway for the 2024/25 Annual Report, with confirmation from Audit New Zealand that the audit will be completed in time for adoption ahead of the Local Government elections.

Across People & Capability, the rollout of the Development Framework has been a success, with strong engagement in online training initiatives. This is contributing to enhanced collaboration and knowledge-sharing, particularly within the Senior Leadership Cohort. The Information Services Team has made strong progress with the Windows 11 rollout and continues to address previous audit recommendations. Work on the Authority Optimisation Project is ensuring optimal use of our core enterprise system ahead of its scheduled upgrade next year.

The Business Performance Team is actively preparing for the upcoming election and new triennium, while also finalising the organisation's Business Continuity Plan. A key milestone was the delivery of the first legal compliance report to the Risk and Assurance Committee in May, reflecting progress in strengthening governance and accountability practices.

Thank you for taking the time to read the May 2025 edition of the OPR.



Monique Davidson
Chief Executive

Ngā Ihirangi

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Pūrongo mō te Hauora me te Haumaru

Health and Safety Report



Pūrongo mō te Hauora me te Haumaru Health and Safety Report

Leadership Walk - Te Awahou Nieuwe Stroom Roof Replacement Project

On 25 March 2025, a leadership walk took place at Te Awahou Nieuwe Stroom to view the roof replacement project. The visit provided an opportunity for senior leaders to engage with the contractors and the Council Officers onsite, observing operations first hand. Key discussions during the walk focused on risk management and site safety protocols.

The opportunity to access the roof via scaffold was taken by Cr Tamihana along with the Project Manager. From this view, the scale of the job becomes very obvious. This project is weather dependent, with elements like high winds and inclement weather being identified in the site-specific safety plan as hazards where the type of work being carried out on that day would be reviewed.



Photo: Project Manager Jeremy and Cr Tamihana overseeing the project.

Risk Management

Levin Wastewater Treatment Plant (LWWTP) – Vehicle Safety Review

Continuous improvement in identifying and managing health and safety risks is a vital process that helps Council strengthen its ability to assess and mitigate hazards over time. Our proactive approach involves regularly reviewing and enhancing safety measures based on findings from audits, incidents, and investigations.

In March, Officers met at the LWWTP to address vehicle safety near Digester 1. During the site audit, new visual barriers were proposed to deter vehicles from approaching the digesters, along with improved signage to direct traffic to a designated safe turning area. These safety enhancements are now being implemented.



Photo: Digester 1 Levin Wastewater Treatment Plant

Worker Engagement

Safeguarding Children Training for Local Government

In accordance with the Vulnerable Children Act 2014, Council is committed to ensuring the safety and wellbeing of children and young people. As a council we play a vital role in creating a safe environment.

This means complying with our Child Protection Policy, which includes reporting any child welfare concerns and following best practice to ensure safe interactions.

This subject and type of training is identified as beneficial to support staff that work with or may come into contact with children and young people, to gain an understanding and have knowledge of relevant legislation and best practice. The training identifies not only the types, signs and symptoms of abuse but more importantly what to do if an officer sees it.



He Kōrero Hou I ngā Rōpu Group Updates



Introduction

There are five groups within the Council:

- Community Experience and Service
- Community Infrastructure
- Community Vision and Delivery
- Housing and Business Development
- Organisation Performance.

Each group has provided a general update in this report and in addition, relevant activity updates, for the reporting period 1 March – 30 April 2025.

Ngā Taiwhanga ā-Rēhia me ngā Ratonga Community Experience and Services

Te Tautāwhi I te Hapori Community Support Activity

General Update

Within the Community Support Activity, kaimahi continue to breathe life into the Community Wellbeing Strategy, championing Council's 'Community Connection and Better Wellbeing' priority.

How? This reporting period, we want to shine a light on the incredible impact that empowering our community members is having across Horowhenua. Through a range of inspiring initiatives, we're not just focusing on overall wellbeing – we're building lasting relationships, strengthening connections and creating real momentum for growth. Over the past few months, significant work has gone into planning and delivering a programme designed to uplift and enable our community leaders, helping them to champion and support the sectors and groups they serve.

By listening carefully and tailoring our approach to meet real, on-the-ground needs, we're setting the stage for lasting, meaningful impact at the grassroots level. And we haven't done it alone, partnering with and empowering our community networks to lead has been the real magic behind this mahi.

As you'll see below, the results are already taking shape – from growing a strong network of youth workers, to delivering bespoke programmes through our MTFJ (Mayor's Taskforce for Jobs) mahi, helping more people step confidently into employment and brighter futures.

Council's Community Wellbeing Strategy's vision is clear – 'Horowhenua is a safe, vibrant, inclusive and connected community' and that 'we unite people, partnerships and place, leveraging our collective experience and skills to foster unity and enhance the wellbeing of our entire community' – this report demonstrates that we're on the right path.

What we are delivering

As part of our Community Capacity and Capability Building Programme, we've been delivering some fantastic courses and offerings for the community. Of particular note is our delivery of Mana Taiohi which is the principle-based framework that informs the way people work with young people in Aotearoa. It is informed by the voice of young people and people who work with young people, Aotearoa based literature into positive youth development, and a Te Ao Māori worldview. In delivering the courses to 26 people, we strengthen our youth work capabilities for Horowhenua. This was determined out of a need identified by the Youth Services Network. In addition to this kaupapa, other programmes delivered include 'Different Brains, Bright Futures'.

The Youth Voice continues to gain momentum as the size of the group increases and works towards being reflective of the rangatahi they represent. Recently, the group presented at a Council meeting in support of their submission on the future of the Levin Memorial Hall and Village Green – bringing a youth perspective and voice to the table. The group has also been working on a focus for each month. In April the focus has been 'The Online Balance' which encourages young people to reflect on their digital screen habits, online safety and overall digital wellbeing.

To better reach rangatahi who are often harder to engage—in particular those seeking employment—the MTFJ (Mayor's Taskforce for Jobs) Team has partnered with local community groups to create and deliver tailored programmes that support young people with more complex social, psychological, and cognitive needs. These programmes are now up and running in both Shannon and Levin.

An important strength of this approach is that the community organisations who are already involved with a young person, have strong, trusted relationships and mana within their communities, which makes it possible to connect meaningfully.

At their meeting in April, the Community Funding and Recognition Committee allocated funding across our community. A total of \$34,350 was released for local events and programmes, \$2,000 was set aside to support four young people (\$500 each) through the Youth Empowerment Fund, and \$2,500 was allocated for Urupā Whānau Maintenance. A significant and special moment came as two Youth Voice representatives, joined the meeting to support the panel in their decision making by providing input on the Youth Empowerment Fund. Their questions and fresh perspectives added real value to the decision-making process.

Following the tornado and severe weather event on 8 April, which affected many members of our community, Mayor Bernie activated the Mayoral Relief Fund. This allowed those affected to apply for up to \$1,000 to assist with costs associated with repairing damage and cleaning-up. The event occurred on the morning of 8 April, and by that afternoon, the fund was announced. Applications opened the next morning, ensuring that those impacted could access financial support without delay. Community Development Officers made themselves available to assist members of the community to navigate the application process.

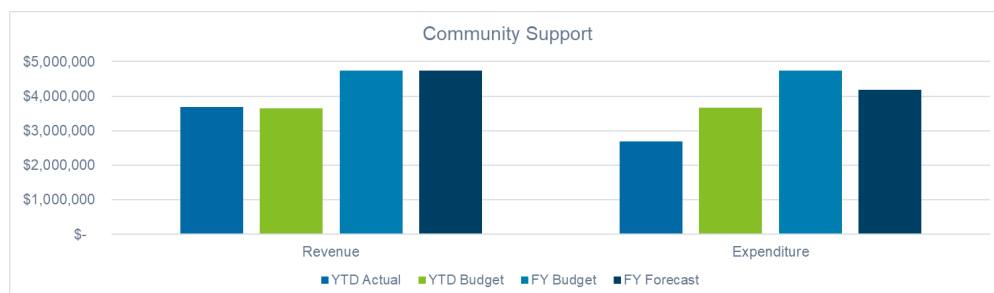


Members of Youth Voice presenting to Council in support of their Village Green and Levin Memorial Hall submission.

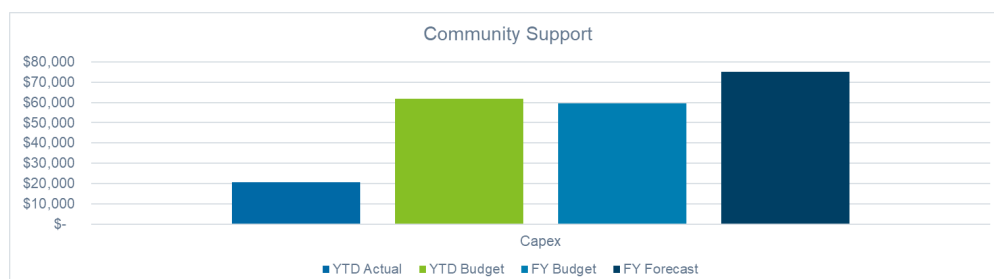


Mana Taiohi course in action.

Financial



Expenditure is lower than budgeted due to decreased spending for Mayor's Taskforce for Jobs. This is a result of lower funding for this project.



Capex forecast is higher than budget as the full year (FY) budget is the LTP budget which does not include the budget that was carried forward from the previous financial year. This relates to the districtwide signage project.

Ngā Rawa Property Activity

General Update

Officers are continuing to undertake the audit of our leasing portfolio and tidying up legacy issues. This is coinciding with the bigger review of our Community Leases Policy which will be brought back to Council with amendments later this year.

Officers have also been reviewing Council's property portfolio and mapping pathways for property optimisation and/or disposal. A number of Council decisions have already been made in regards to the future of specific properties and Officers are now outlining the steps needed to be taken to materialise these decisions. This has been happening alongside the report for the Property Strategy Amendment – Iwi First Right of Refusal which is coming to Council for a decision in May.

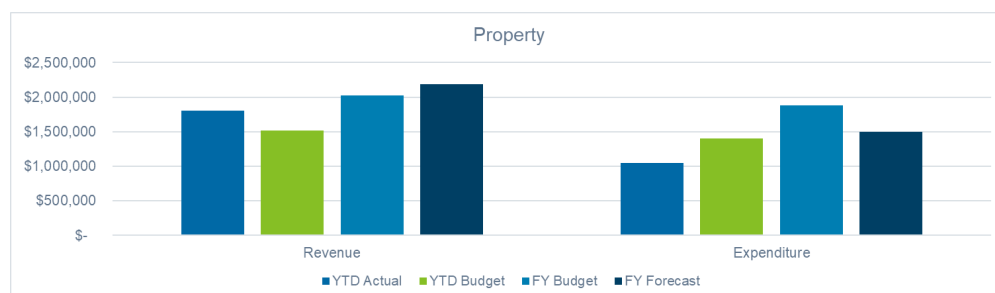
What we are delivering

Following the weather event on 8 April, Officers have not only been ensuring the repairs have been undertaken that were required immediately but have also been working with neighbours of our properties where the fencing was damaged. In most cases quotes have been sought from both sides and we are slowly working with them or their insurance companies to replace the damaged fencing with each side paying it's 50% share.

An additional security camera has been installed at the Shannon Railway Station Museum and Visitor Centre to oversee the Jail House area. This was at the request of the Centre who had raised security concerns after they had some items go missing.

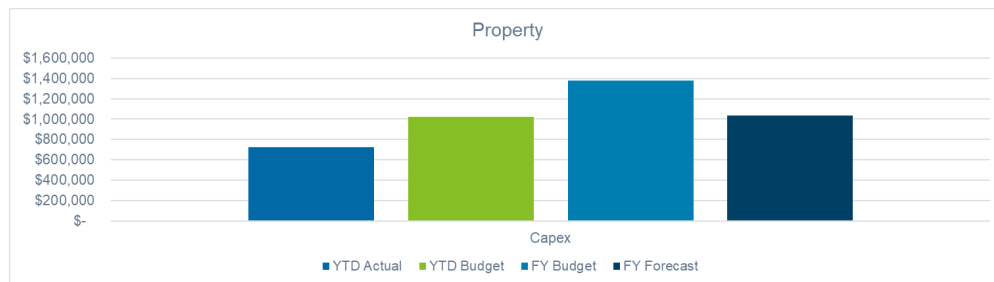
Two properties on Oxford Street are currently tenant-less, however Officers are in negotiations with potential tenants for both properties and are following the Commercial Leases Policy and aspirations of the Levin Town Centre Strategy to guide the conversations.

Financial



Revenue full year forecast is expected to be higher from additional rental revenue from property acquisitions.

Expenditure is forecast to be below budget due to internal overhead charges and interest being lower than budgeted.



The activity is forecasting an overall underspend due to the reduction in fleet renewals capital expenditure for this year.

Tūāhanga Hapori Community Infrastructure Activity

General Update

Officers have spent much of the reporting period progressing key Council projects, while also ensuring there was a smooth transition between summer and winter sports.

Autumn Sports Field renovations were completed to get the winter sports fields up to spec and provide the best start for the season. The summer courts were changed to winter sport courts; with the removal of tennis nets and installation of netball goals.

The Team has noticed an increase in fly tipping of household rubbish in the gardens, especially those gardens that front alongside roadways.

There are a couple of guidelines the Team is working on to help provide support and direction to the community. These include a Street Tree and Vegetation Policy, which will outline what trees and vegetation can be safely planted along our streets and how best to manage these, and cemetery guidelines which will provide structure to what can and cannot be done at our cemeteries.

What we are delivering

The Oxford Street Plane Tree consent was issued during this reporting period, this includes crown reductions, crown lifting and root trimming.

These works aim to address long-standing concerns from business owners and the community regarding infrastructure damage, blocked gutters, leaf litter and the overshadowing of commercial premises – while still preserving the commemorative value and visual contribution of the tree avenue.

A Traffic Management Plan has been applied for and works are expected to be undertaken at the beginning of June. In the meantime, the Team will continue to remove leaf litter and keep the streets clean as the trees lose their leaves.

Officers are continuing to work with the Waikawa Beach community to look at options for accessing the beach with a vehicle, while also protecting the environment and the tight-knit community vibe. At the last meeting, a potential way forward was discussed with Officers continuing to research and provide more information at the May meeting.

After waiting a number of months, Horizon's has signed off the Resource Consent for the Manakau Domain Better-Off Funding project. Works began and the toilet facility is now in place. The new facility includes toilets, a soak pit and additional rain water tanks. Electricians are completing their works and the project is expected to be completed by mid-May.

The Foxton Rugby Club can now train in confidence at night, with new training lights installed at Easton Park. The new lights illuminate more area as there is now an increased lux level from 50 lux to 100 lux.

The extensions to both Avenue North Road and Foxton cemeteries have been progressing well. The concrete ashes and burial beams at Foxton have been completed. The lawn ash berms for H&G blocks have been completed at Avenue North Road and are now ready to use. The Garden Ash berms are nearly finished, with the pergola under construction and the gardens to be planted.

Officers enjoyed the launch of Papangaio Te Wharangi Manawatū, the Manawatū Estuary Management Plan. The plan has been two years in the making, with Council working alongside DOC, Horizons, iwi and the community to create it. It was marked by an event at the Marine Boat Club at Foxton Beach, blessing the future protection planned for the Estuary. There are a number of actions within the plan that Officers are already starting to work towards, including a Coastal Reserves Management Plan.



New facility at Manakau Domain.



New lights at Easton Park, Foxton.

Financial



March year-to-date (YTD) expenditure is currently tracking below the YTD budget primarily due to incorrect phasing of the budget load.

Ngā Taiwhanga ā-Rēiha Community Facilities Activity

General Update

Generally speaking, our Community Facilities and Services Team continues to thrive, consistently responding to the evolving needs of our community. Our facilities are bustling hubs of activity, with a wide range of events, programmes, and everyday interactions made possible by the vibrant spaces we provide. However, what's most exciting is not just the facilities themselves – it's the spirit of partnership and collaboration that underpins everything we do. By working closely together as a team, and in collaboration with our community partners, we're creating welcoming, dynamic spaces where people can connect, learn and thrive. This collective effort is what truly brings our facilities to life and strengthens the sense of community at the heart of our district. You'll read below some of those connections and the importance they bring.

What we are delivering

Massive shout out to our community for coming together and stepping up to the challenge alongside Green by Nature and Friends of the Horowhenua Library on the delivery of a wonderful reading challenge which had the whole community inspired. The Library Services Team have not only helped to instill a sense of environmental responsibility in our participants but have also encouraged a love for reading that will have a lasting impact beyond the pages.

This is an impressive collaborative effort resulting in an impressive community planting day as pictured below.

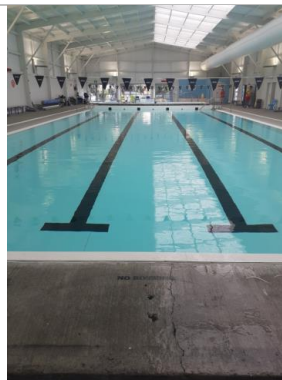
The main pool at the Foxton Pools closed at the beginning of April to drain the pool and re-mark the lanes. Unfortunately, shortly after reopening the facility in January 2024, an issue was identified with the pool lane markings as they began peeling from the pool liner. The contractor responsible has worked closely with Council to fix the issue at no cost to Council. Fortunately, the contractors worked hard and completed their part of the project a week ahead of schedule which resulted in opening the pool ahead of Easter weekend.

At Te Awahou Nieuwe Stroom an exciting project is underway with the replacement of the facility's roof. The project got off to a slow start, with weather conditions putting early progress on hold. But once the skies cleared, momentum picked up and contractors have powered through several key stages. Heading into the project, we knew there could be challenges and potential disruptions. Thanks to strong operational planning and a close, collaborative relationship with our contractors, the impact on the day-to-day running of the facility has been minimal. It's a great example of how good team work and smart preparation can turn a complex project into a smooth success story.

Did you know we offer 'Discover Family History' workshops at Te Takeretanga o Kura-hau-pō? Thanks to its success, the programme has now expanded to Te Awahou Nieuwe Stroom. After several workshops and overwhelmingly positive feedback, we're now exploring even more heritage services and options to meet community demand. This initiative is a true collaboration between our kaimahi and the Horowhenua Family History Group – and it's a fantastic example of pursuing organisational excellence. By building on the success of our programming, we're defining our impact, growing our reach and strengthening our community connection.



Community native tree planting day at Kowhai Park.

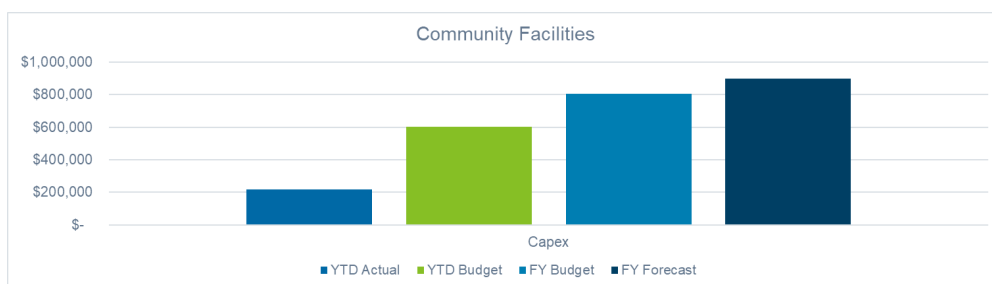
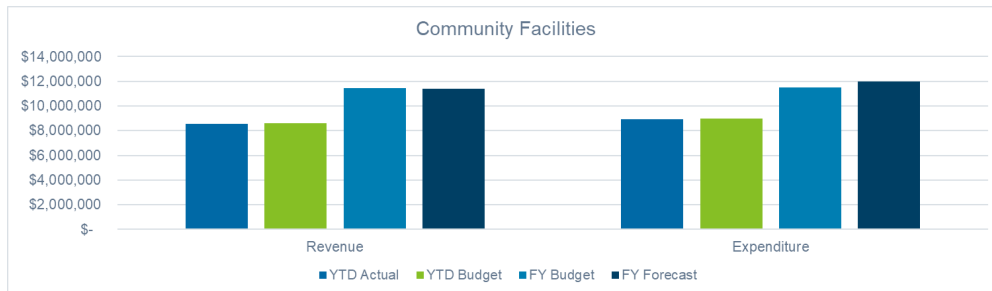


The completed Foxton Pool lane marking.



Te Awahou Nieuwe Stroom Roof progress.

Financial



Capital expenditure is behind budget year-to-date due to the timing of the Te Awahou Nieuwe Stroom Roof Replacement project being later than planned in the budget.

Ngā Ratonga Whakariterite ā-Ture Regulatory Services Activity

The Regulatory Services activity sits across two Groups. You can find activity updates for the Regulatory Services activity in the Community Experience and Services Group and the Housing and Business Development Group updates.

General Update

Over the March to April reporting period, the Customer and Compliance Teams continued to respond to customer enquiries and complaints as received. The Teams welcomed new staff, strengthened community connections and continued to respond to emerging challenges. Our Teams remained focused on maintaining high service levels while adapting to shifts in customer behaviour and supporting new initiatives.

Customer & Compliance

What we are delivering

In Customer Experience, new kaimahi were welcomed who have settled into their roles and contributing to our service delivery. In Animal Control, staffing changes also occurred, with new

team members coming onboard to replace those who moved on, ensuring continuity of service without growing the team size.

Internally, work continues to enhance our support tools, with significant updates made to the KBase FAQ, ensuring staff have easy access to the information they need to assist customers effectively.

Externally, we've seen encouraging signs of business growth, with four new food businesses coming into our regulatory framework this period. However, alongside the positives, there has been an increase in health and safety concerns related to customer behaviour, particularly incidents involving threatening or aggressive conduct. This remains an area we are monitoring closely to ensure the safety and wellbeing of our staff.

On the community engagement front, Animal Control participated in the Neighbours Day event held at the Levin Adventure Park in March, strengthening connections with the public. The Compliance Team attended a meeting with the Waitārere Beach Wardens group to discuss local bylaw issues and opportunities.

Tūāhanga Hapori Community Infrastructure

Land Transport

General update

During this reporting period, the Land Transport Team has been focused on delivering the capital programme, while ensuring roads and footpaths are well maintained. Reduced National Land Transport Funding (NLTF) has required adapting our maintenance and capital programmes to the reduced budgets. These plans have been adjusted, and our focus is on mitigating the impacts on our network's condition through prudent planning and rigorous prioritisation.

What we are delivering

Rehabilitation Programme

The rehabilitation works on Mangahao Road rehabilitation have now been completed, a 1.1km section of this road has been rebuilt to a very high standard. Mangahao Road was in particularly poor condition due to a combination of reaching the end of its useful life, heavy vehicle loadings from quarry and forestry traffic, and substandard historic road construction practices.



Mangahao Road rehabilitation works.

Resurfacing Programme

The 2024/25 resurfacing programme has had difficulties. Our contractor delayed starting the resurfacing programme extremely late, which prevented completion of the full year's programme. Approximately 15% of the programme will need to be added to next year's programme to catch up. There were also several sites where the incorrect resurfacing treatment was applied. Council's Land Transport Team are addressing these issues with the contractor.

Resilience Improvements

A longstanding stormwater issue which had regularly caused flooding at the Waitārerere Beach Road / Waitārerere Rise intersection has been resolved with the installation of a new stormwater line which runs west on Waitārerere Beach Road to the existing stormwater system. Previously the roundabout would flood in sustained periods of rain, causing a significant traffic safety hazard.



Waitārerere Beach Road Resilience improvements.

Tararua Rd/SH57 Roundabout (RAB)

Fulton Hogan has progressed construction of the RAB at the intersection of Tararua Road and SH57 and have been onsite since January 2025. The watermain has been installed and is being pressure tested with oversight from the Capital Projects Team. This project is scheduled to be completed around mid-2025 and will receive grant funding as part of the CIP funding agreement.

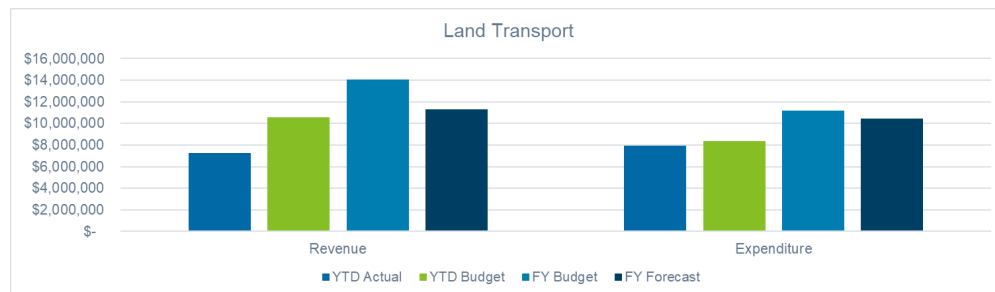
Issues and Risks

NZTA Funding

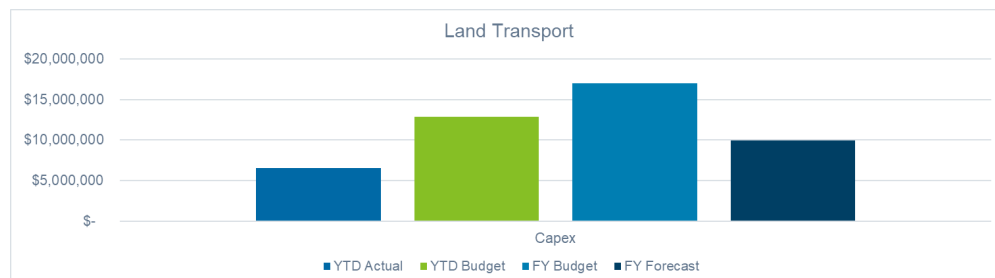
NZTA have decreased all National Land Transport Programme (NLTP) funding for capital improvements, in addition to significant cuts in several renewal and operational budgets. This has resulted in a total funding reduction of \$1.65M for the 2024/25 financial year, and \$6.27M over the 2024-2027 LTP period. This reduction has the potential to have a number of Level of Service impacts, primarily with maintaining footpaths, and may prevent the achievement of some Land Transport 'Statements of Service Provision' measures.

The impacts of these funding cuts have been mitigated as much as practicable through a budget reprioritisation process undertaken with Council. This process has focused on limiting the deterioration of roading and footpath assets, while reducing investment in improvements to network performance, safety, or amenity.

Financial



Revenue year to date is lower than budget due to funding cuts from NZTA Waka Kotahi, this is also reflected in the forecasted revenue and expenditure for the full year.



Overall Capital Expenditure is forecasting lower than budget due to reduced funding from NZTA Waka Kotahi, with YTD expenditure reflecting the late start in the renewals programme due to Contractor resourcing issues.

Solid Waste

What we are delivering

On 9 April a trial kerbside food scraps collection commenced. On the first week there was a resident participation rate of 26%. On our second week the participation rate increased to 35%.

All the food scraps are taken to a local composting facility in Foxton to be made into compost. This compost will be offered to schools in the district who are enrolled on the Enviroschools program, to use in their garden. The trial is only for the selected households on Queen Street East and West, and Weraroa Road, in Levin.

The trial duration is for three months. The funding for this trial is from the Government's Waste Minimisation Fund.



Levin Old Landfill Remediation

Work is continuing with consent planning for the remediation of the old Levin Landfill ground water leachate plume. The Best Practical Option (BPO) is currently being assessed and currently involves the Council to extract the contaminated ground water and send this extract to the Levin Wastewater Treatment Plant. The most efficient location to extract is now confirmed to be from within a natural wetland located adjacent to the northern farm drain. Assessment on if a wetland mitigation or offset is required, and to what extent, its cost to build, and if required the cost to purchase private property.

On the 21 May 2025 a briefing will be presented to Council to discuss options on the way forward and the potential wetland mitigation or offset implications.

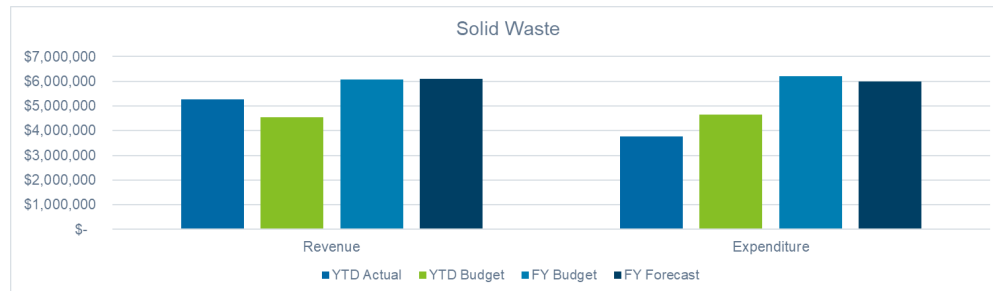
Levin Closed Landfill Management Plan 2025 (LCLMP)

As there is no longer an operational landfill at 665 Hōkio Beach Road, the Council is obligated to maintain the integrity of not only the recently closed New Landfill but the two other historical landfills. As this aftercare is undertaken in a prescribed manner based on various Regional Council regulatory consent conditions and guidelines from the Ministry for the Environment, a plan is required to clearly identify what must be maintained and to what condition of repair. This plan is named the Levin Closed Landfill Management Plan (LCLMP). The LCLMP in its draft form has received input from various community groups. Their recommendations have been considered and included in the Plan. Council Officers are close to presenting the final draft LCLMP to Council for discussion and its eventual consideration for adoption.

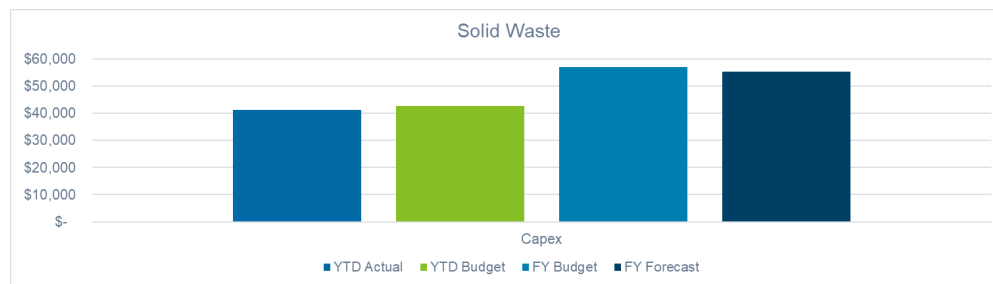
Issues and Risks

As the remediation of the Levin Old Landfill may require wetland mitigation or an offset, additional time and resources will need to be applied to link this additional aspect to the consent and building of the contaminated ground water extraction trench. There is also the possibility of Council needing to purchase private property to build this wetland mitigation or offset.

Financial



Revenue is ahead of budget as at 31 March 2025 due to the Ministry for Environment Waste Disposal Levy being carried forward from the 2023/24 financial year.



Local Waters Service Delivery

General update

With only two months left in the financial year, we write this report after a full six months of operating under the new in-house Local Waters banner. From the birth of the idea and project to bring the model in-house, and the inception of the new Local Waters Team on 1 November 2024 it has been a privilege and a pleasure to witness the large number of tangible benefits being realised by the Local Waters Team. Over the last three months the Local Waters Team has achieved a large number of key milestones which have included the actions that follow.

- With nine new specialist roles recruited the Local Waters Team is operating at 100% of the planned structure. Turnover of staff in the local water's activities have reduced considerably in the first six months as newly recruited staff and those who transitioned from the existing contractor settle into the Local Government and Council environment and are enjoying the culture that is being developed.

- The new service connection (private works) activity has been established with a number of private quotes and works being secured. This work assists with subsidising the reticulation service operating cost burden on the need for rates funding. This is set to grow in line with predicted district growth in coming years.
- The new Infrastructure Regulation and Compliance Team submitted its first Annual Report to Taumata Arowai in March 2025. The same team worked collaboratively with Ngāti Whakareta in contributing to their Iwi Cultural Monitoring Impact assessments on the Tokomaru and Ōtauru Rivers.
- Council hosted the Regional Compliance meeting with multiple councils. This was run by Local Waters and Compliance & Regulation Leads. Excellent attendance and session with open conversation from all followed by a site visit to the Levin Water Treatment Plant.
- Our newly formed Business Administration Team has worked with our service delivery teams to improve our CRM completion rate from 86.5% in Oct 2024 to 96.4% at the end of March 2025.

The Team is on track to make significant savings in operational budgets as we focus on improving the maintenance schedules, reduce reactive maintenance and undertake a number of functions in house, including compliance monitoring and testing; developing and submitting annual Compliance and Monitoring Reports; in house modelling and planning reducing the need for consultants, improved recording of capital recovery and of course removing contractor markups on human resource costs and all goods and services.

Understanding Our Workforce – Skills Matrix

With six months of in-house operational management, we have continued to focus on getting the basics right while learning to better understand our capabilities by undertaking a skills review and recognition of any prior learnings. Paramount in exceeding the communities' expectations is ensuring the operating team is suitably qualified to undertake their role and identify any gaps. We can then focus on essential training requirements. Alongside this we are currently auditing our Health & Safety training requirements with respect to individual roles and tasks required. This will allow us to individually tailor training plans for each of our team, adding value to their skill and experience levels, roles and productivity.

Critical Spares

There has been a focus over the past months on understanding our networks and ensuring we are well equipped to cope in any event. Part of this is taking stock of our critical spares and ensuring we are well stocked to ensure minimal down time at our Water Treatment and Wastewater Plants as well as with our reticulation network. This is the first review that has taken place in the last 12 months and covers any short fall from transitioning from the alliance previously.

Standard Operating Procedures (SOP's)

To ensure we understand any task at hand we need to document our procedures. This ensures uniformity, understanding, task completeness and any health & safety requirements. This month we have been working together as a team to develop and document our SOP's. A critical part of

this process is to have our supervisors, operators and staff in the field, own, draft and review these documents. While we have made a sterling start, this is an ongoing process and we will continue to develop and review these living documents.

Local Waters Bylaw Review, Consultation and Hearings

The Local Waters Bylaw consultation closed on 14 March, sixteen submissions were received, with three submitters speaking to their submission at the hearing held on 15 April. Following the hearing the Local Waters Team have been working on incorporating the changes to the Local Waters Combined bylaw as recommended by the Committee and drafted a report for Council to adopt the Bylaw at the 14 May Council meeting.

Local Water Done Well (LWDW) Program

The LWDW consultation period closed on 10 April, with 94 written submissions. The Team prepared and submitted a Council paper for the hearings held on 30 April. The LWDW Project Team continues to work on input for a Water Services Delivery Plan. A second Council forum has been scheduled for 8 May which will be hosted by Palmerston North City Council. This Forum will also include Whanganui, Rangitikei and Ruapehu Councillors.

Drinking Water Treatment and Supply

What we are delivering

The district remains at Level 2 Drinking Water restrictions. Although we get small periods of rain on a weekly basis, this disperses quickly into a dry environment. The close proximity of Easter with Anzac Day also saw an increase in water use within the Foxton and Foxton Beach communities. Remaining at Level 2 has ensured the communities have continued to be vigilant in the use of this valuable resource.

Work is progressing on the refurbishment of the pressure filters at the Levin Drinking Water Treatment Plant (DWTP). The plant has ten pressure filters with two to be refurbished by the end of the financial year and a third underway.

The performance of the bores at Foxton and Foxton Beach has been investigated and have shown the need for a new bore at Lady's Mile.

An upgrade to the Foxton Beach DWTP filters will see a reduction in the amount of manganese in the reticulation network. Manganese occurs naturally in the bore water which supplies Foxton Beach. While unsightly, it is completely harmless at the current quantities in the network, however due to the variable population at Foxton Beach, regular flushing of the network is required to maintain the aesthetic quality of the drinking water. By increasing the capacity of the filters this regular flushing will be reduced.

Levin Poads Road Water Supply Reservoir Consent

Late 2024, Council lodged the resource consent applications for the Levin Water Supply scheme and associated activities to construct a raw water storage reservoir. The water take resource consent was publicly notified by Horizons Regional Council (HRC), and open to submissions from 21 March 2025 to 22 April 2025.

Following the closure of the submission period, the Project Team are working with HRC on the next steps in the process including setting a hearing date in the next couple of months if required.

Council officers have continued to engage with iwi partners and keep them informed as we progress through the process.

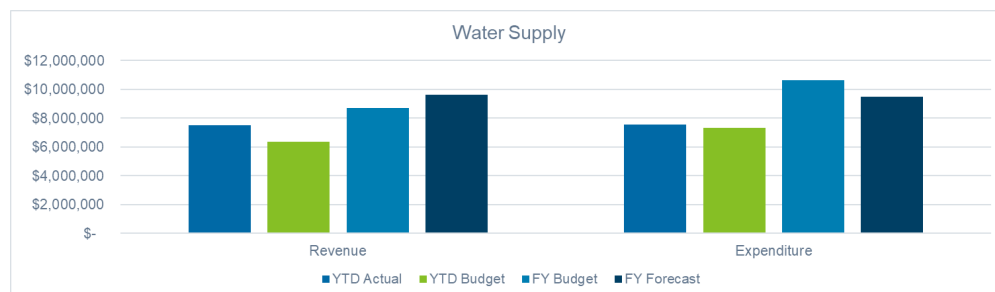
Water Metering Project

This project has been ongoing for several months and it has been identified that in its current state there was potential for cost and schedule overruns. To identify these challenges a project analysis was undertaken by the project manager and a new delivery methodology was proposed and adopted, being a multi contractor outsourced model. Last month a trial was completed by three potential outsourced companies and work allocated to them based on their capability and skillsets. Upon PRG sign off works re-commenced, and approved contractors were deployed to the field in late April. The majority of physical works are now projected to be completed by December 2025.

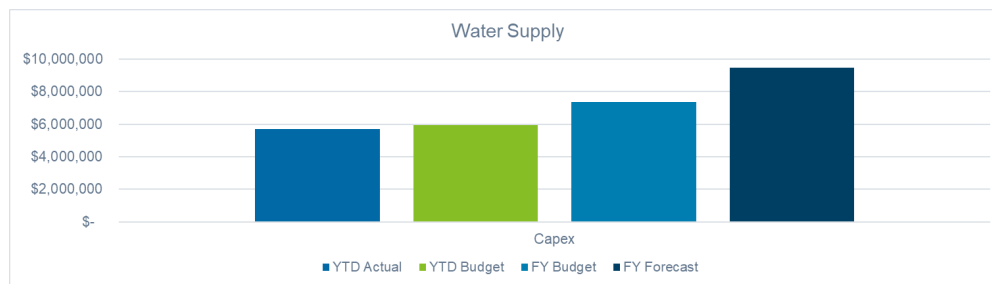
Shannon Water Renewal – Margaret Street

As a result of the districtwide investigation carried out by council officers, the Margaret St Watermain in Shannon has been identified as high priority for renewal. Tatana Contractors have been onsite and the construction is progressing as planned, with minimal impact to the community as possible. The project is set to be completed mid-2025 with approximately 650m of OD180mm PE100 pipe main and 400m of OD63mm PE100 rider main being replaced along Margaret Street.

Financial



Revenue is ahead of budget due to the \$0.8M capital subsidy received for the Levin water supply fluoridation work which was unbudgeted following direction on this project from Council. Expenditure forecasts show a forecast underspend from lower depreciation and less expenditure on outsourced materials and maintenance costs. There is some risk that this area may have additional spending for the year but the Team are currently monitoring this closely.



Current forecast indicates an overspend due to the MacArthur Street project being brought forward from 2025/26.

Wastewater Treatment and Supply

What we are delivering

Levin WWTP Improvements

Operational improvements include the optimisation of the dewatering process through maintenance work to seal the gas leaks on Digester 2, major maintenance on the second sludge press, and investigations into sludge quality issue affecting biogas production. These works are scheduled to be completed this financial year.

Levin Wastewater Treatment Plant

The Levin Wastewater Treatment Plant downstream inlet pipe and bulk mains project is being finalised. A procurement plan was presented to the Procurement Review Group on 9 April. From here officers are drafting a report to take to Council on 14 May. Lutra will be assisting and providing guidance throughout the procurement and tender process for the headworks.

Headworks design is progressing in parallel with technology selection is underway. This will inform preliminary design planned to be completed in June 2025. This will inform principal requirements for design build tender estimated at \$7M - \$10M to be procured pending council approval in 25/26.

Draft Wastewater Standards

The draft Wastewater Standards were released in March by Taumata Arowai seeking feedback from Councils. Council agreed to take part in a Wastewater standards case study - Tokomaru WWTP being the main focus of the case study. As part of the case study Council officers met with the Department of Internal Affairs and National Infrastructure Funding and Financing agency representatives. They were impressed with our thinking on all things waste water. This case study, alongside others in the South Island, was also a major contributor to the wastewater standards feedback.

Foxton Beach WWTP Irrigation Beds

The irrigation beds project is now completed. All eight beds have been refurbished with an average of 95% grass cover. Different irrigation schedules have been trialed to find a best fit regime for the new beds. There has been an issue with ponding at the end of the beds however the contractor will work on correcting the ground levels before June.



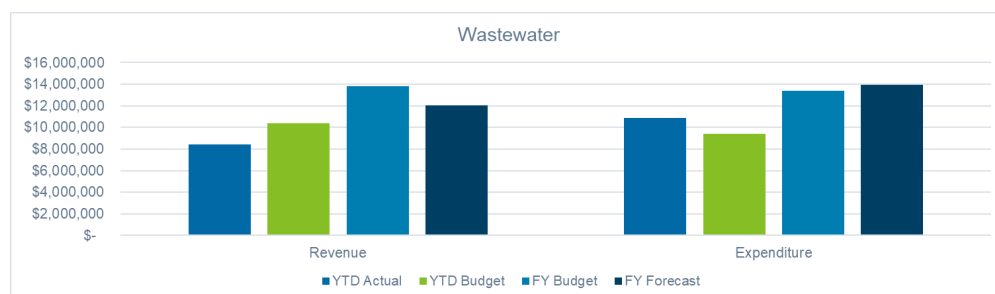
MacArthur Street Wastewater Renewal

Council officers identified MacArthur Street as a priority for wastewater renewal. This project involves the renewal of approximately 1km of a 71-year-old predominantly earthenware (EW) pipe. EW pipes typically have a useful lifespan of 60 years. Higgins are onsite and are progressing the construction of the wastewater main alongside the construction of the watermain.

Shannon Wastewater Renewal – Bryce Street Rising Main and Pump Station

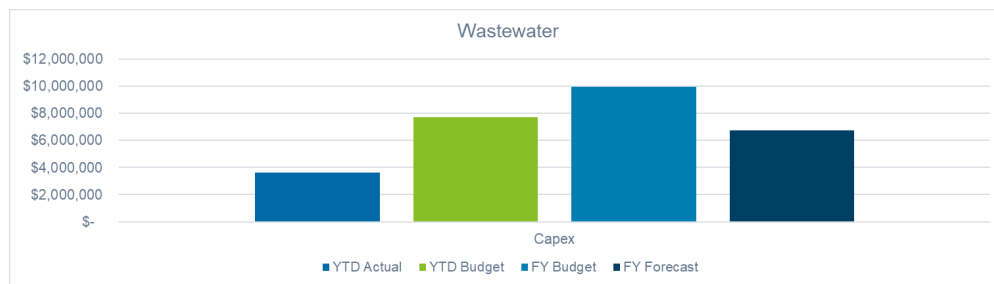
The current wastewater main situated on Bryce Street is a 60+year old AC 200mm pipe, AC pipes typically have a useful lifespan of 60 years. A recent break/burst in the rising main in late August 2024, was what brought this rising main to the top of the renewal list within Shannon's wastewater network. Tatana Contractors started construction in Bryce Street in April. The Team are investigating additional wastewater renewals on Mangahao Road, Shannon while construction is currently taking place in Bryce Street.

Financial



Revenue is forecast to be lower than budgeted due to confirmation of remaining capital grants to be received this financial year. The Capital Grant from Crown Infrastructure Partners for the Wastewater Inlet Pipe project (\$1.9M) and the Tara-Ika Queen Street Wastewater North South connection (\$400K) have been deferred to 2025/26.

There is some risk that this area may have additional spending for the year but the Team are currently monitoring this closely.



Current forecast is showing an underspend due to phasing of projects to get underway in the summer construction season.

Stormwater

What we are delivering

Te Awahou Foxton Flood Mitigation Project

It is a multi-agency initiative to strengthen Foxton's flood resilience. The governance group comprises representatives from local iwi and hapū, the community, HDC, HRC and the Community Board. Key project updates are outlined below.

- Sheet Piling along Kings Canal Drain - Installation of sheet piling began in February 2025. This work will help reduce water seepage, prevent erosion and improve the strength of existing flood protection. Completion is expected by mid-2025, depending on weather and construction progress.
- Future Wetland/Retention Basin Site - HRC has purchased a property near the eastern end of Cook Street. The site is being considered for the development of a wetland or retention basin in the future, which would help slow down and store stormwater during heavy rain, reducing flood risk and improving water quality.
- New Tractor Pumps for Stormwater Management - Two tractor-driven pumps have been ordered to help manage surface flooding during heavy rain and high tides. These pumps are due to arrive in May 2025. Council will own them and contract local operators to use them when needed.
- Stormwater pipe assessments and flow monitoring – Council has used some project funds for CCTV inspections of critical stormwater pipes. In addition, a new flow monitoring device will be installed near one of the outlets to the River Loop. This data will help inform future flood mitigation projects and contribute to improved flood modelling.

Shannon – Ōtauru Stream Improvements

The Ōtauru Stream Riparian Planting project aims to improve the water quality and ecosystem of the stream and will be completed through community planting initiatives involving several groups in our hapū.

Over the next few years, more than 7,500 native plants will be established in a 1.7km stretch alongside the stream. There have been 250 plants established already with a further 1,000 native plants to be introduced in June 2025. It is a three-year project and as time evolves more NZ native flora will be planted. A sitting area has been added to the project that looks over the

Ōtauru Stream, which has received positive feedback from local hapū and the wider community. It's been great to work with hapū and community volunteers at place, utilising a regional council grant towards this work.

Freshwater Improvement Fund (FIF) Project

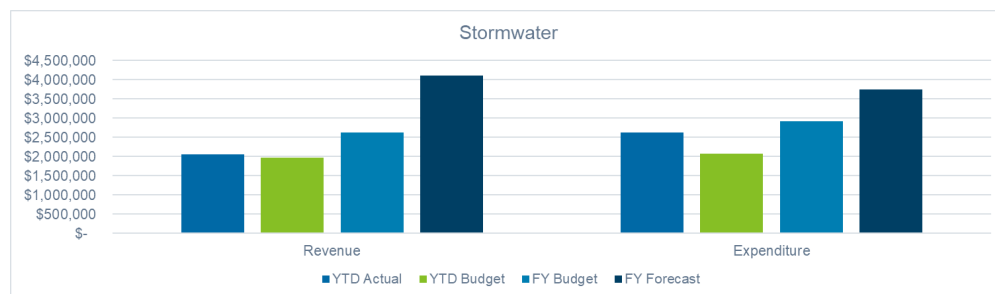
The Mako Mako Downstream Defender project was awarded to Tatana Contractors and was installed at the beginning of April 2025 and is now complete. Officers are now investigating the best and most cost-efficient location for a second device to be installed.

District-wide LiDAR Survey

Officers initiated a district-wide LiDAR (Light Detection and Ranging) aerial survey project. This aerial survey will capture highly accurate ground elevation data, which will help:

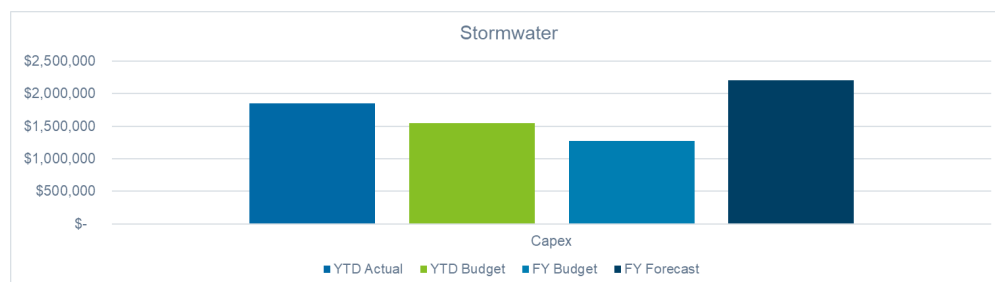
- identify low-lying zones, overland flowpaths and potential ponding locations
- improve the accuracy of flood models and long-term stormwater planning
- assist with infrastructure design and stormwater network improvements, especially in growing urban areas.

Financial



Revenue is forecast to be higher than budgeted due to confirmation of remaining capital grants to be received this financial year. The capital grant from Crown Infrastructure Partners for Tara-lka Queen St Stage 1 (\$1.3m) has been confirmed to be received this year, this was unbudgeted as it was expected at the end of 2023/24 FY.

Expenditure is forecast to be higher than budgeted because of higher depreciation offset by less expenditure on outsourced materials and maintenance costs.



Current forecast is showing an overspend due to unbudgeted expenditure of \$300k associated with consent commitments required as part of the North-East Levin consent. These costs will be

debt-funded operational expenditure and will be reflected in operational expenditure moving forward. Expenditure will be offset through savings identified in the capital programme in the 2024/25 and 2025/26 financial years, there will be no impact on rates.

Community Vision and Delivery

Group Update

Integrated Growth

The focus during this period has been on District Plan work. The scope of the omnibus plan change has been defined and confirmed by the District Planning and Growth Steering Group and meetings have been occurring with technical stakeholders. We also notified Plan Change 6A (North West Levin) for submissions. This is our first plan change in ePlan format – we are eager to see how this technology functions throughout the submission period as well as the submission analysis – hopefully it will provide significant efficiencies. We have hosted one drop in session so far, attended by 18 people, with another three drop-in sessions scheduled through the remainder of the submission period. We have received two submissions but there has been lots of interest on social media and several enquiries coming through to officers, so we expect this number to increase as we get closer to the close of submissions.

The Integrated Growth and Planning Team have also been taking time to read and understand the RMA reform 'blueprint' which was released at the end of March. This gives some insight into what RMA reform could mean. Unsurprisingly, this indicates significant changes for resource management and planning going forward. We will be providing an update to Council at a public workshop at the end of May.

Towards the end of this period, we have been putting focus back on the Integrated Growth programme, with the next step being to launch this to the SLC in May. Officers have connected with some stakeholders, including The Horowhenua Company Ltd (THCL) and Electra, about this work during the reporting period.

Economic Development

The focus during this period has been working with THCL on progressing the development of the updated Economic Development Strategy as per Council's resolutions of October 2024. THCL and officers have met with local business leaders to start the preparation of the updated Strategy. Invitations have been extended to Te Tumatakahuki and Muaūpoko Tribal Authority to enable input into the strategy preparation. Officers will be workshopping a Draft Strategy in May with Council and are targeting presenting the Strategy to Council for adoption in June 2025.

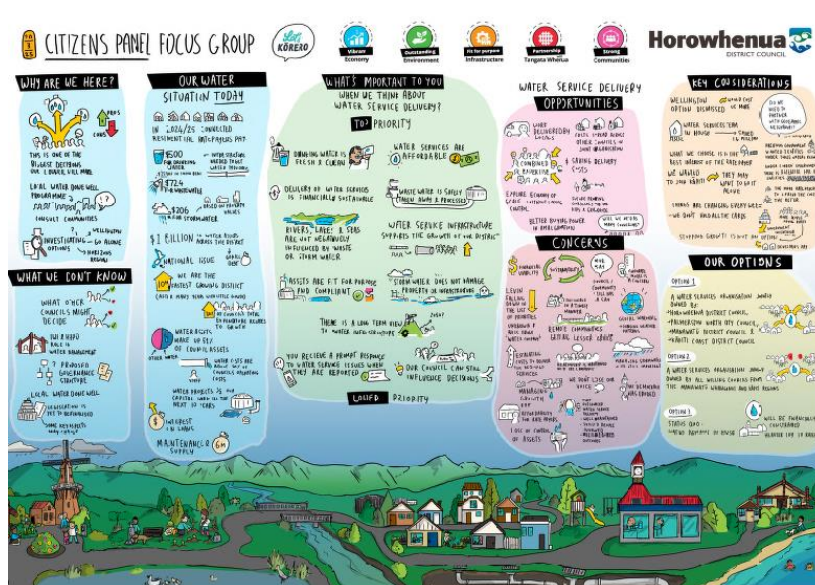
Strategic Planning

Key projects the Strategic Planning Team has been focused on include the Shannon Community Plan, Annual Plan 2025/26, Annual Report 2024/25 and the Pre-Election report. The Strategy, Policy and Bylaw tracker has been updated, ensuring the organisation is across the reviews required. This period also saw Council's submission on the *Term of Parliament (Enabling 4-year Term) Legislation Amendment Bill* submitted on behalf of Council.

Communications & Engagement

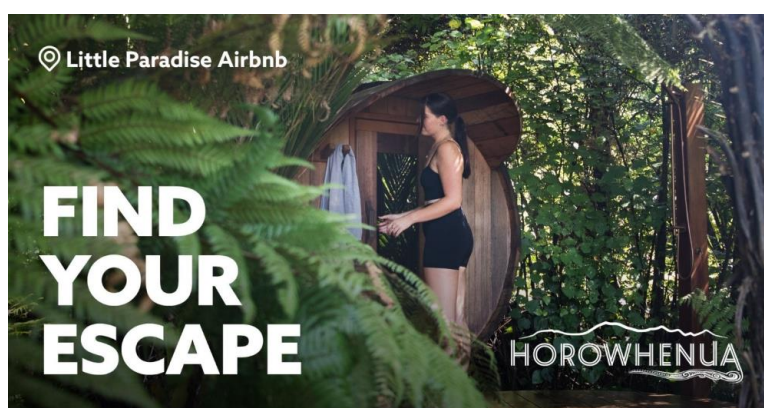
Key focuses for comms and engagement optimisation during the period were:

- progressing the Te Takeretanga o Kura-hau-pō website refresh with round three of the design feedback provided on 29 April for a go live on 25 June
- consultation on the Levin War Memorial Hall, with submissions closing 17 March, the topic garnered significant community engagement both online and also over 300 submissions
- launching the Local Waters Done Well consultation on 10 March with a multi-channel approach including, Let's Kōrero online, print, social media campaign, Citizens' Panel workshops, radio, digital billboards and Cuppa with a Councillor session.



Destination Management

- We ran a heavily discounted cinema advertising campaign for HorowhenuaNZ and launched "Find Your Escape" Brand campaign across Meta Channels.



- Delivered the monthly What's On events guide.
- Completed a tourism trade show analysis with scoring to determine best ROI for future participation.
- Ōhau Wines reached out prior to attending the Auckland Travel Expo and took along HorowhenuaNZ visitor guides, pull up banner and a prize pack to promote the district there.
- Business spotlight content series underway to build sector relationships.
- Positive meeting with CEDA to understand the visitor sector areas of overlapping or shared interest between Horowhenua and Manawatū.
- Secured keynote speaker spot at BA5 on May 15.
- Looking forward to hosting Brad Rowe and Dave Hockly to facilitate a tourism/hospitality business capability building and proposition workshop in May.
- Launched the HorowhenuaNZ visitor map and distributed to local tourism businesses. Feedback from Catherine Lewis at Lewis Farms

"We are all out of maps - customers have been loving them- any chance we could grab some more." "We have laminated our last one for display! "

Te Whakakanohi me to Hautū I te Hapori **Representation and Community Leadership Activity**

The Representation and Community Leadership activity sits across two Groups. You can find activity updates for the Representation and Community leadership activity in the Community Vision and Delivery Group and the Organisation Performance Group updates.

General Update

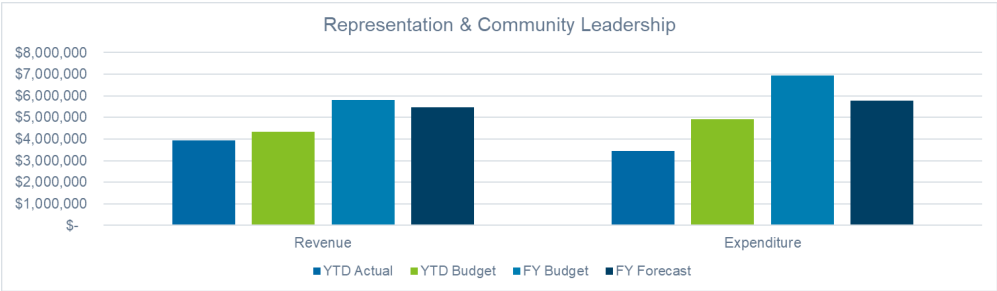
What we are delivering

Annual Plan

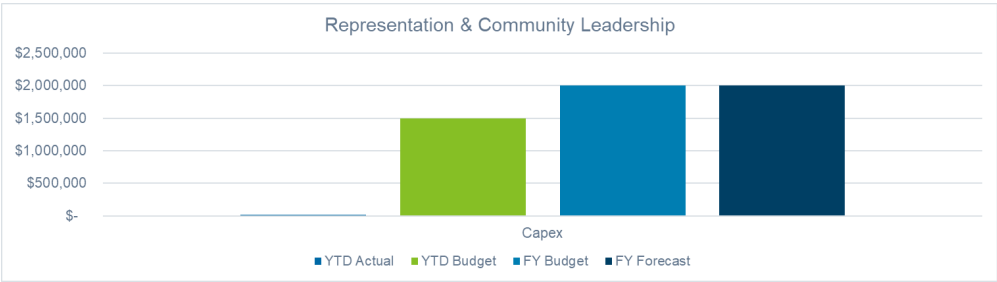
The Annual Plan 2025/26 will be presented to Council for adoption on 14 May, alongside adoption of the Fees and Charges 2025/26. Presenting the draft Annual Plan for adoption earlier than usual was enabled by not being required to consult. Early adoption of the Fees and Charges will enable dog registration letters to be sent to dog owners before the registration period opens on 1 July.

Financial

The Representation and Community Leadership activity sits across the Community Vision and Delivery group and the Organisation Performance Group, the financial information provided here is for the entire Representation and Community Leadership activity.



Expenditure is forecast to be lower due to savings identified in professional services. Forecast also reflects transfer of staff costs out of this activity to Council's overhead being allocated out to various activities.



Expenditure for the Levin Town Centre Strategy activation projects has not yet commenced. It is anticipated that funds will be carried over to the next financial year, pending a decision by Council on current opportunities associated with the Levin Town Centre programme.

Housing and Business Development

Ngā Ratonga Whakariterite ā-Ture

Regulatory Services Activity

The Regulatory Services activity sits across two Groups. You can find activity updates for the Regulatory Services activity in the Community Experience and Services Group and the Housing and Business Development Group updates.

Housing Market Overview

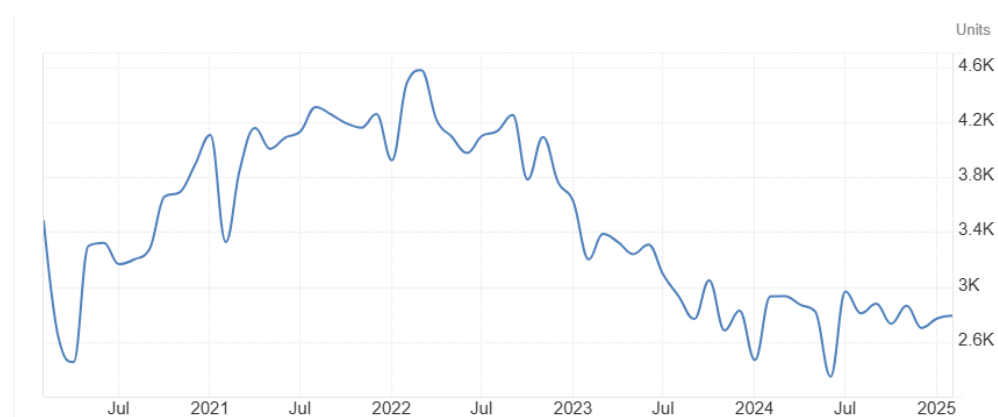
While affordability remains a challenge, improving market conditions are supporting a shift in property values. New Zealand's housing market has started to turn, driven largely by lower mortgage rates. While this recovery is in its early stages, the strongest gains tend to be concentrated in more affordable areas, where buyers appear to be capitalising on relatively lower property values.

Signs of stabilisation in previously weaker markets suggested demand was gradually beginning to return although the recovery remains uneven, with economic conditions, supply levels, and lending constraints continuing to influence markets.

A resurgence in values suggests improving sentiment, but the pace of recovery remains measured as affordability constraints and credit conditions limit momentum. Although the downturn appears to be largely over, any upturn in 2025 could be subdued.

Building consent applications increased across the county to 2,791 in February, up from 2,770 in January 2025. Building permits ran at an average of 2,264 between 1995 and 2025 reaching the peak of 4,579 in March of 2022, this followed a record low in January 2009 of 992.

Across the country the demand for consenting services continues a slight downward trend while the Horowhenua district is currently 2% up on the prior year. This position is arguably 9% ahead of the nationally trended position.



Building Consents by Month [Statistics NZ]

Growth Summary

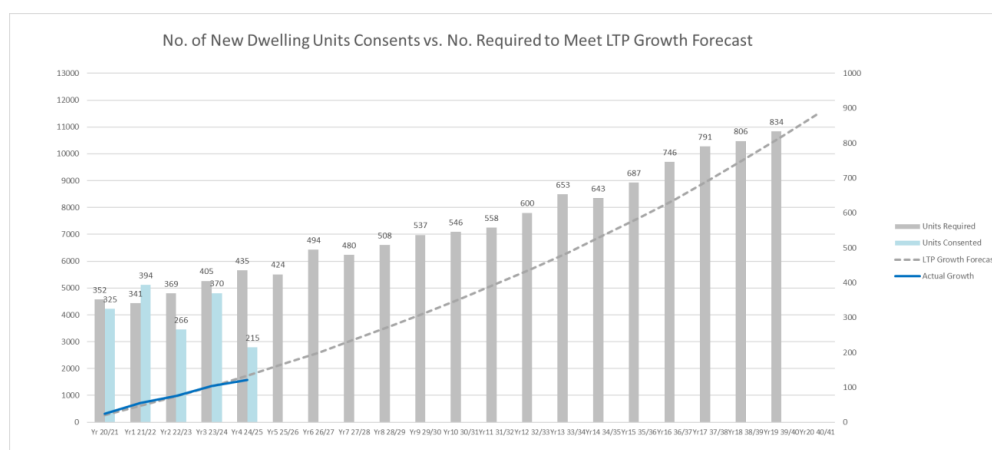
As previously the case, with consenting volumes down across the country, the flat nature of the market is translating into lower numbers of consented dwellings at the end of the third quarter being at 215 dwellings. Extrapolating this run rate to the end of the financial year it is likely that the current rate will end around 30% short of plan.

There are still a number of projects in the pipeline and it is hoped that these will still land prior to the end of the financial year. Although demand remains solid across the district when compared to the national trend, the general market position is negatively impacting the overall headline position.

Earlier projections were that we would fall 35% short of the 24/25 target so there has been a slight improvement in consenting numbers since that time.

Building Permits in New Zealand are expected to be down -2.9% by the end of this quarter, according to Trading Economics global macro models and analysts' expectations. In the long-term, the New Zealand New Dwellings Building Consents value is projected to trend up around 1.90 percent in 2026 and -0.80 percent in 2027.

On this basis hitting the growth plan to the end of the 2024/25 financial period will remain challenging.



Building Consents Issued for New Dwelling Units vs. LTP (Long Term Plan) Growth Forecast
31 March 2025.

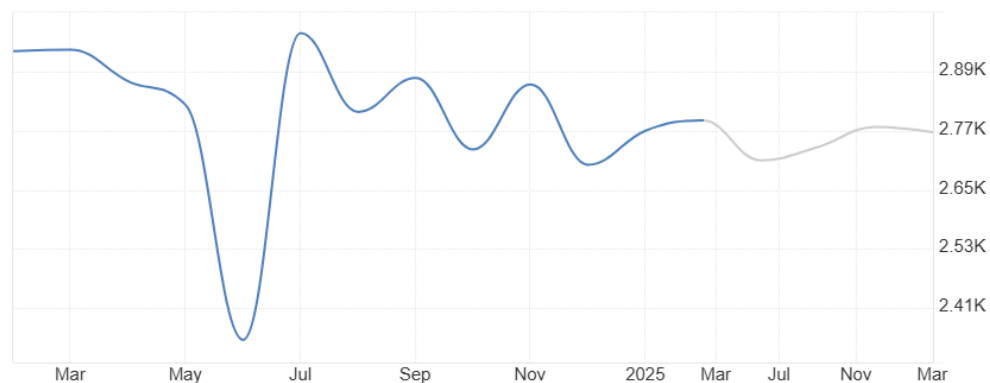
Future Forecast for New Zealand

The number of building consents issued for new dwellings in New Zealand rose by 0.7% month-on-month, reaching a seasonally adjusted total of 2,791 units in February 2025.

Over the year to February 2025, the total number of new dwellings consented was 33,595, highlighting a 7.4% decline from the previous year.

The annual value of non-residential building work consented stood at \$8.8 billion, a decrease of 11% compared to the year ending February 2024. For the year to February 2025, the number of new dwellings consented per 1,000 residents was 6.3, down from 6.9 in the previous year.

As previously reported, robust population growth exhibited through the recent census data combined with the additional stimulus provided by the pending build of the Ō2NL road corridor, should see the district continue to benefit from growth exceeding the general performance across the rest of New Zealand.



Forecasted trend for Building Consents by month

Consenting Summary Overview

Consenting numbers locally remain static but solid with some small hints toward improvement from a demand perspective. Delivery performance timing continues to improve measurably.

Current economic forecasts suggest there may be some low-level growth in 25/26, but the trend returns to a flat profile in 26/27. The local market is however bucking the trend somewhat based on localised economic factors and there are some exciting projects in the pipeline.

Demand in the region is expected to remain solid in the near term. Recent improvements in consenting service delivery is also a real positive which continues to reduce the cost and delivery timeframes for the consenting activities.

What we are delivering

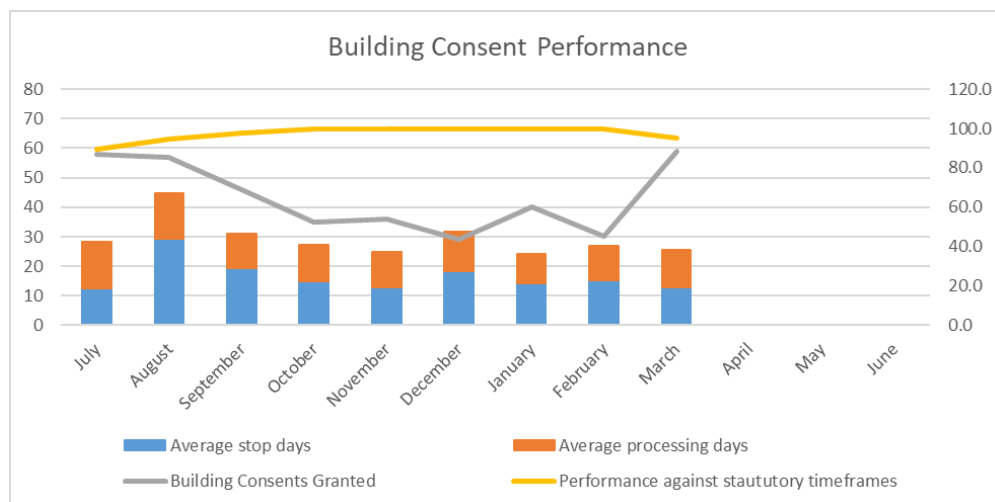
Building Consenting

Building consent trends based on data for the period from 1 July 2024 to 31 March 2025 are as follows:

	YTD to 31 March 2025	YTD to 31 March 2024	Trend
Number of building consents lodged	383	375	12%
Number of building consents issued	388	334	↑16%
Number of new dwelling consents issued	179	132	↑35%
Number of new dwelling units consented	215	165	↑30%
Value of building consents issued	\$125,925,745	\$124,426,028	↑1%
Number of inspections completed	5641	4830	↑17%
Number of CCCs issued	362	402	↓10%
Number of enquiries about building control functions	1144	1344	↓15%

There has been an overall increase in the number of consents for new dwelling units, which is largely reflective of the lower demand in 2023/24, demand continues to fluctuate month to month. The Horowhenua has remained solid relative to the generalised trend across the country.

Monthly compliance with statutory processing times has fluctuated between 90-100% throughout the year so far with an average of 97% YTD, as below:

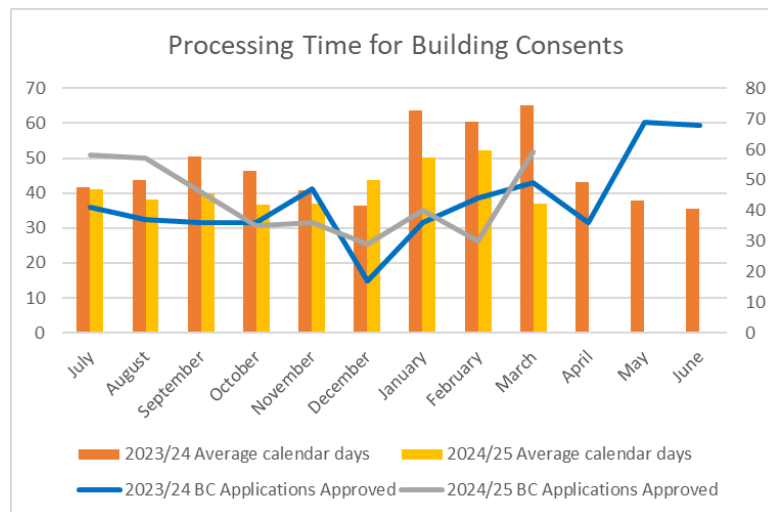


Performance improved significantly between the first and second quarters of the year and dipped slightly at the end of the third quarter. Work in progress is being closely monitored to

ensure consents are progressing through the process as intended. Average calendar days have been managed well below the same months last year in the 3rd quarter.

Ensuring costs and timeframes are kept in balance is an ongoing challenge as we continue to search for technically qualified resources to employ inhouse. Volume and availability of skilled resources remains a key challenge and focus.

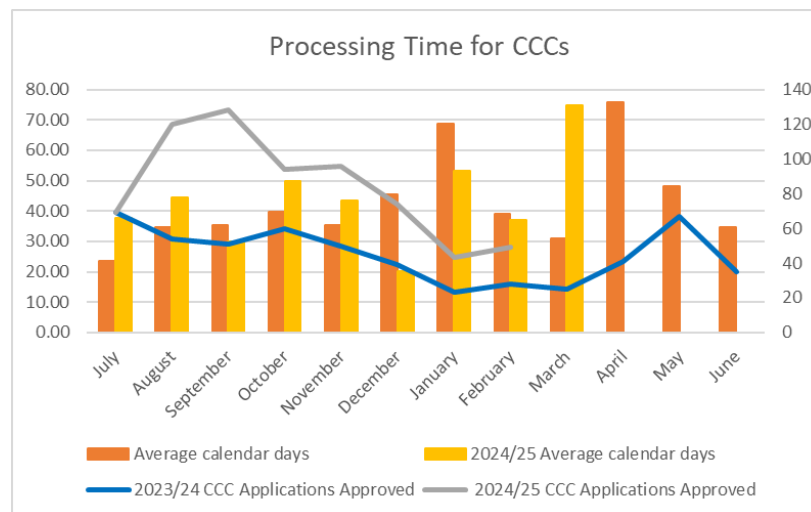
Building Consent Processing Time - Benchmarks



The volume of building consents in progress fluctuated between 60 and 126 in 2023/24, this has been steadier and much reduced YTD, with approximately 41 to 74 building consents in progress at any one time. The 2023/24 year saw a consistently positive trend of building consents being processed in fewer calendar days than in the same months in the 2022/23 year.

With the exception of December 2024, this trend has continued into this year. In all reality this is the true customer experience measure, timing from submission to granting has decreased from an average of 60 calendar days in 2022/23, 47 calendar days in 2023/24, and 41 days YTD. This measure shows not only improvement in performance in council process but also improvement in performance of our partners in the community

Although we are bound by the statutory timeframes, the elapsed time from dropping the application in to council and picking up the granted consent, is a self-imposed benchmark that we will aim to continue to improve upon.



The average processing time for Code Compliance Certificates (CCCs) in 2023/24 was 40 calendar days, 36 calendar days in 2022/23 and 55 calendar days YTD. Approximately 92% of CCCs issued YTD have been processed within statutory timeframes, which is a slight increase on the average of 90% in the 2023/24 year.

Resourcing levels in the commercial space continues to impact statutory timeframes for CCCs and calendar days taken, this is compounded by our inability to outsource this activity to improve timeframes. To mitigate some of the challenges faced in this space we have partnered with other councils to contract resource to help in this space.

IANZ Assessment

Our biannual IANZ audit was completed in April and the result was very positive albeit at time of writing this report, it is still in draft. The view of the auditors was that subject to peer review, Council was deemed to be a low risk from a compliance perspective.

The Team did a great job of moving the process into a paperless environment for the audit, in preparing for the audit and in supporting the auditors with their assessment requirements. The result was that 9 items (8 general non-compliance + 1 Significant non-compliance) were tasked for improvement and the Team is already well underway in resolving the points identified to enable the report to shift from a Draft to Final.

It is expected that the Team will achieve the targeted deadline (25 July 2025) and that our accreditation will remain in place until our next audit, due in 2027.

Resource Consenting

Resource consent trends based on data for the period from 1 July 2024 to 31 March 2025 are as follows:

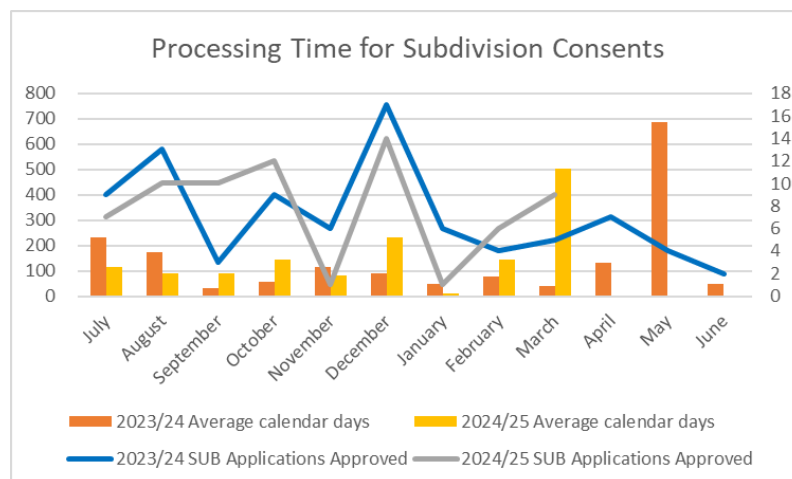
	YTD to 31 March 2025	YTD to 31 March 2024	Trend
Number of resource consent applications lodged	176	183	↓4%
Number of subdivisions consents approved	69	55	↑25%
Number of land use consents approved	53	51	↑4%
Number of new allotments created at 223 stage	129	169	↓24%
Number of new allotments created at 224 stage	130	146	↓11%
Number of enquiries about resource consenting activity	1635	1009	↑62%

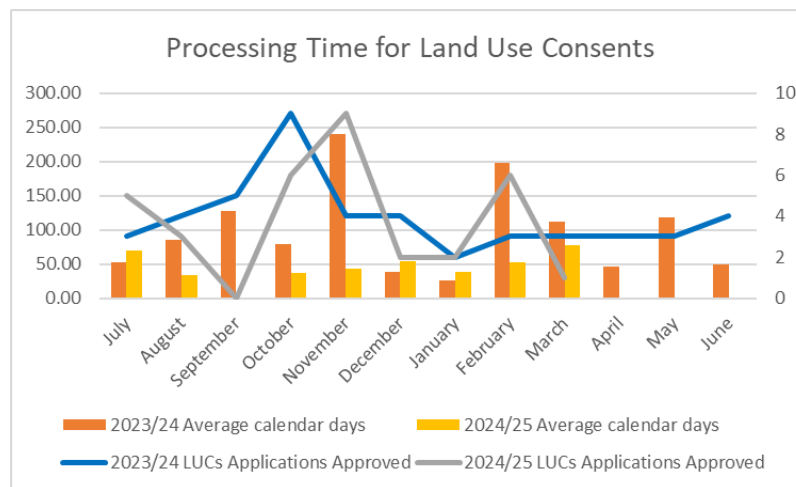
Approximately 75% of resource consents processed YTD to the end of March 2025 were issued within statutory timeframes, which is a 15% improvement on the previous quarter. This is reflective of additional measures that were put in place to ensure that the level of statutory compliance continues to increase throughout the fiscal year.

A Development Engineer departed the team this quarter and we are now in the market for a replacement for this role. In the interim we continue to use contractors to support service delivery and demand for service has in recent time trended down.

One Streamlined Housing pre-application meeting has been held YTD. One resource consent application has been approved for Streamlined Housing activities in 2024/25.

Resource Consent processing time benchmarks

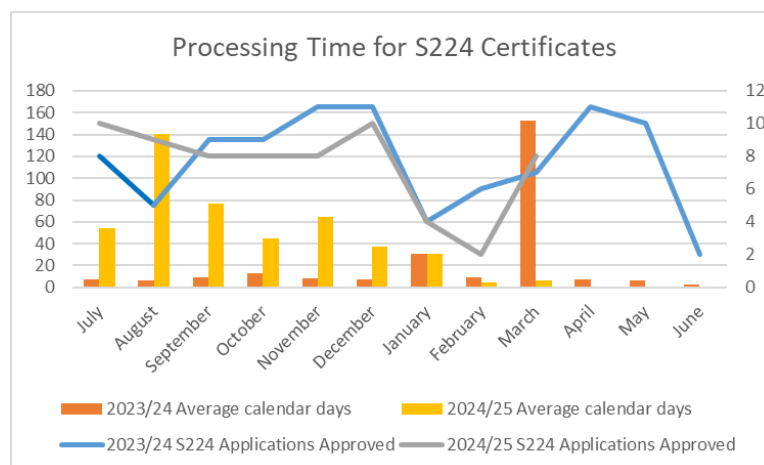




The Resource Consenting space is a key area of focus, and work is progressing on closing out aged consents with an ongoing, agile review of consenting processes in progress.

The calendar days taken to process Land Use (LUC) decreased from an average of approximately 99 calendar days in 2023/24 to an average of approx. 47 days YTD. The average approximate number of calendar days to process Subdivision (SUB) consents increased from 124 calendar days in 2023/24 to approximately 183 calendar days YTD. This spike was largely due to the granting of two old subdivision consents which were lodged in 2020 and 2022.

With the RMA allowing consents to remain active indefinitely, should any of these dormant consents be concluded, the effect on total calendar days can be significant.



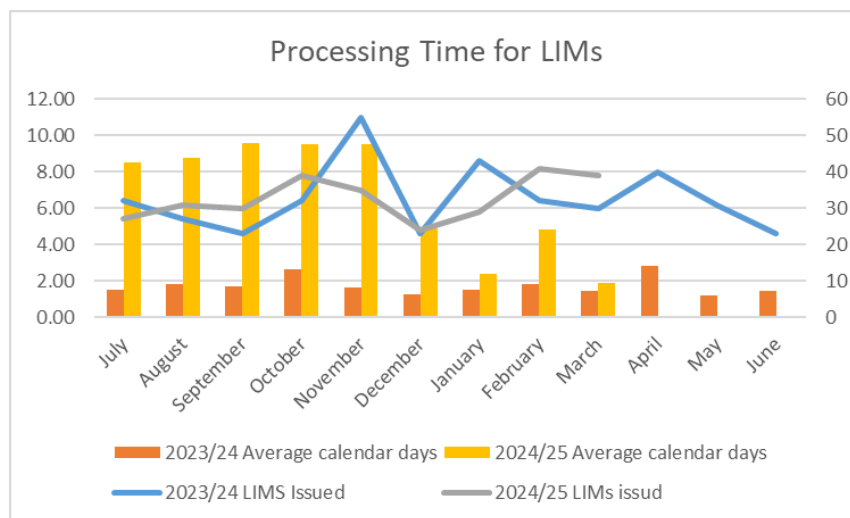
The average processing time YTD for s224 certification (to enable new titles to be issued) in 2023/24 was 22 calendar days, this decreased to an average of 10 calendar days in March 2025.

Land Information Memoranda

The processing of requests for Land Information Memoranda (LIMs) is now being managed by the Planning and Development Team. The average processing days for LIM requests initially increased from 1.8 calendar days in the 2023/24 year to 8.4 calendar days in the last quarter. This has had a vast improvement to 2 calendar days as at the end of April 2025.

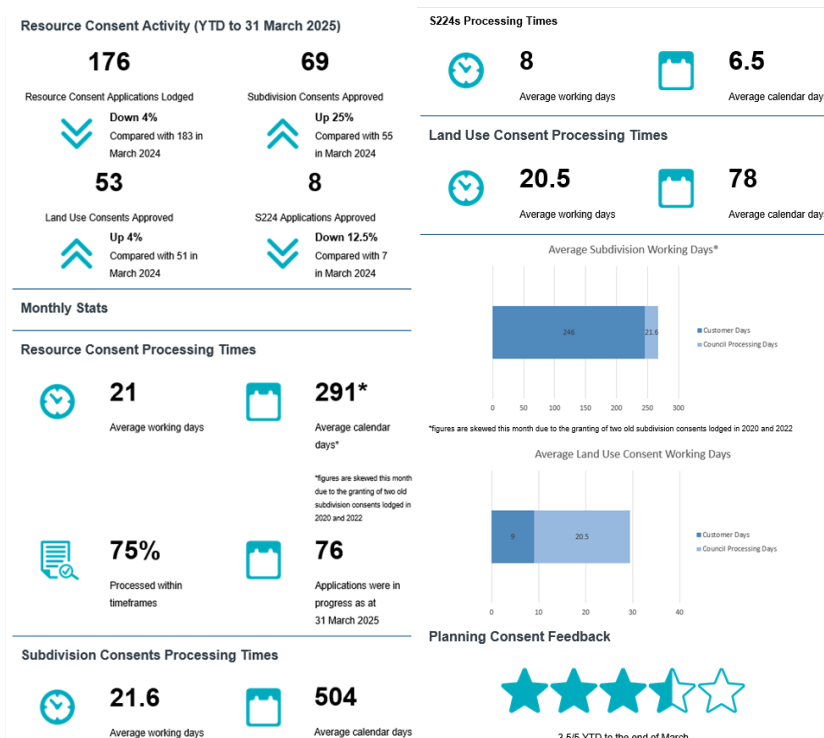
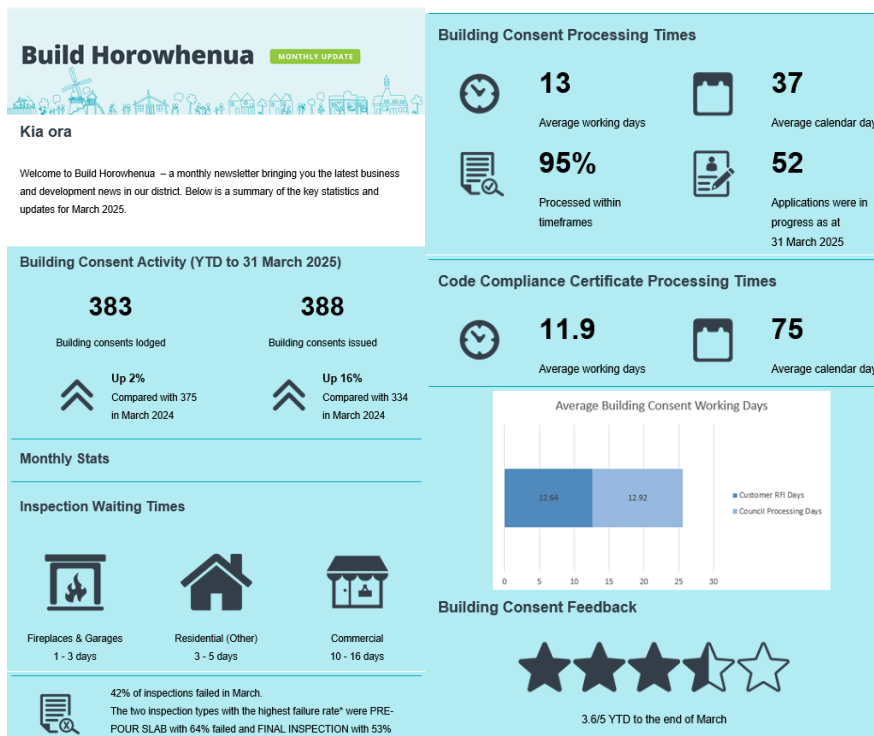
A total of 391 LIMs requests have been processed YTD to the end of March 2025 and over 99% of these were processed within the 10 working day timeframe.

This space continues to be a work in progress as we get the new team up to speed with the inherited activity, but performance improvement is visible as outlined above.



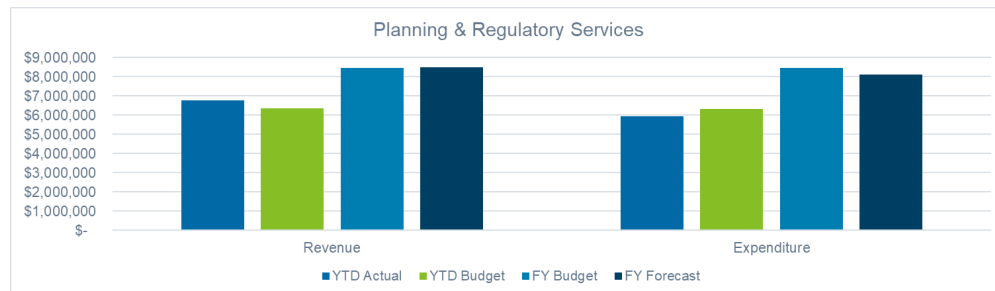
Performance Reporting to the Market

In recent times a monthly update of consenting performance has been proactively posted to the 'build' market on a monthly basis. The intent was to be open and honest around consenting timeframes and performance with that view that through working with our development community that we can lift performance of the building system across the district. A copy of last months' mail out can be seen below.



Financial

The Regulatory Services activity sits across the Community Experience and Services group and the Housing and Business Development Group, the financial information provided here is for the entire regulatory Services activity.



The financial performance of the HABD group activities continues to improve across the current financial year. From a negative position at the end of the last financial year, changes to the fee schedule and the distributions through the last LTP have resulted in a positive turnaround. Demand has also remained solid through the same period.

Organisation Performance

Group Update and Work Plan Delivery

We have continued our focus on the financial performance of the organisation and ensuring that we meet the targeted operational savings for the year and on completing the draft annual plan document for adoption. We are also preparing for our 2024/25 Annual Report and we have successfully received confirmation from Audit New Zealand that they will Audit our annual report in time to adopt the document prior to the Local Government election.

In the People & Capability area the team has been focused on the rollout of the Development Framework and we have had really good uptake across our organisation with the online training and development opportunities that have been rolled out. We are seeing real benefits for the Senior Leadership Cohort and in the way our organisation is collaborating and sharing knowledge.

The Information Services Team has continued its strong focus on improvements and building a strong foundation. The Windows 11 roll out is progressing well and there is a continued focus on ensuring our IT audit for this financial year will see a significant number of previous recommendations cleared. With the upgrade of our core enterprise system 'Authority' starting in the next financial year, we have been working through an Authority Optimisation Project, which ensures that we are making the best and most efficient use of what we have.

The Business Performance Team is continuing to plan for the election and new triennium, as well as focus on the completion of the Business Continuity Plan. It was great to see the delivery of the first legal compliance report to the Risk and Assurance Committee in May.



Ngā Whāinga Matua

Council Plan on a Page

Top Priorities



Ngā Whaingā Matua Council Plan on a Page - Top Priorities

This section provides updates on each of the 12 priorities identified in the 2024/25 Council Plan on a Page adopted in July 2024.



Pursuing Organisation Excellence

Continuing the journey of organisational transformation by enabling a culture of service, excellence and continuous improvement.

Review the Organisation Roadmap and implement identified action.

A key focus has been on empowering our people to achieve success through rolling out the development framework. Our work on progressing the Customer and Digital Action Plans has also moved us towards further enhancing the customer experience through finding better ways to work and driving shared accountability and delivery across the organisation.

Our Annual Engagement survey completed in April shows continuous improvement across all areas, with an increase in overall result from 65% to 70%.

Our higher scores or most positive feedback was in the areas of:

- Supportive Work Environment: The majority of employees feel valued and empowered, contributing to a positive workplace culture
- Leadership is recognised for being approachable and supportive.
- Community Impact: Our people take pride in their contributions to community well-being. The organisation's commitment to community impact is considered a significant strength.

Further progress on getting the basics right and enhancing the customer experience through implementation of the Customer and Digital Action Plans.

In this reporting period Trapeze Professional was rolled out to the Community Vision and Delivery and Community Infrastructure groups. This provides enhanced tools that support document comparison, measuring and calculating, annotating and redacting, stamping and combining documents. These teams along with Organisation Performance and Housing and Business Development who received an early roll out of the upgrade are already noting the marked improvement in effectiveness and efficiency of managing documents that support our customer processes.

The improved knowledgebase of frequently asked questions application (Kbase FAQ) was introduced to the Customer Experience Team and Senior Leadership Cohort during this reporting period. Significant enhancements have been made to the application to enable our kaimahi to access:

- fast, accurate information that can be used across all contact channels
- template email responses
- confirmation of CRM categories appropriate
- indicative response times for service requests

- easier ways to contribute, update and suggest content.

The annual Voice of the Customer surveys have been emailed to residents in our ratepayer emailable database, as well as links published in the community connection to solicit feedback on Council services. There are 10 surveys in total which close in early May before analysis of survey responses begins.

Preparation for the 2025 elections and potential referendum.

Officers recently attended another community event, Neighbours Day, to raise awareness about the upcoming election year and encourage people to enrol or update their details. The event was a success, with approximately 25 individuals engaged throughout the day. A key takeaway was that many community members were still unaware that elections are taking place this year.

Planning efforts are ongoing, with a strong focus on community capacity building, empowering local leaders and residents to support one another in understanding and sharing key information and messages leading up to the 2025 Local Government Election.

We are preparing a pre-election report and intending to release it in June.



Supporting Lake Punahau / Horowhenua Aspirations

Giving focus to advancing actions that speak to community and owners of Lake Punahau / Horowhenua aspirations specific to the role of Horowhenua District Council.

Strengthen relationships with the Lake Trust to consider enabling community aspirations.

Working with Lake Trust to get resource in place for engagement on the Levin Stormwater and water quality improvements.

Complete the Lake Domain development plan using 'Better off Funding'.

The draft Development Plan is currently with the Lake Domain Board for feedback and is expected to be signed off at their end-of-May meeting. In the meantime, a list of priority actions, identified within the plan and confirmed by the Board as key focus areas, has been provided to guide the use of Better-Off Funding which needs to be utilised by 30 June 2025. These actions focus on tangible, early wins that support the revitalisation of the Lake Domain. Implementation of these actions is scheduled to be completed by the end of June.

Develop Best Practicable Options for Stormwater management in collaboration with the Lake Trust (as representative of the owners) and other key stakeholders and partners.

The focus has been on water quality monitoring, and the development and implementation of a cultural health index for monitoring. Physical works have also been completed with the installation of a downstream defender on Mako Mako Road. Further Stormwater interventions will be planned and delivered over the next 18 months.

Continue to be an active partner with the Arawhata Wetland Project led by Horizons.

A High Court Hearing date is set for 4 June (no further details as we are not a party to the High Court appeal).

Support community led planting and clean up initiatives.

As part of the Better-Off Funding actions, a clean-up will be organised in conjunction with the Lake Domain Board, the Lake Trust and the wider community. Ideally, this will be undertaken before the end of June and link in with the work that is planned as part of the Better-Off Funding.



Enhancing Māori Relationships

Ensuring a concerted focus on developing a partnership framework, to advance our relationships and set up both Council and our partners for shared success through well-defined partnership arrangements and clear engagement expectations.

Progress development of Māori relationships and the Engagement Framework.

An update on the Māori Engagement Framework was presented to Council in April. Following the workshop, officers are progressing a range of actions, including refining language and other components of the framework to better reflect feedback from Council. Content continues to be reviewed and amended to ensure alignment with the shared direction of Council and iwi partners, as well as our broader strategic goals, values and partnership commitments.



Enabling balanced growth with fit for purpose infrastructure

Continuing with our integrated growth planning and strategic delivery approach to enable smart and sustainable development that delivers balanced growth and fit for purpose infrastructure.

Progress an initial omnibus District Plan change to effect quick wins and address immediate issues.

Scope has been set by the District Planning and Growth Steering Group. This includes a review of the notable tree list, introduction of national planning standards definitions, and a review of specific development standards. Meetings have commenced with stakeholders that have a technical input (e.g. FENZ, for firefighting standards). However, the RMA blueprint announcement contains content that may impact the direction of the plan change. In particular, the RMA Blueprint indicates that 'Notable Trees' may be removed from the RMA and transferred to the Pouhere Taonga Act (meaning Council will no longer control this matter – there are pros and cons to proceeding with reviewing the notable tree list, which we are working to understand) and indicates a new set of 'National Standards' which may or may not change the existing national planning standards definitions. We are working through the costs and benefits (and associated risk) with acting or not acting and will in due course provide advice to the Steering Group.

Continue integrated growth planning to inform future capital investments.

Work is underway to launch to the organisation, starting with the Senior Leadership Cohort in May. Alongside this, work is underway to prepare a cohesive and consistent set of 'growth

information'. Plan Change 6A has also been notified, which (if approved) will enable 500+ additional homes. The submission period for this plan change closes 14 May.

The deliverable focused on utilisation of surplus Council land is also underway, with inputs from across the organisation.

Retaining focus and energy on bringing to life the outstanding environment and thriving economy community outcomes through fit for purpose infrastructure.

This is covered in the ongoing delivery of the capital programme.

Development of Vested Assets Policy.

The proposed Vested Assets Policy seeks to mitigate the financial impact on ratepayers by requiring third-party contributions for the long-term maintenance of newly vested infrastructure assets. Currently, infrastructure maintenance and renewal data are being gathered to test the policy's feasibility. The policy was first introduced to the Council in November in a draft format for initial feedback.

Given that this is a new concept with no clear precedents in New Zealand, it was essential to engage with Council early to explore its potential implications. Direction and support were provided by Council for further refinement and the development of clear guidelines.

Work is ongoing to gather data that enable the policy to be informed to a level that parameters for delivery can be clearly stated and understood. Both Finance and Infrastructure Teams have been actively engaged to support the provision of data requested, this process is ongoing and may lead to additional workstreams.

A summary update of current position is proposed to be presented to Council in May to provide an update on the current status and associated challenges.

This proposed policy once formed and deemed viable, will require community consultation.

Deliver the Capital Programme.

MacArthur Street, Levin and Margaret Street, Shannon renewals are progressing as planned. The Team is investigating an additional Wastewater renewal down Mangahao Road, Shannon while construction is currently taking place on Bryce Street.

The Mako Mako downstream defender has been installed, and Council Officers are investigating the best and most cost-efficient location for a second device.

That will see the completion of the 24/25 significant 3W capital projects.

Council will receive an update regarding the landfill leachate groundwater at the briefing scheduled for 21 May. Officers will present options regarding the areas of land that are viable to become a wetland, and will seek Council direction prior to the drafting of the council report.

The Levin Wastewater Treatment Plant downstream inlet pipe and bulk main project is being finalised. A procurement plan was presented to the Procurement Review Group on 9 April. From here officers are drafting a report to take to Council, planned on 14 May. Lutra will be assisting and providing guidance throughout the procurement and tender process. Headworks design is progressing well with technology selection underway. This will inform preliminary design

planned to be completed in June to inform principal requirements for design build tender estimated at \$7M - \$10M to be procured pending Council approval in 25/26.

Conduct appropriate investigations in key strategic focus areas—including aquatics, parks, property, and sports—preparing for informed decision making ahead of the next Long Term Plan.

Visitor Solutions has briefed Council by way of workshops and presented a draft high-level concept of what the framework will look and feel like. Over the next couple of months, Council will have an opportunity to further input into the design of the framework. Visitor Solutions has met with key stakeholders and the steering group to identify usage and key areas of consideration.



Local Water Services Done Well (LWDW)

Navigating change towards inhouse provision of reliable three water services while strategically positioning ourselves to embrace and benefit from sector change.

Position Council for future changes to Local Waters Done Well waters arrangements.

The LWDW consultation period closed on 10 April, with 94 submissions received. Hearing of submissions took place on 30 April. The LWDW Project Team continue to work on required inputs for a Water Services Delivery Plan. A second Council Forum is scheduled for 8 May and will include six Councils from the Horizons region.



Strategically Positioning Horowhenua

Ensuring targeted advocacy and proactive pursuit of third-party funding opportunities and strengthening of national and regional connections, to ensure our community's needs are clearly understood and prioritised, keeping us relevant and well-positioned to pursue or react to opportunities.

Pursue new look funding arrangements with CIP or others to advance growth infrastructure.

Opportunities are being investigated on an ongoing basis.

Pursue funding opportunities to speed up plans or advance unfunded or under resourced priorities.

An external funding stocktake is underway and where opportunities present themselves, these will be investigated as they arise.

Respond to regional deal opportunities.

We are waiting on a response to the City and Regional Deal proposal that was submitted to DIA in February 2025 for the 'Greater Manawatū' Region (consisting of Horowhenua, Manawatū, Palmerston North, Tararua districts and Horizons Regional Council).

Ensuring Financial Discipline and Management



Ensuring targeted advocacy and proactive pursuit of third-party funding opportunities and strengthening of national and regional connections, to ensure our community's needs are clearly understood and prioritised, keeping us relevant and well-positioned to pursue or react to opportunities.

Ensure financial discipline and compliance with our financial strategy and benchmarks.

Improvements identified in the 2023/24 audit management report and PwC tax compliance reviews are progressing at pace. There has been great progress on implementing and closing off some older open recommendations which was last reported to the Risk and Assurance Committee in April 2025.

2024/25 Annual Report interim audit was completed in March/April 2025. Asset valuation for Council's infrastructural and operational assets for 30 June 2025 is underway and progressing well with forestry valuation and fair value assessment for roading assets close to finalisation. Council's draft audit plan was received in March 2025 from Audit NZ and timing of final audit is being confirmed subject to audit resourcing availability.

Implement organisation-wide stringent budget monitoring to ensure all departments adhere to allocated budgets, promoting a culture of financial accountability and transparency across all levels.

2025/26 Annual Planning was completed with a comprehensive budget impact assessment performed by all budget managers towards the end of 2024. In December 2024, Council, having considered the information received during the Council workshops held October-December 2024, endorsed the preferred proposed average rates increase (after accounting for growth) of 9.3% for the 2025/26 year. Further savings were identified subsequent to the 11 December meeting and the revised proposed average rates increase of 8.5% was presented to the Council in April.

Council has agreed to not consult on the Annual Plan 2025-26 as there are no significant or material changes from the Long Term Plan 2024-44.

The Capital Programme was presented to the Capital Projects Steering Group in March and then to a Council workshop in April. Consultation on new fees and Resource Management Act and Food Act fees closed on 28 March 2025 with three submissions received.

The report for the 2025/26 Annual Plan, and Fees and Charges will be put forward for Council adoption on 14 May 2025.

Procure wisely and strategically, to prioritise spending on essential services and projects that deliver the highest value to the community.

Council continues to seek best public value in its procurement activity. Projects in a variety of price brackets and risk levels have gone to market for proposals and quotes which provides assurance that the work we are doing is being done at a competitive price without substituting quality.

A paper on the use of Supplier Panels and Preferred Suppliers is currently in draft which will highlight common spending trends across the business and provide recommendations to the

Executive Leadership Team on how we procure common services such as Professional Services, catering and more.

Monitor Treasury opportunities to take advantage of favourable interest rates, reduce debt servicing costs, and maintain the Council's credit rating.

In mid-March, Standard and Poor's (Council's credit agent) lowered the ratings on 18 councils and three council-controlled organisations. This followed its decision to lower the New Zealand Institutional Framework assessment in February. HDC's credit rating is unaffected by the March decision.

Standard and Poor's credit rating exercise is commencing with visit date from the agent confirmed for late May 2025. Officers have started the preparation including strengthening Council's liquidity (through pre-funding exercise), and better budgetary management.

Presentation from Council's treasury advisor (Bancorp) took place at the April 2025 Risk and Assurance Committee meeting and covered topics including liquidity and interest rate risks analysis for Council.

Provide transparent financial reporting and regular updates to the community on the Council's financial performance and initiatives.

Monthly financial results are prepared and presented to the Executive Leadership Team and Senior Leadership Cohort within Council. At the March meeting, members engaged in robust conversation around achievability of year end forecast, asking valid questions of each other on the validity of spending expectations. This is well received and further promotes accountability and transparency of financial results across the Council.

Enriching Our Environment



Focusing on targeted initiatives to enrich, preserve and enhance Horowhenua's natural environment through promoting sustainability, waste management practices and resilience to climate change for the benefit of current and future generations.

Establish the emission monitoring portal.

With the emission monitoring portal in place, the Integrated Growth and Planning Team (IG&P) received the first draft report from Mott MacDonald involving a carbon assessment of selected water and wastewater projects (Action 3.1 of the Climate Action Plan). Feedback and direction on the report has been provided to Mott MacDonald and Officers are waiting to receive the final report in May.

A Moata Carbon Portal training was held with four Officers, navigating the portal with Mott MacDonald's guidance. Officers now have access to the portal, across 6-months beginning in April. IG&P Team will be organising information sessions and provide training for teams to improve access and usage.

Implement the Climate Action Plan within budget allocations.

The Climate Action Fund (\$500-\$2,500) is being prepared for the August grants period with Community Development. Officers have continued to deliver the Enriching our Environments

campaign, in line with the strategic communications plan (Action 1.1 of Climate Action Plan). Officers have met with Smart Power to discuss potential options and pathways for decarbonisation, this work is ongoing (Action 3.1, Action 8.3 of Climate Action Plan). Officers and local community members continue to meet to progress the Horowhenua kai resilience network mahi (Action 5.6 of Climate Action Plan).

IG&P have completed the first monitoring survey with the Senior Leadership Cohort to explore progress made towards the Climate Action Plan within the first four months. Progress and reporting were significant and demonstrated direct progress towards 84% of the actions. Notable areas of focus include waste minimisation and recycling, biodiversity enhancement, including native planting and wetland restoration, regenerative tourism (including major events), and community education (Action 4.2, Action 5.1, Action 5.2, Action 6.1, and Action 1.2 of Climate Action Plan).

Continue workstreams to enable decision making on Council's role and focus on waste management and minimisation, including potential future uses of the Levin Landfill site.

The team is looking to finalise the 2nd draft of the Closed Landfill Management Plan that includes changes discussed through workshops and written feedback with community groups.

A new Waste Minimisation Officer has started with key focus on reviewing our education programme, the roll out of the Kerbside Food Waste Collection and composting trial. This has now started as we engage with 500 households. A presentation provided to Council on the Solid Waste programme that includes the above and the current Solid Waste Agreement Review which continues to evolve as we work with existing contractors and the wider sector in establishing opportunities to move forward.

Support the protection and restoration of natural habitats, including wetlands, forests, and coastal areas.

Officers are working with Waikawa Beach Environmental group on a working bee with the community to be held in May. This is to provide further stability within the dune system and removing pest plants.

Officers have been heavily involved in the development of Papangaio Te Wharangi Manawatū Estuary Plan which outlines how and why community groups and agencies will be protecting and restoring the area.

Continue partnerships with schools, local organisations, and community groups to promote environmental stewardship.

Horowhenua College received a Period Products workshop with some 150 students attending. The new Waste Minimisation Officer is currently reviewing the Waste Minimisation Education Programme offered to schools and the community.

The Read for Trees Reading Programme concluded during this reporting period. A large number of children took part in the reading challenge which resulted in 40 native trees being planted at Kowhai Park in April. The planting was attended by participants of the programme who were given the chance to plant the trees and celebrate their reading efforts. This initiative has been a

true #MahiTahi effort, with the Libraries Team partnering with Green By Nature to deliver this exciting initiative.

The reporting period saw the unveiling of the Papangaio Te Wharangi Manawatū Estuary Plan. Officers have worked alongside the community and other agencies on the plan over the past few years. The plan works collaboratively to protect the Manawatū Estuary, with agencies providing education and support to community groups to undertake this mahi.



Community Preparedness

Focusing on strengthened Council and community preparedness and resilience to enable our ability to plan for, respond to, adapt and recover from emergencies and district changes.

Emergency management planning and preparation.

Twenty-four x 4000Ltr Water Tanks have been delivered as part of our LTP funded Emergency Water Supply Resilience project. These have been deemed the most suitable assets to support our communities should regular water supplies be affected both in emergencies or BAU disruptions.

In addition, Emergency Management advisors:

- progressed the Whakamana Marae Project (marae energy resilience) with a meeting with funders to understand their requirements and a follow up meeting with Electra and the Project Team has been scheduled to further progress
- worked with the IT Team to complete the purchase of Starlink devices and related resilience related equipment for our Emergency Operations Centre and community
- facilitated a Psychological First Aid Course for council staff and community volunteers including personnel from Tokomaru-Ōpiki and Shannon Civil Defence Response groups (20 attendees). The course was funded from the (NEMA) TEC Fund and delivered by a Red Cross Facilitator
- attended a Manakau Progressive Assn meeting to update the Committee on general CDEM activities in the district, and emergency response arrangements in the district and locally at Manakau; NEMA facilitated National Space Weather seminar online; Manawatū-Whanganui Regional Rural Coordination Group meeting
- hosted two Horowhenua Emergency Management Committee (EMC) meetings. The March meeting covered the drought status, National Space Weather planning and public education measures, and member agency updates and related matters; the April meeting largely covered the Levin Tornado event and a presentation from FENZ Horowhenua Fire Risk Manager, Glen Johns
- attended meeting of the Manawatū-Whanganui Regional Rural Coordination Group in Palmerston North (11 March). Main topic on the agenda was the current drought declaration and ongoing medium adverse event status

- attended a CDEM Group facilitated presentation in Palmerston North to hear from Ian MacDonald (former Hawkes Bay CDEM Group Controller and Group Controller during the Hawkes Bay Cyclone Gabrielle event). A lot of learnings, with particular talk about the pressure and impacts of such an event, not only on the affected community, but the responders and those working in the emergency coordination centres. Overall message is the community needs to be prepared
- attended a meeting of the Ōhau Community Hall Committee (29 April) to discuss emergency water supply and committee/community role in a Civil Defence emergency. We will attend a further meeting of this group in the near future to continue discussions.

In April, Levin was impacted by a tornado that caused damage to several properties in its path, particularly in the central part of the township. The Emergency Operations Centre (EOC) was activated to coordinate Council's immediate response, including welfare checks, debris clearance and support to affected residents. Council also activated the Mayoral Relief Fund to assist those experiencing hardship as a result of the event. Feedback from affected residents and community groups has been positive, with many expressing appreciation for the swift and coordinated response provided by Council and its partner agencies.

Progress priority business continuity and resilience initiatives.

The draft Business Continuity Plan (BCP) is progressing well. The strategies for each high-risk process has been reviewed and additional detail is currently being added where required. The current focus is on the IT sections of each strategy to ensure alignment to the IT BCP high risk process strategies.

Continue tackling stormwater hotspots across our district.

As part of our ongoing work to address stormwater hotspots across the district, the following progress has been made.

- We have responded to flood events and carried out targeted drain clearing and maintenance to help reduce immediate flood risks.
- A list of sites that are prone to flooding, or could be at risk of flooding has been developed. Both the Stormwater and Roading Teams are working collaboratively on this to ensure a coordinated approach.
- We have initiated a district-wide LiDAR survey. This will provide high-resolution topographic data to help identify natural overland flowpaths, update flood modelling information, and support the design of future stormwater infrastructure improvements.
- We have completed a stormwater improvement project in Waitārere Beach, which fixes a longstanding flooding issue on the Waitārere Beach Road / Waitārere Rise Avenue roundabout.

These actions are part of a strategic, evidence-based approach to better manage stormwater issues and strengthen the district's flood resilience.



Community Connections and Better Wellbeing

Focusing on priority wellbeing initiatives driven by the Horowhenua Blueprint, Wellbeing framework and the Housing Action Plan while strengthening place-based community relationships and engagement to foster authentic relationships and enhanced community connections.

Continue progressive implementation of Blueprint priorities.

A number of the Blueprint priorities are reported on separately in other priorities and Group Updates.

Implement the Housing Action Plan priorities.

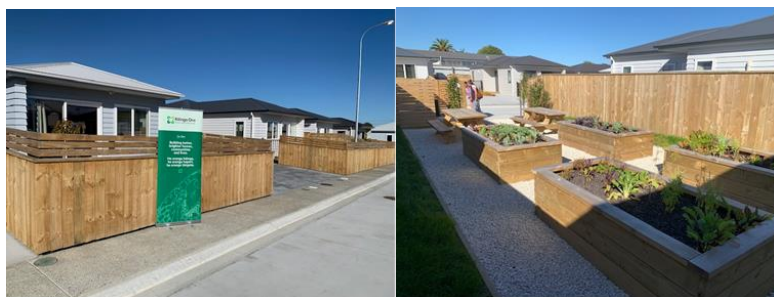
The recently engaged Housing Development Lead has been tasked with placing greater emphasis on the Housing Action Plan and its targeted initiatives post its review and refresh at the end of 2024.

This role will pick up the stalled Kainga Ora projects and seek alternate channels through which to deliver on the original initiatives. This includes partnering with Community Housing Providers and investigating other channels through which Council may influence and enable affordable housing development.

Consent processing timeframes across the business have improved significantly in the past six months and this improvement will benefit the market through more timely and cost-effective delivery of building projects.

One project that was completed recently was a development that had initially been set up through the acquisition arm of Kainga Ora. This project was well enabled through consenting support from council, to fill in what was an old quarry and provide land for social housing, enabling 18 one and two-bedroom units to be built, complete with a community garden.

In the past three years Kainga Ora have almost doubled their housing stock in the district to 210 homes and have also upgraded to healthy home standards over 50% of their existing stock. With the change in direction with central government, future progress in this space will slow with a shift in focus towards Community Housing Providers being the targeted direction moving forward.



A Family Flat pilot was recently held in Shannon. The concept was around providing easy guidance towards adding a family flat to your property should you meet the criteria around district plan rules. The turnout to this event was excellent and far exceeded expectations, we

look forward to running more of these sessions across the district in coming months. Recent changes to the establishment of family flats from central government will also be summarised and the potential impacts illustrated to council in May.

Activate the key priorities within the Community Wellbeing Strategy.

We continue to make good progress on the Community Wellbeing Action Plan and remain on track to complete all year one actions by the end of the financial year.

Key actions during the reporting period include;

- ANZAC Day services across the district
- all things Dutch being celebrated with the Big Dutch Day Out on 26 April at the Te Awahou Riverside Cultural Park
- a successful Neighbours Day held on 22 March at the Levin Adventure Park
- the first round of urupā funding being allocated
- two community capacity-building courses, Different Brains, Bright Future and Mana Taioha delivered and attended by 68 members of the community
- a fun-filled Youth Space Holiday Programme being delivered, including activities from nerf wars, laser tag and basketball
- hosting a community session on vulnerable housing.

The Community Wellbeing Committee received a presentation and update at its 12 March meeting from Te Whatu Ora, focusing on vaping and tobacco.

Maintain a sustained focus on improving our communication and engagement across communities.

Key focuses for communications and engagement optimisation during the period were;

- progressing the Te Takeretanga o Kura-hau-pō website refresh with round three of the design feedback provided on 29 April for a go live on 25 June
- consultation on the Levin War Memorial Hall - the topic garnered significant community engagement both online and received over 300 submissions
- launching the Local Waters Done Well consultation in March with a multi-channel approach including, Let's Kōrero online, print, social media campaign, Citizens' Panel workshops, radio, digital billboards and Cuppa with a Councillor sessions.

Initiate community plans in Foxton and Shannon and continue with place-based relationships.

Foxton and Foxton Beach Community Plan: The expressions of interest seeking applications from community members or groups that had the passion and skills to voluntarily represent any themes applicable to them identified in the Foxton and Foxton Beach Community Plan on a Page closed on 5 March. After closing, a total of 22 applications had been received that indicated representation across all themes, i.e. Community, Recreation, Culture and Heritage,

Commercial and Tourism, Nature and Environment, and Infrastructure and Transport. Some submitters had selected to represent across multiple themes.

Next steps are to host a workshop in May for those who expressed interest to meet each other, outline expectations, appoint a chairperson and determine leaders for four of the six themes as it had been agreed in previous meetings that Infrastructure and Transport, and Nature and Environment would be led by Horowhenua District Council and Horizons Regional Council respectively. Once the newly formed Foxton Futures Group is established, work will begin to create the more detailed Community Action Plan that will identify the projects and priorities to be implemented to bring the Foxton and Foxton Beach Community Plan to life.

Shannon Community Plan: Councillor Olsen and the Working Group have met three times to analyse then prioritise the suggestions made during community consultation. They have been supported by the wider internal Council Team representing the different Council functions and from Sport Manawātū, with the first draft Community Plan on a Page shared with the Working Group, who are meeting on 15 May to finalise. Once finalised the Plan will be presented to Council for adoption. The community is excited about the plan being presented for adoption at an extraordinary Council meeting to be held in Shannon in June.



Activating the Levin Town Centre

Activating key strategic initiatives to act as a catalyst for change, stimulating collaborative and transformational revitalisation of Levin's hub.

Implement agreed Strategy initiatives.

Community consultation on the design proposal to Reimagine the Levin War Memorial Hall and Village Green redevelopment closed on 17 March which attracted a lot of interest from the community with 339 submissions received. Copies of all submissions were included in the Council Report for 26 March Council meeting for Council to make an informed decision as to whether to sell the Levin War Memorial Hall and Village Green properties to The Wellington Company Ltd. Council requested an additional step in the resolution to proceed with the sale which was to provide further opportunity for Muaūpoko and Ngāti Raukawa ki te tonga to engage on the proposal. This engagement is in the process of being set up with The Wellington Company Ltd.

Officers have been working closely with Horizons Regional Council and Greater Wellington Regional Council to understand the proposed transport option upgrades. This has included submissions to the Regional Transport Committee, Greater Wellington Regional Council and Horizons Regional Council to advocate for improved services. Work continues assessing the option and impacts of relocating the Levin Railway Station platform to the northern site of between Queen and Tyne Streets which is closer to the town centre.

Work continues to develop a Carparking Strategy and plan for accessibility in the Levin Town Centre, and how the changing transport options, i.e. bus, rail services and the opening of Ō2NL, might affect the way people can access the town centre. Carparking data continues to be collected to support decision making by enabling an understanding as to the utilisation and

carparking behaviours. This information will be key to ensuring that the heart of the town is accessible to all users as future changes and growth are navigated.

Pursue connections and relationships to build momentum outside of Council led initiatives.

As part of the consultation process for the Levin War Memorial Hall and Village Green, Officers engaged in valuable conversations with the youth community, Iwi partners, Reference Group, the Paul Ireland family and made themselves available at drop-in sessions at Te Takeretanga o Kura-hau-pō.

An additional opportunity to engage with youth was at Futures Day where two groups participated in an activity to identify features they thought important in the development of a new transport hub for the Levin Town Centre Transformation.



Ōtaki to North Levin Readiness

Leveraging the Ōtaki to North of Levin Expressway Project to seize opportunities and ensure alignment with strategic council priorities for long-term community benefit

Continued advocacy on Ō2NL revocation.

Officers have been actively advocating for clarity regarding Ō2NL revocation. NZTA has committed to providing a briefing to Council on 7 May.

Officers are continuing with preparations for the next steps in the planning process and have a first meeting with NZTA regarding

Championing legacy outcomes.

Officers have been regularly attending Legacy Outcomes rōpū hui, advocating for community outcomes and planning for implementation of initiatives.

Officers are currently focused on understanding the long-term transport impacts of the Ō2NL project on the local network, with particular attention to Tararua Road and its connection to State Highway 1 and the North Island Main Trunk (NIMT) rail line. This includes ongoing advocacy and input into design discussions to ensure integration and resilience at this critical interface. These efforts support the broader objective of delivering positive, long-term infrastructure outcomes for Horowhenua, while ensuring no negative legacy issues arise, through continued collaboration with NZTA and the project Alliances.

With the Ō2NL project in a transition phase, the focus has been on keeping abreast of the project's progress and understanding Council's role and opportunities to contribute to the project.

During this period Council has received several briefings from NZTA on the Ō2NL project and its progress. In addition, Officers have;

- continued to meet with NZTA and Alliances to input into design elements to ensure tie in with existing HDC infrastructure e.g. Stormwater

- established regular meetings between HDC and the Ō2NL Owner Interface Managers and HDC and the North Alliance Working Group to ensure HDC are integrated into the project and Alliances further
- continued to attend Internal Owner Team meetings throughout March and April
- continued to attend Project Steering Group Meetings and HDC's Representative on PSC was interviewed as part of the Gateway Review process in April
- been working to understand the impact on the land transport network as a result of Ō2NL and the decision to toll Ō2NL.

Work is also underway with NZTA and the Alliances to finalise the design and consent application for the East West Arterial, with the aim of lodging the Notice of Requirement in early May.

In terms of Council's Regulatory Function Officers have been preparing for the receipt of the draft (and final) Outline Plan of Works as part of the Ō2NL consent process. This has involved attending workshops and briefings, as well as procuring technical experts in areas such as traffic management, environmental impact, and urban design to support the review and response process.



Ngā Uara Organisation Values



Our Values – What We Stand For

Mahi Tahī

We are one team, stronger together as we work with and for our community to deliver outcomes that matter.

The Read for Trees Summer Reading Challenge has been a powerful example of mahi tahi – working together across the organisation to inspire literacy, enrich our environment and intergenerational connection.

This year, our Team took a fresh approach by combining the children's and adult reading programmes into one inclusive challenge. The goal was simple, foster a love of reading, together. By encouraging parents and caregivers to participate alongside tamariki, we reinforced the powerful role adults play as reading role models – setting the foundations for lifelong learning by sharing in the joy of books.

The real magic in this kaupapa though, was brought to life through partnership. Green by Nature generously offered to plant native trees in our local parks as a reward for community reading efforts. With their generous support, Read for Trees was born – linking literacy to environmental action.

From December 2024 to February 2025, the community truly stepped up. Together, our readers logged an incredible 208,143 pages – or 1,131 books. Adults alone read 355 books, with standout reader Susan logging 11,622 pages on her own! In January, we reached our tree-planting milestone – and thanks to further support and partnership from the Friends of the Horowhenua Library, who stepped in to fund more trees, we were able to extend the challenge and keep the momentum going.

This shared effort – between library staff, Friends of the Horowhenua Libraries, parents and young readers – highlights the power of collaboration. The Read for Trees challenge has been a living example of mahi tahi – multiple hands, shared purpose and a thriving community.



Community, Green By Nature and Council.



Pūrongo Ahumoni Whakarāpopoto

Financial Summary Report



Statement of Comprehensive Revenue and Expense to 31 March 2025

	Actual YTD March 2025 \$000	Budget YTD March 2025 \$000	Variance YTD March 2025 \$000	Forecast Full Year 2024/25 \$000	Budget Full Year 2024/25 \$000	Variance Full Year 2024/25 \$000	Notes
Revenue							
Rates Revenue	46,894	46,640	254	62,696	62,122	574	1
Operational Grants & Subsidies	2,703	3,780	(1,077)	4,142	4,752	(610)	2
Fees & Charges	4,165	3,009	1,156	4,595	3,997	598	3
Other Revenue	3,878	3,642	236	4,773	4,777	(4)	
Total Revenue	57,641	57,071	570	76,206	75,648	559	
Expenditure							
Employee Benefit Expenses	17,183	17,826	644	23,284	21,879	(1,405)	4
Other Expenses	21,737	25,993	4,256	33,783	36,202	2,419	5
Total Expenses	38,920	43,819	4,899	57,067	58,081	1,014	
Finance Income	865	-	865	1,326	-	1,326	
Finance Costs	7,324	5,718	(1,606)	9,420	7,624	(1,796)	
Net Interest	6,459	5,718	(741)	8,095	7,624	(471)	6
Operating surplus(deficit) before capital revenue and taxation	12,262	7,534	4,728	11,045	9,943	1,102	
Capital Items							
Revenue							
Capital Grants and Subsidies	3,141	7,684	(4,542)	7,786	10,169	(2,383)	7
Development Contributions	1,477	1,613	(136)	2,005	2,150	(146)	
Total Capital related Revenue	4,618	9,296	(4,678)	9,791	12,320	(2,529)	
Expenditure							
Depreciation and Amortisation	17,314	17,539	225	23,231	23,385	154	
Loss on Derivatives	1,761	-	(1,761)	-	-	-	8
Total Capital related Expenditure	19,075	17,539	(1,536)	23,231	23,385	154	
Total Surplus(deficit)	(2,194)	(708)	(1,486)	(2,396)	(1,122)	(1,273)	

Explanations of significant variances

Note 1 Rates Revenue favourable - due to rating units growth coming in higher than expected/budgeted.

Note 2 Operational Grants and Subsidies unfavourable - largely due to three waters reform funding budget error and lower than forecast funding for Ōtaki to north of Levin new highway (Ō2NL).

Note 3 Fees and Charges favourable - mainly due to Solid Waste Recycling rebates being higher than budgeted which includes \$0.38M that was carried forward from the 23/24 year and slightly higher revenue in Planning and Regulatory activity following changes to the fee schedule and the distributions through the last Long-Term Plan. Demand has also remained solid through the same period.

Note 4 Employee Benefit Expenses unfavourable – March year-to-date (YTD) position is favourable due to minor vacancy savings across the Council. Full year forecast is unfavourable due to the Local Water Team brought in-house in November 2024, this is offset by favourable in Maintenance under Other Expenses. Full year budget reflects the outsourced model for local water, whereas the full year forecast reflects the current in-house delivery model of local water services.

Note 5 Other Expenses favourable – further detail in the table below.

Note 6 Net Interest unfavourable - we are monitoring market interest rates closely and utilising the use of hedging strategies.

Note 7 Capital Grants and Subsidies unfavourable – mainly due to reduced funding from NZTA Waka Kotahi.

Note 8 Loss on Derivatives unfavourable - due to loss on interest rate swaps with interest rates movement. Swaps are derivative contracts with gains or losses on the swap contract matching gains or losses on the balance sheet. They are non-cash items.

Note 5 Other Expenses	Actual	Budget	Variance	Forecast	Budget	Variance	Notes
	YTD March 2025 \$000	YTD March 2025 \$000	YTD March 2025 \$000	Full Year 2024/25 \$000	Full Year 2024/25 \$000	Full Year 2024/25 \$000	
Professional Services	4,258	5,711	1,453	7,192	7,296	104	5a
Materials	455	391	(63)	631	118	(513)	5b
Maintenance	11,015	11,999	983	15,591	18,254	2,663	5c
Bank Fees	64	53	(11)	86	71	(15)	
Insurance Brokerage	-	18	18	-	24	24	
Grants Paid	449	571	122	684	603	(81)	
Utilities	1,348	1,260	(87)	1,874	1,762	(111)	
Communications	142	137	(5)	197	176	(21)	
Other Expenses	5,202	6,431	1,229	8,085	8,540	455	5d
Vehicle Expenses	203	337	134	424	188	(235)	5e
Other Treasury Expenses	115	103	(12)	156	138	(18)	
Labour Recoveries for Capex projects	(1,513)	(1,019)	494	(1,137)	(968)	168	
Total Other Expenses	21,737	25,993	4,256	33,783	36,202	2,419	

Explanations of significant variances

Note 5a Professional Services favourable - this is largely due to timing and full year forecast is aligned with full year budget.

Note 5b Materials unfavourable - this is largely due to chemicals costs for Water and Wastewater treatment plants, offset against favourable variance in Maintenance. This is a result of the establishment of Local Water Team in-house in November 2024 where the adopted budget followed the outsourced model and forecast reflects the costing for in-house Local Water Team.

Note 5c Maintenance costs favourable - due to the establishment of Local Water Team in-house in November 2024. This is offset against the costs now shown in Materials, and Vehicle Expenses.

Note 5d. Other Expenses favourable - partially due to the timing of expense for Māori Partnerships, this will be on budget by year end. There is also reduced spending planned for the Mayor's Taskforce for Jobs, the spending has decreased due to a decrease in funding received.

Note 5e. Vehicle Expenses unfavourable - this is largely due to vehicle costs resulting from the establishment of Local Water Team in-house in November 2024, offset against favourable variance in Maintenance.

Cash Flow Statement to 31 March 2025

	Council Actual \$ 31 March 2025 \$000	Council Budget \$ 2024/2025 \$000	Council Actual \$ 2023/24 \$000
Cashflow from Operating Activities			
Cash was provided from:			
Revenue from Rates	46,642	62,122	52,049
Other Revenue	10,598	25,845	27,228
Interest Received	865	–	1,602
Net GST movement	1,193	–	–
Total cash provided	59,298	87,967	80,879
Cash was disbursed to:			
Suppliers, services and employees	38,432	58,605	55,275
Interest Paid	7,324	7,624	8,595
Net GST movement	–	–	278
Total cash disbursed	45,756	66,229	64,148
Net Cashflow from Operating Activity	13,542	21,738	16,731
Cashflows from Investing Activities			
Cash was provided from:			
Proceeds from asset sales	–	2,533	217
Proceeds from investments	–	–	–
Total Cash Provided	–	2,533	217
Cash was disbursed to:			
Purchases of investments	–	408	7,829
Purchase of Assets	19,999	42,493	35,902
Total cash disbursed	19,999	42,901	43,731
Net Cashflow from Investing Activity	(19,999)	(40,368)	(43,514)
Cashflows from Financing Activities			
Cash was provided from:			
Loans Raised	14,000	38,804	67,000
Total cash provided	14,000	38,804	67,000
Cash was disbursed to:			
Repayment of Public Debt	4,000	22,493	33,000
Total cash disbursed	4,000	22,493	33,000
Net Cashflow from Financing Activity	10,000	16,311	34,000
Net increase (decrease) in cash held	3,543	(2,319)	7,217
Add opening cash brought forward	11,482	6,621	4,265
Closing cash balance	15,025	4,302	11,482
Closing balance made up of cash and cash equivalents	15,025	4,302	11,482

Explanations of significant variances

Other revenue in Operating Activity – lower cash received in grants and subsidies mainly due to reduced funding from NZTA Waka Kotahi, three waters reform funding budget error and lower funding for Ōtaki to north of Levin new highway (Ō2NL).

Proceeds from Asset sales in Investing Activity – no actual to date; this is not expected to occur by the end of the financial year.

Purchase of Assets in Investing Activity – the budget for this has been revised to \$36M and is on track to be delivered by the end of the financial year.

Net Cashflow from Financing Activity – further loans will be raised in the last quarter of the financial year, on par with budgeted \$16.311M

Closing cash balance – this is more favourable than expected mainly due to less spending in Purchase of assets in investing activity.

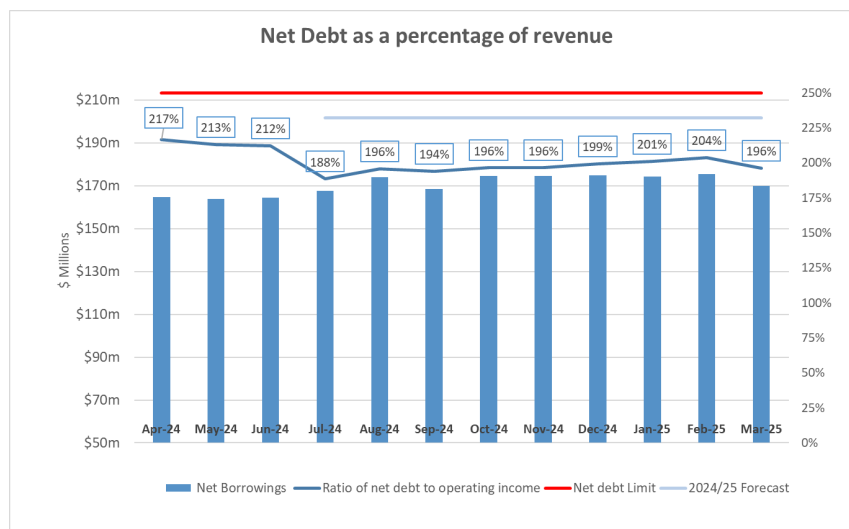
Statement of Financial Position as at 31 March 2025

	Council Actual \$ 31 March 2025 \$000	Council Budget \$ 30 June 2025 \$000	Council Actual \$ 2023/24 \$000
ASSETS			
Current assets			
Cash and cash equivalents	15,025	4,302	11,482
Debtors and other receivables	25,605	5,127	9,286
Prepayments	1,319	–	1,399
Inventories	32	–	32
Derivative financial instruments	–	–	707
Other financial assets	22,350	3,501	22,764
Non-current assets held for sale	–	–	–
Total current assets	64,331	12,931	45,670
Non-current assets			
Plant, property and equipment			
Operational assets	82,453	88,530	82,075
Infrastructural assets	799,904	795,241	797,608
Restricted assets	96,622	96,765	97,962
Intangible assets	1,226	2,306	1,196
Forestry assets	1,411	1,194	1,411
Commercial Property	–	1,300	2,500
Derivative financial instruments	464	–	618
Other financial assets:			
Investments CCO's & similar entities	204	–	204
Investments in associates	51	–	51
Other	4,662	4,848	3,748
Total non-current assets	986,997	990,184	987,373
Total assets	1,051,328	1,003,115	1,033,043
LIABILITIES			
Current liabilities			
Payables and deferred revenue	12,488	15,765	16,900
Provisions	935	1,516	1,498
Employee benefit liabilities	1,564	1,852	1,946
Derivative financial instruments	–	6	–
Borrowings and other financial liabilities	43,000	28,992	43,000
Total current liabilities	57,987	48,131	63,344
Non-current liabilities			
Provisions	9,099	8,638	9,099
Employee benefit liabilities	537	472	537
Borrowings	169,000	161,052	159,000
Derivative financial instruments	1,048	–	148
Total non-current liabilities	179,684	170,162	168,784
Total liabilities	237,671	218,293	232,128
NET ASSETS	813,657	784,822	800,915
EQUITY			
Retained earnings	254,480	256,177	241,740
Revaluation reserves	549,773	518,636	549,773
Other reserves	9,405	10,009	9,402
Total equity	813,657	784,822	800,915
Total equity attributable to:			
Horowhenua District Council	813,657	784,822	800,915
Total equity	813,657	784,822	800,915

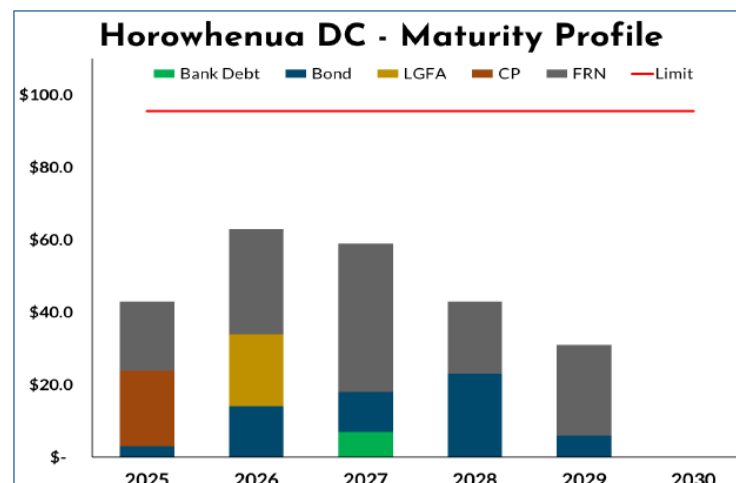
Treasury Update to 31 March 2025

As at 31 March 2025, Council had \$212 million of current external debt, up from \$202 million at the end of June 2024, unchanged from last quarter. In addition, Council has a \$7M BNZ facility, and a \$20M facility with the LGFA.

Our net debt (total borrowings less term deposits, borrower notes and cash) at 31 March 2025 was \$170 million, equating to 196% of operating income - below the limit of 250% set out in the 2024-44 Long Term Plan for 2024/25. Our full year forecast position is currently expected to be 232% in line with prior guidance and our LTP has been set on this basis.



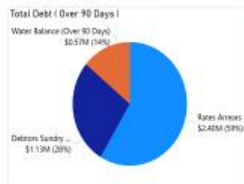
Our debt maturity profile (which includes the forward starting debt) is depicted in the graph below and indicates a good spread of maturities between 2025 and 2029. Council is compliant with Section 4.6 of the Liability Management Policy ("LMP"), which governs its funding risk management activities.



Debtors Analysis to 31 March 2025

Dashboard Data as at 31 March 2025

DEBTORS REPORT



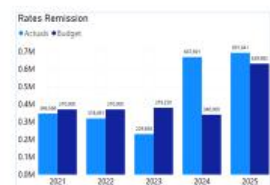
Top 10 Debtors Over 90 Days

Debtor	Category	Business Group	Transaction Date	Amount
210803	General	Organisation Performance		\$54,332
210903	Building Contracts	Housing and Business Development		\$40,373
180901	General	Organisation Performance		\$37,618
210701	General	Organisation Performance		\$17,204
210209	Resource Consent Fees	Housing and Business Development		\$11,264
200805	Resource Consent Fees	Housing and Business Development		\$10,316
210304	Resource Consent Fees	Housing and Business Development		\$9,401
210307	Resource Consent Fees	Housing and Business Development		\$8,438
210306	Resource Consent Fees	Housing and Business Development		\$8,194



Arrears By Rate Zone

Rate Zone	Total Arrears	Assessments with Arrears	Assessment Over 90
Foxton	\$293,211	88	1333
Foxton Beach	\$143,130	52	1646
Hicks Beach	\$126,180	17	170
Unin	\$75,182	333	8096
Manakau	\$2,333	1	80
New Rataville	\$5,087	8	127
Oru	\$6,141	5	150
Rural Farming	\$38,410	96	1661
Rural Other	\$377,339	101	3140
Sharnon	\$325,487	34	762
Takamarua	\$16,940	11	187
Whakana Beach	\$5,036	6	232
Whakana Beach	\$17,225	52	1136



Total outstanding debtors as at 31 March 2025 amounted to \$6,911,815: -

- Rates \$ 3,196,998
- Water-by-meter \$ 1,024,239
- Sundry (non-rates) \$ 2,690,578

Debt over 90 days totals as at 31 March 2025 totals \$4,098,882: -

- Rates \$2,395,800
- Water \$ 569,440
- Sundry (non-rates) \$1,133,642

We have recently contacted water debtors with balances over 90 days, actions and next steps summarised as follows:

Leak investigation	\$125,832
To be referred to DMC	\$116,649
Final demand letters to be sent < 2K	\$112,249
Under dispute	\$ 97,194
Settlement in progress	\$ 43,303
Govt Organisations (internal follow up)	\$ 41,960
Re-payment plans in place	\$ 24,182
Since paid	\$ 8,070

Summary of Top Sundry Debtors

MBIE – Contract for services – Freedom Camping Infrastructure, Parks & Property resolving	\$84,332
Higgins – invoiced incorrectly - since credited	\$27,619
Bizezi Training Limited (in liquidation)	\$17,250

Debt Management Central (DMC) Overview

Of the 464 files (brought forward arrears from 23/24 or earlier) across Rates and Sundry debt, 282 files have been paid in full this financial year leaving 182 active files categorised as follows:

Description	No. of properties	Value
Actively managed	139	\$411,900
Legal action	8	\$245,100
Mortgagee process	30	\$ 58,600
Update or info required	3	\$ 34,200
Māori Land	1	\$ 26,000
File in default	1	\$ 6,200



Performance Measures



2024/25 Statement of Service Performance (SSPs)

Statement of Service Performance (SSPs)

These SSPs were set after consultation with our community during the 2024 – 2044 Long Term Plan consultation process. They are important measures of our 'business as usual' work. We note whether these SSPs are on track or not to achieve their target for the financial year.

Summary

Status		
On track	28	
Not on track	11	
Unable to Report	8	
Total	47	

Water Supply

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report															
SSP-WS1		Council’s drinking water supply complies with: (a) ^[2] part 4 of the Drinking Water Standards (bacteria compliance criteria) in:		On track															
				As of 31 March 2025															
				Key (Compliance):															
				<ul style="list-style-type: none">Compliant = Y (yes)Non-compliant = N															
	Safe water supply* ^[1] .	Levin	Achieve																
		Shannon	Achieve																
		Foxton	Achieve																
		Foxton Beach	Achieve																
		Tokomaru	Achieve																
				<table><tr><th>Water supply</th><th>March 2025</th><th>YTD</th></tr><tr><td>Levin - Chlorination</td><td>Y</td><td>Y</td></tr><tr><td>Levin – UV</td><td>Y</td><td>Y</td></tr><tr><td>Shannon - Chlorination</td><td>Y</td><td>Y</td></tr><tr><td>Foxton - Chlorination</td><td>Y</td><td>Y</td></tr></table>	Water supply	March 2025	YTD	Levin - Chlorination	Y	Y	Levin – UV	Y	Y	Shannon - Chlorination	Y	Y	Foxton - Chlorination	Y	Y
Water supply	March 2025	YTD																	
Levin - Chlorination	Y	Y																	
Levin – UV	Y	Y																	
Shannon - Chlorination	Y	Y																	
Foxton - Chlorination	Y	Y																	

				<table><tr><td>F Beach - Chlorination</td><td>Y</td><td>Y</td></tr><tr><td>Tokomaru - Chlorination</td><td>Y</td><td>Y</td></tr><tr><td>Tokomaru - UV</td><td>Y</td><td>Y</td></tr></table>	F Beach - Chlorination	Y	Y	Tokomaru - Chlorination	Y	Y	Tokomaru - UV	Y	Y															
F Beach - Chlorination	Y	Y																										
Tokomaru - Chlorination	Y	Y																										
Tokomaru - UV	Y	Y																										
SSP-WS2		<p>Council's drinking water supply complies with: (b)³ part 4 of the Drinking Water Standards (protozoa compliance criteria) in:</p> <p>Levin Shannon Foxton Foxton Beach Tokomaru</p>	<p>Achieve Achieve Achieve Achieve Achieve</p>	<p>On track</p> <p>As of 31 March 2025</p> <p><u>Key (Compliance):</u></p> <ul style="list-style-type: none">Compliant = Y (yes)Non-compliant = N <table><tr><th>Water supply</th><th>March 2025</th><th>YTD</th></tr><tr><td>Levin – Filtration</td><td>Y</td><td>Y</td></tr><tr><td>Levin – UV</td><td>Y</td><td>Y</td></tr><tr><td>Shannon – Filtration</td><td>Y</td><td>Y</td></tr><tr><td>Foxton – Filtration</td><td>Y</td><td>Y</td></tr><tr><td>F Beach – Filtration</td><td>Y</td><td>Y</td></tr><tr><td>Tokomaru - Filtration</td><td>Y</td><td>Y</td></tr><tr><td>Tokomaru - UV</td><td>Y</td><td>Y</td></tr></table>	Water supply	March 2025	YTD	Levin – Filtration	Y	Y	Levin – UV	Y	Y	Shannon – Filtration	Y	Y	Foxton – Filtration	Y	Y	F Beach – Filtration	Y	Y	Tokomaru - Filtration	Y	Y	Tokomaru - UV	Y	Y
Water supply	March 2025	YTD																										
Levin – Filtration	Y	Y																										
Levin – UV	Y	Y																										
Shannon – Filtration	Y	Y																										
Foxton – Filtration	Y	Y																										
F Beach – Filtration	Y	Y																										
Tokomaru - Filtration	Y	Y																										
Tokomaru - UV	Y	Y																										
SSP-WS3	Drinking water that tastes and looks satisfactory*.	<p>The total number of complaints received about any of the following (expressed per 1000 connections):</p> <p>Drinking water clarity; Drinking water taste; Drinking water odour; Drinking water pressure or flow;</p>	<p>1 1 1 1</p>	<p>Not on track</p> <p>As of 31 March 2025</p> <table><tr><th>Description</th><th>Target per 1000 connections</th><th>YTD Result per 1000 connections</th><th>No. of complaints YTD</th></tr><tr><td>Clarity</td><td>1</td><td>1.29</td><td>17</td></tr><tr><td>Taste</td><td>1</td><td>0.15</td><td>2</td></tr></table>	Description	Target per 1000 connections	YTD Result per 1000 connections	No. of complaints YTD	Clarity	1	1.29	17	Taste	1	0.15	2												
Description	Target per 1000 connections	YTD Result per 1000 connections	No. of complaints YTD																									
Clarity	1	1.29	17																									
Taste	1	0.15	2																									

		Continuity of supply; and Council's response to any of these issues.	1 1		Odour Pressure of flow Continuity of supply Council's response Total	1 1 1 1 ≤ 6	0.08 2.50 4.77 0.08 8.85	1 33 63 1 117																					
				Total:		≤ 6																							
				Number of rated connections as at 1 July 2024: 13,213.																									
SSP-WS4	Response to faults*.	The median time from the time that Council received notification, to the time that service personnel:		On track																									
				As of 31 March 2025																									
				<table><tr><th>Description</th><th>Median target</th><th>YTD Median result</th><th>Comment</th></tr><tr><td>Reach the site for urgent⁴¹ call-outs</td><td>< 1 hour</td><td>55 minutes</td><td>On track</td></tr><tr><td>Resolution of the fault or interruption of urgent call-outs</td><td>< 8 hours</td><td>2 hours 12 minutes</td><td>On track</td></tr><tr><td>Reach the site for non-urgent call-outs</td><td>< 3 days</td><td>17 hours 21 minutes</td><td>On track</td></tr><tr><td>Resolution of the fault or interruption of non-urgent call-outs</td><td>< 3 days</td><td>20 hours 32 minutes</td><td>On track</td></tr></table>						Description	Median target	YTD Median result	Comment	Reach the site for urgent ⁴¹ call-outs	< 1 hour	55 minutes	On track	Resolution of the fault or interruption of urgent call-outs	< 8 hours	2 hours 12 minutes	On track	Reach the site for non-urgent call-outs	< 3 days	17 hours 21 minutes	On track	Resolution of the fault or interruption of non-urgent call-outs	< 3 days	20 hours 32 minutes	On track
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Resolution of the fault or interruption of non-urgent call-outs	< 3 days	20 hours 32 minutes	On track																										
				Note: with the Local Waters Team moving in-house in November 2024 and having to learn new processes, year to date results may not be 100% accurate. Training was provided to the Team in November and December to reduce this risk.																									
SSP-WS5	Water supply is sustainable*.	Average consumption of drinking water per person per day (lpcd) within the water supply areas (target based on Horizons One Plan - Section 5.4.3.1). lpcd – litres per capita per day.	≤ 350 lpcd	On track																									
				As of 31 March 2025																									
				<table><tr><th>Quarter 1 result 1 July – 30 Sept</th><th>Quarter 2 result 1 Oct – 31 Dec</th><th>YTD Results 1 July 2024– 30 June 2025</th></tr><tr><td>279L/person/day</td><td>264L/person/day</td><td></td></tr></table>						Quarter 1 result 1 July – 30 Sept	Quarter 2 result 1 Oct – 31 Dec	YTD Results 1 July 2024– 30 June 2025	279L/person/day	264L/person/day															
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279L/person/day	264L/person/day																												

			<table><tr><th>Quarter 3 result 1 Jan – 31 March</th><th>Quarter 4 result 1 April – 30 June</th></tr><tr><td>260L/person/day</td><td>Unable to report yet</td></tr></table>		Quarter 3 result 1 Jan – 31 March	Quarter 4 result 1 April – 30 June	260L/person/day	Unable to report yet	277L/person/day																	
Quarter 3 result 1 Jan – 31 March	Quarter 4 result 1 April – 30 June																									
260L/person/day	Unable to report yet																									
Note: This result is calculated on a quarterly basis as it is based on water meter readings which is done quarterly.																										
SSP-WS6	Minimal water losses*	Real water loss performance of the network as measured by the standard World Bank Institute Band for Leakage.	Band “B”	Not on track																						
As of 31 March 2025																										
			<table><tr><th>Supply</th><th>YTD Snapshot – Infrastructure Leakage Index</th><th>Outcome</th></tr><tr><td>Levin</td><td>C</td><td>Not on track</td></tr><tr><td>Shannon & Mangaore</td><td>A</td><td>On track</td></tr><tr><td></td><td>A</td><td>On track</td></tr><tr><td>Foxton</td><td>A</td><td>On track</td></tr><tr><td>Foxton Beach</td><td>A</td><td>On track</td></tr><tr><td>Tokomaru</td><td>A</td><td>On track</td></tr></table>			Supply	YTD Snapshot – Infrastructure Leakage Index	Outcome	Levin	C	Not on track	Shannon & Mangaore	A	On track		A	On track	Foxton	A	On track	Foxton Beach	A	On track	Tokomaru	A	On track
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	A	On track																								
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Tokomaru	A	On track																								
Band ‘B’ – The Infrastructure Leakage Index (ILI) is a performance indicator of real (physical) water loss from the supply network of the water distribution systems. The ILI was developed by the International Water Association (IWA) Water Loss Task Force (WLTf) and first published in 1999.																										
SSP-WS7	Sustainable water supply management.	The number of:		On track																						
As of 31 March 2025																										
			<table><tr><th></th><th>YTD</th></tr><tr><td>Abatement Notices</td><td>0</td></tr><tr><td>Infringement Notices</td><td>0</td></tr></table>				YTD	Abatement Notices	0	Infringement Notices	0															
	YTD																									
Abatement Notices	0																									
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	Infringement Notices;	0																								
	Enforcement Orders; and	0																								
	Convictions	0																								

received by Council in relation to Horizons Regional Council resource consents* for discharge from its water supply system.	Enforcement Orders	0
	Convictions	0

*These performance measurements are provided by the Department of Internal Affairs, and they are mandatory.

Wastewater Treatment

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report								
SSP- WW 1	Reliable wastewater collection and disposal*.	The number of dry weather wastewater overflows from the wastewater system per 1000 connections.	≤ 2	On track								
				As of 31 March 2025								
				<table><tr><th></th><th>Target per 1000 connections</th><th>YTD Result per 1000 connections</th><th>No. of overflows YTD</th></tr><tr><td>Number of overflows</td><td>≤ 2</td><td>1.09</td><td>14</td></tr></table>		Target per 1000 connections	YTD Result per 1000 connections	No. of overflows YTD	Number of overflows	≤ 2	1.09	14
					Target per 1000 connections	YTD Result per 1000 connections	No. of overflows YTD					
Number of overflows	≤ 2	1.09	14									
Number of connections as at 1 July 2024: 12,817.												
SSP- WW 2	Council provides a good response to wastewater system faults reported*.	The median time (hrs) from the time that Council receives a notification, to the time that services personnel reach the site in responding to an overflow resulting from a wastewater blockage or other fault*.	< 1 hour	On track								
				As of 31 March 2025								
				<table><tr><th>Target Response Time</th><th>Result Response Time YTD</th></tr><tr><td>< 1 hour</td><td>3 minutes</td></tr></table>	Target Response Time	Result Response Time YTD	< 1 hour	3 minutes				
				Target Response Time	Result Response Time YTD							
		< 1 hour	3 minutes									
		<table><tr><th>Target Resolution Time</th><th>Result Resolution Time YTD</th></tr><tr><td>< 12 hours</td><td>3 hrs 25 minutes</td></tr></table>	Target Resolution Time	Result Resolution Time YTD	< 12 hours	3 hrs 25 minutes						
Target Resolution Time	Result Resolution Time YTD											
< 12 hours	3 hrs 25 minutes											
The median time (hrs) from the time that Council receives a notification, to the time that services personnel confirm a resolution of a blockage or	< 12 hours	Note: with the Local Waters Team moving in-house in November 2024 and having to learn new processes, year to date results may not be 100% accurate. Training was provided to the Team in November and December to reduce this risk.										

		other fault within the wastewater system causing the overflow*.																				
SSP- WW 3	The service is satisfactory*.	The total number of complaints received (expressed per 1,000 connections to the wastewater system) regarding:		On track																		
		Wastewater odour;	< 4	As of 31 March 2025																		
		Wastewater systems faults;	< 6																			
		Wastewater system blockages;	< 8																			
		and Council's response to issues with its wastewater system.	< 4																			
		Total number of complaints received about any of the above.	< 22																			
				<table><tr><th></th><th>Per 1000 connections YTD</th><th>Total No. of complaints YTD</th></tr><tr><td>Odour</td><td>1.95</td><td>25</td></tr><tr><td>Faults</td><td>1.25</td><td>16</td></tr><tr><td>Blockages</td><td>7.65</td><td>98</td></tr><tr><td>Council's response</td><td>0</td><td>0</td></tr><tr><td>Total</td><td>10.84</td><td>139</td></tr></table>		Per 1000 connections YTD	Total No. of complaints YTD	Odour	1.95	25	Faults	1.25	16	Blockages	7.65	98	Council's response	0	0	Total	10.84	139
	Per 1000 connections YTD	Total No. of complaints YTD																				
Odour	1.95	25																				
Faults	1.25	16																				
Blockages	7.65	98																				
Council's response	0	0																				
Total	10.84	139																				
				Number of connections as at 1 July 2024: 12,817.																		
SSP- WW 4	Safe disposal of wastewater*.	The number of:		Not on track																		
		Abatement Notices;	0	As of 31 March 2025																		
		Infringement Notices;	0																			
		Enforcement Orders; and	0																			
		Convictions	0																			
		received by Council in relation to Horizons Regional Council resource consents* for discharge from its wastewater system.																				
				<table><tr><th></th><th>YTD</th></tr><tr><td>Abatement Notices</td><td>1</td></tr><tr><td>Infringement Notices</td><td>0</td></tr><tr><td>Enforcement Orders</td><td>0</td></tr><tr><td>Convictions</td><td>0</td></tr></table>		YTD	Abatement Notices	1	Infringement Notices	0	Enforcement Orders	0	Convictions	0								
	YTD																					
Abatement Notices	1																					
Infringement Notices	0																					
Enforcement Orders	0																					
Convictions	0																					
				Abatement notice received in July 2024 for Tokomaru WWTP.																		

*These performance measurements are provided by the Department of Internal Affairs, and they are mandatory.

Stormwater

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
SSP- SW1		Number of flooding events that occur in the District.	< 5 per year	On track

				As of 31 March 2025 There were no flooding events that occurred in the district.								
SSP-SW2	An adequate stormwater system*.	For each flooding event the number of habitable floors affected per 1,000 connections to Council's stormwater networks.	2 or less	On track As of 31 March 2025 <table><tr><th>Target</th><th>Result</th><th>Per 1000 connections YTD</th><th>Habitable floors affected YTD</th></tr><tr><td>2 or less</td><td>0</td><td>0</td><td>0</td></tr></table> Number of connections as at 1 July 2024: 13,623.	Target	Result	Per 1000 connections YTD	Habitable floors affected YTD	2 or less	0	0	0
Target	Result	Per 1000 connections YTD	Habitable floors affected YTD									
2 or less	0	0	0									
SSP-SW3	Response to faults*.	The median response time to attend a flooding event, measured from the time that Council receives notification to the time that service personnel reach the site.	< 1 hour	On track As of 31 March 2025 <table><tr><th>Target</th><th>YTD Result</th><th>Comment</th></tr><tr><td>< 1 hour</td><td>0</td><td>No flooding events</td></tr></table>	Target	YTD Result	Comment	< 1 hour	0	No flooding events		
Target	YTD Result	Comment										
< 1 hour	0	No flooding events										
SSP-SW4	Customer satisfaction*.	The number of complaints received by Council about the performance of its stormwater system expressed per 1,000 properties connected to the system.	< 10 per year	On track As of 31 March 2025 <table><tr><th>Target per 1000 connections</th><th>Per 1000 connections YTD</th><th>No. of complaints YTD</th></tr><tr><td>< 10 per year</td><td>1.47</td><td>20</td></tr></table> Number of connections as at 1 July 2024: 13,623.	Target per 1000 connections	Per 1000 connections YTD	No. of complaints YTD	< 10 per year	1.47	20		
Target per 1000 connections	Per 1000 connections YTD	No. of complaints YTD										
< 10 per year	1.47	20										
SSP-SW5	A sustainable stormwater service*.	The number of: Abatement Notices; Infringement Notices; Enforcement Orders; and Convictions	0 0 0 0	On track As of 31 March 2025 <table><tr><th></th><th>YTD</th></tr><tr><td>Abatement Notices</td><td>0</td></tr></table>		YTD	Abatement Notices	0				
	YTD											
Abatement Notices	0											

received by Council in relation to Horizons Regional Council resource consents* for discharge from its stormwater system.**	Infringement Notices	0
	Enforcement Orders	0
	Convictions	0

*These performance measurements are provided by the Department of Internal Affairs, and they are mandatory.

**Currently there is no discharge consent for Levin's stormwater to Lake Horowhenua.

Land Transport

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
SSP-LT1	A safe road network*.	The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network.	No (or Zero) change or a reduction from previous year.	Unable to Report To be reported at financial year end.
SSP-LT2	Roads in good condition*.	The average quality of ride on a sealed local road network measured by smooth travel exposure.	Minimum 85%.	Unable to Report Smooth Travel Exposure is 92% as at 30 June 2024 Inspection is done once a year. Inspection for this FY is booked for May 2025.
SSP-LT3	Roads that are maintained well*.	The percentage of the sealed local road network that is resurfaced annually.	Minimum of 3.5% of total area.	Not on track As of 31 March 2025 2.8% of the network was sealed in 2024/25. Roads have been moved to 2025/26 due to delays in sealing by the contractor.
SSP-LT4	Footpaths are in an acceptable condition*.	Target footpath condition rating (% compliant with Council's standards found in the Land Transport Activity Plan).	97% of footpaths in average to excellent condition.	Unable to Report To be reported at financial year end after condition inspections and report are completed.

SSP-LT5	Good response to service requests*.	The percentage of customer service requests relating to roads and footpaths to which Council responds within 15 working days.	> 95%	Not on track As of 31 March 2025 93.7% (903/964) of requests relating to roads and footpaths were responded to within 15 working days.
SSP-LT6	Provision of safe and effective walking and cycling infrastructure.	Percentage of the transport network which includes safe and effective walking and cycling infrastructure.	Determine the baseline and Increase year on year.	Unable to Report To be reported at financial year end.

*These performance measurements are provided by the Department of Internal Affairs, and they are mandatory.

Solid Waste

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report	
SSP-SD1	Ensuring the health, safety and wellbeing of our community by collecting refuse and recycling in a timely and sanitary manner.	Number of legitimate complaints ¹⁵¹ Recycling bins Kerbside collection.	Recycling: 5 legitimate complaints per 1,000 bins issued annually Kerbside collection: 1 legitimate complaint per 800 bags sold annually.	On track	
				As of 31 March 2025	
				Target permitted	No. of legitimate complaints YTD
				Recycling	
				67 permitted p/a	45
				Number of bins: 13,473.	
				Note: Number of bins previously reported as 15,525, but figure was reduced after a stock take removed double ups.	
				Target permitted	No. of legitimate complaints YTD
				Kerbside collection	
				54 permitted to date	28
Number of bags sold as of 31 March 2025: 43,300					

SSP-SD2	Embedding circular thinking into our waste management systems.	Meet the targets set in the Waste Management Minimisation Plan (WMMP).	100% of targets.	<p>Not on track</p> <p>As of 31 March 2025 82% of targets met as set in the Waste Management Minimisation Plan 2024 (WMMP).</p> <p>Note: There is a risk that if kerbside kitchen waste recycling is not enacted, the WMMP diversion targets (30%-2026, 40%-2028 and 50% by 2030) will not be reached.</p>
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Community Facilities

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report								
SSP-CF1	Our aquatic centres support and enhance community well-being and safety.	Number of opportunities ^[6] provided for the community and by the community ^[7] that enhances well-being and safety in or through the use of our aquatic facilities.	500 opportunities per calendar month.	On track								
				As of 31 March 2025								
				<table><tr><th rowspan="2">Target</th><th colspan="2">Opportunities</th></tr><tr><th>March 2025</th><th>YTD</th></tr><tr><td>500 p/m</td><td>1,129</td><td>8,695</td></tr></table>	Target	Opportunities		March 2025	YTD	500 p/m	1,129	8,695
				Target		Opportunities						
March 2025	YTD											
500 p/m	1,129	8,695										
SSP-CF2	Community has access to a range of current information that inspires, entices and informs in both print and digital format.	Contribute to community literacy by providing curated collections of physical and digital resources.	≥3 resources per capita.	<p>On track</p> <p>As of 31 March 2025</p> <p>The community had access to a minimum of 3.3 resources per capita</p> <ul style="list-style-type: none">• 78,840 physical resources• 47,896 digital resources (owned) <p>Measured by 38,000 capita.</p>								

SSP-CF3	Libraries and community facilities meet the community's needs.	Percent of residents and non-residents satisfied with library and community services based on the Annual Customer Satisfaction Survey.	≥ 92%	Unable to Report The next Annual Customer Satisfaction Survey will be carried out in May 2025.
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Community Infrastructure

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
SSP-CI1	A range of parks and reserves that are affordable, well maintained, safe and provide for the recreational (play and sport), cultural and environmental wellbeing of the community.	Playground facilities receive a monthly inspection by a suitably qualified person to ensure they comply with relevant National Playground standards and findings of inspection are actioned (or plan put in place) before the next inspection.	≥ 90% of playgrounds resources per capita.	On track As of 31 March 2025 96% (22/23) playgrounds were inspected by a suitably qualified person. No failures identified during the previous inspection were actioned before the next inspection. No failures identified during the latest inspection.
SSP-CI2		Parks and reserves maintenance contracts are administered and monitored on a regular basis, as per contract specifications.	Achieve	On track As of 31 March 2025 96.5% (target of 95% as per the contract) of parks and reserves maintenance contracts were administered and monitored as per contract specifications.
SSP-CI3	A range of parks and reserves that are affordable, well maintained, safe and provide for the recreational (play and	Sports grounds are made available for use with appropriate ground condition.	0 complaints made about sports grounds availability and conditions.	Not on track As of 31 March 2025 One complaint was made about sports grounds availability, and no complaints were made about sport ground conditions.

SSP-CI4	sport), cultural and environmental wellbeing of the community.	Public toilet maintenance contracts are administered and monitored on a regular basis, as per contract specifications.	Achieve	On track As of 31 March 2025 97% (target is 85% as per contract) of public toilet maintenance contracts were administered and monitored as per contract specifications.
SSP-CI5	Cemeteries are fit for purpose and meet the changing needs of our community now and into the future.	Across the district's cemeteries, there is a continuous availability of 10% of developed burial plots (of any type) at any given time.	Achieve	Not on track As of 31 March 2025 There was a continuous availability of 5.8% of developed plots (of any type) across the district's cemeteries at any given time.

Representation and Community Leadership

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
SSP-RCL1	Council supports residents and ratepayers to have their views heard and considered in Council decision-making.	Regular opportunities ^[9] are provided for the community to influence decision-making.	100 opportunities.	On track As of 31 March 2025 72 opportunities were provided for the community to influence decision-making.
SSP-RCL2	We are transparent and accountable to the community.	Council agendas are available on the website 2 working days prior to the relevant meeting Council meeting minutes are available on the website 2 working days after the relevant meeting ^[9] .	≥ 95% of agenda and minutes.	Not on track As of 31 March 2025 <ul style="list-style-type: none"> 100% of Council agendas were available on the website two working days prior to the relevant meeting Council and 86% of Council meeting minutes were available on the website two working days after the relevant meeting. In September 2024 - 1 Council Meeting, and 1 Community Funding and Recognition, October 2024 - 1 Risk and Assurance, and November 2024 – 1 Chief Executive

				Employment Committee minutes were not available within two working days of the meeting.
SSP- RCL3	Develop and deliver strategic projects, plans and corporate documents that achieve or contribute to our Community Outcomes.	Community Outcomes are achieved or contributed to by milestones of strategic projects, plans and corporate documents being met.	100% of milestones.	<p>On track</p> <p>As of 31 March 2025 100% of milestones in strategic projects, plans and corporate documents were met:</p> <ul style="list-style-type: none"> Plan Change 6A was notified for submissions on 4th April. This marks the beginning of the formal RMA process to rezone the land to enable construction of approximately 500 new homes. This aligns with community outcomes Vibrant Economy, Fit for Purpose Infrastructure, and Strong Communities. It also supports Council's Top 12 priorities – namely Enabling Balanced Growth. Council voted to sell the Levin War Memorial Hall and Village Green properties to The Wellington Company Ltd for redevelopment but requested an additional step to provide iwi partners' further opportunity to assess the proposal before an agreement is completed.

Community Support

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
SSP- CS1	The community is supported to be prepared for an emergency.	Staff are trained and ready to respond and support the community in an emergency.	80% of full-time staff completed Integrated Training Framework	<p>On track</p> <p>As of 31 March 2025 63 new Full Time (FT) staff have joined the organisation since 01 July 2024.</p>

			Foundation within 6 months of commencing.	Of those <ul style="list-style-type: none"> 38 have completed CDEM induction 30 have completed the Foundation course 11 have attended/completed Intermediate courses 29 staff have attended Function courses.
			50% of full-time staff completed Integrated Training Framework Intermediate within 1 year of commencing.	All new staff have been notified of 2025 Induction sessions and are registering for these. 2025 Foundation, Intermediate and Function Courses are all scheduled and upcoming, many staff are registering for these courses now.
SSP-CS2	We are able to continue to operate during high impact emergency events.	Complete a comprehensive Emergency Operations Centre (EOC) capability audit ⁽¹⁰⁾ every two years to ensure compliance with the Civil Defence Emergency Management (CDEM) Act 2002.	An audit is conducted every two years.	On track As of 31 March 2025 A comprehensive Emergency Operations Centre (EOC) capability audit scheduled for 15 May 2025.
SSP-CS3	Community organisations to ensure transparency regarding the allocation of council-provided financial support.	Community organisations receiving funds for essential services to fulfil monitoring and reporting obligations.	100%	Unable to Report The community organisations receiving funds for essential services' next reports are due in June 2025.
SSP-CS4	Collaboration with and advocacy (including business development and new business investment in the Horowhenua District) for	Percent of District's Businesses that are satisfied or more than satisfied with Council's support to local businesses and overall performance in the Economic Development activity.	≥ 75%	Unable to Report The next Annual Customer Satisfaction Survey will be reported in June 2025.

	all sectors of local business.			
SSP-CS5	Providing opportunities for local businesses and the local community to understand business support and economic development initiatives available.	Number of opportunities ^[11] provided by Council.	≥ 30	On track As of 31 March 2025 114 opportunities for local businesses and the local community to understand business support and economic development initiatives available, were provided by Council. This is made up of 20 events and 94 communication posts (website, news, social media posts, or other).

Regulatory Services

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
SSP-RS1	Processing of applications under the Resource Management Act (RMA) 1991.	Percentage of resource consent applications that are processed within statutory timeframes.	≥ 95%	Not on track As of 31 March 2025 75% (131/174) resource consent applications were processed within statutory timeframes. This calculation takes into consideration recently released guidance released from Ministry for the Environment on calculating the statutory clock. The level of compliance with statutory timeframes is anticipated to increase throughout the year as additional measures are put in place to drill down into and review the reasons for consents going over timeframes and address these.
SSP-RS2	Carry out Building Consent Authority functions including	Percentage of building consent applications that are processed within statutory timeframes.	≥ 95%	On track As of 31 March 2025

	enforcement of legislation relating to construction of buildings and structures.			97% (378/390 building consent applications were processed with in statutory timeframes. A combination of decreased volumes of work and closer monitoring of work in progress has resulted in an increase in the level of statutory compliance throughout the year.
SSP-RS3		Percentage of existing food businesses that receive a poor verification outcome are revisited within 20 working days.	100%	On track As of 31 March 2025 100% (1/1) of existing food businesses that receive a poor verification outcome were revisited within 20 working days.
SSP-RS4	Community confidence and wellbeing is ensured in the safety of food and alcohol premises' businesses.	Percentage of high-risk alcohol premises that are visited at least twice a year.	100%	On track As of 31 March 2025 100% (1/1) of high-risk alcohol premises (when it existed) was visited at least once in the year to date. There were two premises reported as high-risk at the start of the financial year. Since then, one premise has been re-evaluated as medium risk before any inspection was due. The remaining premises underwent its first inspection prior to December 2024, however in January 2025 the application for renewal of this premises requested an earlier closing time which resulted in a lesser risk profile. As a result, since end January 2025 there are no high-risk alcohol premises in the district and no further inspections are required.
SSP-RS5	We enhance community wellbeing by responding to public nuisance	Animal control staff are rostered and available on a 24 hr. 7 day a week basis.	100%	On track As of 31 March 2025

	complaints in a timely manner.			100% of the time. 6/6 Animal Control staff were rostered and available on a 24 hr. 7 day a week basis.	
SSP-RS6	Community can access Council in a way or by means that most suits them.	Percentage of community members surveyed that are satisfied with the ways they can contact council.	≥ 80%	Unable to Report The next Annual Customer Satisfaction Survey will be carried out in May 2025.	
SSP-RS7	We enhance community wellbeing by responding to public nuisance complaints in a timely manner.	Percentage of noise complaints are responded to within 60 minutes.	100%	Not on track As of 31 March 2025 96.29% (1194/1240) of noise complaints were responded to within 60 minutes.	

^[1] The Non-Financial Performance Measures Rules 2013 required local authorities to report their compliance with the bacterial and protozoal contamination criteria of the New Zealand Drinking Water Standards 2005. These standards were superseded by the Water Services (Drinking Water Services for New Zealand) Regulations 2022 (the regulations). The Non-Financial Performance Measures Rules were updated in 2024 effective 21 August 2024.

^[2] New DIA Non- Financial Performance measures 2024 (effective 21 August 2024) changed wording to: Council's drinking water supply complies with the following parts of the drinking water quality assurance rules: (h) 4.10.1 T3 Bacterial Rules.

^[3] New DIA Non- Financial Performance measures 2024 (effective 21 August 2024) changed wording to: Council's drinking water supply complies with the following parts of the drinking water quality assurance rules: (i) 4.10.2 T3 Protozoal Rules.

^[4] Urgent call-out is defined as a complete loss of service to the water supply.

^[5] Legitimate complaints do not include when bin was put out on the wrong week; bin was not out at time of collection and the bin was not collected due to contamination.

^[6] Such as swimming lessons, training, competitions, events and fitness classes.

^[7] Swim schools, clubs, organisations

^[8] Such as live streaming, public forums, open meetings, workshops etc, cuppa with a councillor.

^[9] Council meetings, committee meetings, and Board Meetings.

^[10] This audit must be conducted by an independent suitably qualified person.

^[11] Networking events, social media posts, case studies, other comms, other events etc.

2024/25 Organisation Performance Measures (OPMs)

Introduction

Council undertook a review of the service performance measures with input from the auditors during the 2024-44 Long Term Plan process. As a result, there have been some changes to the service performance measures for the 2024-25 financial year.

Changes include new service performance measures, amendment to some of the existing service performance measures and the creation of 'organisation performance measures'. These are measures that Council deemed important to be reported on, however these are not part of the Long Term Plan.

Summary

Status		
On track	15	
Not on track	6	
Unable to Report	4	
Total	25	

Water Supply

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report												
OPM-WS1	We reduce our impact on the environment.	Reduce energy consumption across the water supply network.	Decrease energy consumption by 3% year on year.	Not on track												
				As of 31 March 2025												
				Overall energy consumption was increased by +1% YTD across the water supply network.												
				<table><tr><th>Increase/ Decrease</th><th>March 2025</th><th>YTD</th></tr><tr><td>Levin WTP</td><td>+14.2</td><td>+13</td></tr><tr><td>Foxton WTP</td><td>-13.6</td><td>-12.3</td></tr><tr><td>Foxton B WTP</td><td>+99.8</td><td>-7.6</td></tr></table>	Increase/ Decrease	March 2025	YTD	Levin WTP	+14.2	+13	Foxton WTP	-13.6	-12.3	Foxton B WTP	+99.8	-7.6
Increase/ Decrease	March 2025	YTD														
Levin WTP	+14.2	+13														
Foxton WTP	-13.6	-12.3														
Foxton B WTP	+99.8	-7.6														

				<table><tr><td>Tokomaru intake pumps</td><td>-2.3</td><td>+16.4</td></tr><tr><td>Levin intake</td><td>+8.9</td><td>+5.9</td></tr><tr><td>Ladys mile Fxtn</td><td>-45.9</td><td>-13.7</td></tr><tr><td>Clyde bore</td><td>-3.0</td><td>-6.5</td></tr></table>	Tokomaru intake pumps	-2.3	+16.4	Levin intake	+8.9	+5.9	Ladys mile Fxtn	-45.9	-13.7	Clyde bore	-3.0	-6.5
Tokomaru intake pumps	-2.3	+16.4														
Levin intake	+8.9	+5.9														
Ladys mile Fxtn	-45.9	-13.7														
Clyde bore	-3.0	-6.5														
OPM-WS2	Provision of a sustainable and resilient water supply for Levin.	Develop and implement the Levin Water Treatment Plant Master Plan.	Adopt master plan and meet 100% of milestones.	On track As of 31 March 2025 The Levin Water Treatment Plant Master plan is being finalised, a report is underway to clarify the updated works programme. Priority work streams are currently new treated water reservoir, assessment of filter life, UV additional installation, bypass upgrade, long term conceptual layout works. Work is progressing on treated water reservoir options.												

Wastewater Treatment

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report												
OPM- WW1	We reduce our impact on the environment.	Reduce energy consumption across the wastewater network.	Decrease energy consumption by 3% year on year.	Not on track												
				As of 31 March 2025												
				Overall energy consumption was increased by +11% YTD across the wastewater network.												
				<table><tr><th>Increase/ Decrease</th><th>March 2025</th><th>YTD</th></tr><tr><td>Mako road sewage pump</td><td>+14%</td><td>+23%</td></tr><tr><td>Effluent disposal pump Hōkio Sands</td><td>-14%</td><td>+31%</td></tr><tr><td>Levin WWTP</td><td>+17%</td><td>+13%</td></tr></table>	Increase/ Decrease	March 2025	YTD	Mako road sewage pump	+14%	+23%	Effluent disposal pump Hōkio Sands	-14%	+31%	Levin WWTP	+17%	+13%
Increase/ Decrease	March 2025	YTD														
Mako road sewage pump	+14%	+23%														
Effluent disposal pump Hōkio Sands	-14%	+31%														
Levin WWTP	+17%	+13%														

			Levin WWTP transfer pump	-32%	-21%
			Waitārere WWTP	-6%	+9%
			"The Pot" pumping station	+2%	+2%
OPM- WW2	Implement the Levin Wastewater Treatment Plant Master Plan.	100% of masterplan milestones met.	<p>On track</p> <p>As of 31 March 2025</p> <p>Works to date</p> <p>Lutra Master Plan Relocation Study x 2 Digester Assessment and optimisation MCA – Secondary Treatment Basis of design Options Study Inlet pipe and Sewer Bulkmain concept design Inlet pipe and Sewer Bulkmain upgrade Procurement Approved by PRG</p> <p>Next steps</p> <p>Digester 3 Preliminary Design</p> <p>Headwork Preliminary Design</p> <p>Lutra met with HDC officers and went over the technical memo for the Headworks that they drafted. Levin WWTP Concept Design</p> <p>Irrigation</p> <p>The need for irrigation expansion is known and detailed in the basis of design report.</p> <p>Inlet Pipe</p> <p>Council Paper being drafted for 14 May Council Meeting.</p>		

Stormwater

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
OPM-SW1	We identify priority areas to focus our stormwater investment on such as resilience and freshwater quality.	Develop and implement a Catchment Management Plan Work Plan including milestones.	100% of milestones met.	Not on track As of 31 March 2025 The Catchment Management Plan Work Plan is in Phase 1 of development. While Catchment Management Plans have been completed, a consolidated Work Plan outlining specific milestones based on these plans has not yet been developed or implemented. The Catchment Management Plan Work Plan is scheduled for adoption by 1 July 2026.

Solid Waste

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
OPM-SD1	Reduce our impact on the environment Promote Waste Minimisation in the community.	Number of opportunities ¹¹ in which the community is educated on waste minimisation practices.	≥ 6	On track As of 31 March 2025 7 opportunities to educate the community on waste minimisation practices were provided to date. In addition, funding was provided to five schools to receive Zero Waste Education programs, and support of the EnviroSchools kaupapa/program provided to fourteen schools.

Community Facilities and Services

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
OPM-CF1	Customers have access to programmes and initiatives that	Number of participants in programmes delivered from our Community Facilities that provide	≥ 30,000	On track As of 31 March 2025

	enhance the wellbeing of the District.	equitable access to community services.		29,187 participants participated in 895 programmes and initiatives enhancing the wellbeing of the district.
OPM-CF2	Providing affordable and accessible community spaces for groups.	Percentage of bookings that paid a community or free rate.	≥ 60%	On track As of 31 March 2025 79% (1,324/1,677) of bookings were charged in accordance with a community or free rate.
OPM-CF3	We are prepared and equipped to prevent high risk situations ^[2] by having an appropriate number of appropriately trained staff and relevant equipment.	Number of high-risk incidents.	0	On track As of 31 March 2025 There were no high-risk incidents.

Community Infrastructure

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
OPM-CI1	A range of parks and reserves that are affordable, well maintained, safe and provide for the recreational (play and sport), cultural and environmental wellbeing of the community.	Residential dwellings in urban areas are within 400 metres of a local reserve (either Council or privately provided) and within 800 metres of playgrounds or reserves destinations.	≥ 80% of residential dwellings.	On track As of 31 March 2025 81.3% (10,733/13,206) residential dwellings in urban areas were within 400 metres of a local reserve (either Council or privately provided) and within 800 metres of playgrounds or reserves destinations.

Property

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
OPM-P1	We have processes to ensure Council properties are used and maintained appropriately and safely.	Percent of buildings with compliance schedules that will have current building WOF.	100% of buildings.	Not on track As of 31 March 2025 64% (16/25) of buildings with compliance schedules have a current building WOF. Defects are being remedied.

OPM-P2	We have processes to ensure Council properties are used and maintained appropriately and safely.	Planned maintenance of Council owned properties as detailed in the asset register is carried out or appropriately deferred.	Achieve	On track As of 31 March 2025 128/424 planned maintenance of Council owned properties were carried out or appropriately deferred as detailed in the asset register.
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Representation and Community Leadership

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
OPM-RCL1	Māori engagement is improved.	A Māori Engagement Framework is developed, implemented and monitored.	Achieve	On track As of 31 March 2025 The Māori Engagement Framework is in final phase of development and planned to be adopted by June 2025.

Community Support

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report						
OPM-CS1	Māori aspirations are supported.	Number of local programmes, grants and activities that respond to Māori aspirations.	Increase	<div>Unable to Report</div> <div>As of 31 December 2024</div> <div>A baseline is being created this year to provide a target for next year.</div>						
OPM-CS2	The wellbeing of our diversity community is enhanced through opportunities to connect.	Number of opportunities to connect supported by Council.	≥ 30	<div>On track</div> <div>As of 31 March 2025</div> <table><tr><th colspan="2">Number of opportunities</th></tr><tr><th>March 2025</th><th>YTD</th></tr><tr><td>4</td><td>24</td></tr></table>	Number of opportunities		March 2025	YTD	4	24
Number of opportunities										
March 2025	YTD									
4	24									

OPM-CS3	Provide opportunities for community organisations to train staff in essential skills and increase overall capability of our workforce.	Number of individuals participating in Capacity and Capability Building Programme workshops or training over the year.	≥ 200	On track As of 31 March 2025 149 individuals participated in Capacity and Capability Building Programme workshops or training over the year.	
OPM-CS4	Youth who are not in education or work are supported onto a positive pathway to training or employment.	Number of youths supported into employment or training.	≥ 40	Not on track As of 31 March 2025 28 youths were supported into employment or training. Note: the MSD target for placements this year is 30. 40 is an aspirational target and we are on track with attaining this objective, but due to the tight labour market and economy there is a risk that it might not be attainable.	
OPM-CS5	Connecting our community and council through authentic engagement.	Increase our Net Promotor Score ^[3] .	Increase by 8.0 points year on year.	Unable to Report As of 31 March 2025 Annual Survey will be completed later in the financial year.	
OPM-CS6		Increase brand perception via overall customer satisfaction ^[4] .	Increase by 6% year on year.	Unable to Report As of 31 March 2025 Annual Survey will be completed later in the financial year.	
OPM-CS7	Drive sustainable visitor growth to the district, build local tourism capability and work alongside iwi, business and community to achieve favourable economic, social, environmental and cultural outcomes.	Increase total number of engaged sessions ^[5] to https://horowhenuanz.co.nz .	Increase by 10% year on year.	On track As of 31 March 2025 The total number of engaged sessions increased to 44,147 or 70% against the previous period.	
OPM-CS8		Increase total number of website referrals ^[6] from https://horowhenuanz.co.nz .	Increase by 10% year on year.	Not on track As of 31 March 2025 The total number of website referrals increased to 13,856 or 7% against the previous period.	
OPM-CS9	Using data and insights to drive positive change in the organisation.	Demonstrate use of Voice of Customer insights to improve	Narrative describing improvement	On track As of 31 March 2025	

		customer experience and service delivery.	s made using voice of the customer data.	<p>Voice of Customer insights indicate that we could have the most impact with customer satisfaction if we 'made it easier to do business with Council'.</p> <p>This insight was addressed by the Senior Leadership Cohort (SLC) champion teams. Initiatives were presented to SLC at the 24 November 2024 meeting, with work focusing on 11 key areas of improvement.</p> <p>An action plan with areas of improvement is has been collated and progress reported back to SLC at monthly hui.</p>	
OPM-CS10	Staff have knowledge and understanding to effectively engage with Māori.	A cultural competence framework ^[7] is developed and milestones are met.	100% of milestones.	<p>Unable to Report</p> <p>As of 31 March 2025 The cultural proficiency framework is currently in development.</p>	
OPM-CS11	Provide funding for projects and initiatives that build partnerships and are community-led.	Successful grant applications demonstrate benefits that align to Council's outcomes and priorities.	≥ 95%	<p>On track</p> <p>As of 31 March 2025 In Round 1 of the community grants and funding programme (1 August 2024), 100% of successful grant applications demonstrated benefits that align to Council's outcomes and priorities.</p> <p>The accountability reports for the grant applications is due on 31 July 2025. This is to be reported at financial year end.</p> <p>Round 2 of the grants was closed 3 March 2025. 95% of successful grant applications demonstrated benefits that align to Council's outcomes and priorities.</p>	

Regulatory Services

Ref	Service	How performance is measured	Target	On track/Not on track/Unable to Report
OPM-RS1	Community wellbeing is protected by being kept safe from dogs identified as posing the most risk.	The percentage of cases of non-compliance for dogs that are classified as dangerous or menacing, reach compliance within 3 months.	≥ 95%	On track As of 31 March 2025 100% (6/6) cases of non-compliance for dogs that are classified as dangerous or menacing, reached compliance within 3 months.

^[1] School programmes, communications, events etc.

^[2] Resuscitation required.

^[3] NPS measures the loyalty of customers to a company. NPS scores are measured with a single-question survey and reported with a number from the range -100 to +100, a higher score is desirable.

^[4] A Customer Satisfaction score gauges how happy consumers are with a purchase or interaction.

^[5] Engaged Sessions - how many of our visitors are “engaged” with our website? Google Analytics will count a session as engaged if (1) it lasts longer than 10 seconds, (2) it includes at least one conversion and (3) it includes two or more page views.

^[6] Website Referrals means outbound link clicks to local businesses or experiences.

^[7] May include core competency areas such as Te Reo Māori, Te Ao Māori, Kawa & Tikanga, Te Tiriti o Waitangi and Engagement with Māori.

